



ZP888 Direct Thermal Desktop Printer

Frequently Asked Questions

Q. What is the ZP888?

A. The ZP888 is a bitmap driver based, 203 dpi, direct thermal desktop printer for label printing applications. The printer is Zebra's most basic desktop printer. As Zebra's entry-level desktop printer, the ZP888 meets the needs of any budget.

Q. What are the target markets and applications for the ZP888?

A. The ZP888 is specially designed for a variety of markets and applications, which include but are not limited to T&L and e-commerce. With adjustable media width (2 in. to 4 in.), the printer is highly optimized for various label sizes commonly used in T&L and e-commerce, including shipping, receiving, picking and asset labels.

Q. What product does the ZP888 replace?

A. The ZP888 is a new entry-level desktop printer; it does not replace any current Zebra desktop models. It's a new addition that complements the Zebra desktop portfolio. The first generation ZP888 has a fixed media holder, but the second generation now supports adjustable media width (2 in. to 4 in.).

Q. How does the ZP888 differ from other Zebra desktop printers?

A. Unlike other Zebra printers, the ZP888 is a bitmap printer that requires the printer driver to be installed on the host PC in order to operate the printer and does not support ZPL or EPL commands. With other Zebra printers, customers can use ZPL or EPL commands to configure settings like label size/format or printer configuration. With the ZP888, customers will need to install the driver and configure such settings through the driver and/or labeling application software. If you prefer to use a printer that supports ZPL or EPL, please consider another product in Zebra's desktop portfolio.

Q. When should I direct my customer to buy a ZP888?

A. The ZP888 is designed for highly price sensitive customers that only require a basic direct thermal printer for moderate volume label applications, i.e. shipping, picking or asset labels. The ZP888 should only be offered for those applications. If a customer requires media handling capabilities, wants to print in thermal transfer mode or wants to take advantage of the printer management and monitoring capabilities of Link-OS, they should purchase a different Zebra desktop printer.

Q. Is the ZP888 compatible with my application?

A. The ZP888 is compatible with 3rd party labeling software and T&L shipping software via the included Windows printer driver. The driver is available to download from the product support page at www.zebra.com/zp888-info

Q. Is the ZP888 backwards compatible with other Zebra desktop printers?

A. No, the ZP888 is a bitmap printer that does not support ZPL or EPL commands like other Zebra desktop printers. Note that the printer driver is required to be installed on your PC to operate the printer.

Q. Can I print in thermal transfer mode with the ZP888?

A. No, the ZP888 does not have a ribbon mechanism to print in thermal transfer mode. The printer can only print in direct thermal mode.

Q. Does the ZP888 have a printer status indicator?

A. The ZP888 has a tri-colored LED status ring that surrounds the pause/feed button.

FREQUENTLY ASKED QUESTIONS

ZP888 DIRECT THERMAL DESKTOP PRINTER

Q. What types of media can I use in the ZP888?

A. The ZP888 only supports direct thermal labels with gaps (die-cut). It does not support media with blackmarks such as tags or continuous media such as receipts.

Q. Can I use smaller size labels (less than 4-inch wide) in the ZP888?

A. Yes, the ZP888 can accommodate media from 2.0 in./51 mm to 4.21 in./107 mm. This provides options regarding label size.

Q. Can I use fan-fold media in the ZP888?

A. Yes, the ZP888 has a fan-fold slot at the back of the printer to support the use of externally fed media.

Q. Can I add media handling options (peeler or cutter) to the ZP888?

A. No, the ZP888 does not support any media handling options.

Q. What connectivity options are available?

A. The ZP888 only offers USB 2.0 connectivity. There are no optional connectivity or communications options.

Q. What media sensor is available for the ZP888?

A. The ZP888 comes standard with fixed transmissive sensor.

Q. What cable is included in the box?

A. The ZP888 comes with a USB cable for connecting the printer to your host PC.

Q. Does the ZP888 come with any label design software?

A. Yes, the ZP888 comes with a complimentary ZebraDesigner Pro for ZP888 label design software that makes it easy to design the shipping and picking labels that your business needs and the software supports a Chinese user interface. The software is available to download from the product support page at www.zebra.com/zp888-info

Q. Where can I find product support like printer driver, firmware, user documentations, tutorial videos, etc.?

A. The ZP888 product support page can be found on zebra.com at www.zebra.com/zp888-info

Q. What is the warranty period?

A. The printer is warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For the complete warranty statement, please visit: www.zebra.com/warranty

Q. What service offerings are available for the ZP888?

A. Zebra OneCare SV Service includes normal wear and tear and functional failure, including extended coverage against Manufacturer's Defects; priority access 8x5 live technical support; 5-day depot repair turnaround time plus free return ground shipping; Online Return Material Authorization (RMA) support. For more information go to www.zebra.com/zebraonecare. Note that service availability may vary by region.

Q. What is included in the box?

A. Printer, power supply with integrated power cord, USB cable, quick start guide, regulatory guide.



NA and Corporate Headquarters
+1 800 423 0442
inquiry4@zebra.com

Asia-Pacific Headquarters
+65 6858 0722
contact.apac@zebra.com

EMEA Headquarters
zebra.com/locations
contact.emea@zebra.com

Latin America Headquarters
+1 847 955 2283
la.contactme@zebra.com