



ZKDU Frequently Asked Questions

What is the Zebra ZKDU?

The Zebra ZKDU (Keyboard Display Unit) allows you to Print labels, retrieve stored forms and enter variable data in stand-alone form without a computer.



How does ZKDU work?

ZKDU is a stand-alone solution, which means the printer can be removed from the ties of an operating infrastructure allowing for format retrieval, data entry and label output to be located at the point of application or production. This will save costs, reduce user's walk time and ensure that the correct information is applied at the point of manufacture or assembly.

How different will ZKDU be from the current KDU in terms of how they operate?

ZKDU is a drop-in replacement for the current KDU. ZKDU has additional enhancements including ZPL support, auto-sensing serial port, and auxiliary interface.

Will the ZKDU work with EPL or ZPL formats?

ZKDU is designed to recall both types of label formats, as long as the ZKDU is set to the respective mode. Use F1 to switch between EPL & ZPL modes.

Which printers work with ZKDU?

All current Zebra desktop printers and any other Zebra printers which worked with the current KDU or KDU Plus. Zebra printers with serial connectivity and the ability to work with either EPL or ZPL formats will work with ZKDU too.

Why did the ZKDU not come with a power filter on the cord, similar to the current KDU?

The ZKDU has been designed so it does not need a filter on the serial cord.

Can the auxiliary Serial port be used on ZKDU?

Yes. The auxiliary port was covered in the current KDU, but it works and is available to use on ZKDU.

Can I save label formats on ZKDU?

No, this is not a function of ZKDU. However, KDU Plus has that functionality and it is still available.



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I cannot enter European characters in ZPL mode?

The EPL2 and ZPL forms mode differ. Operation under EPL2 will allow for European characters to be mapped via way of the appropriate country code setting and associated overlay, whereas the ZPL printer does not support European character mapping.

My KDU used to include a serial port adapter, should I use this with my new ZKDU?

No. The auto-sensing feature of the ZKDU will ensure support without modification or adapter.

My ZKDU is in EPL mode, but my formats are in ZPL?

Select the F1 function button to switch between EPL and ZPL operating modes.

What is the warranty on the ZKDU?

The warranty has been lengthened to one year.

What comes in the box?

Box contents consist of ZKDU, serial cable, and quick start guide.