

# L10

## Enterprise Tablet



**ZEBRA**

# Product Reference Guide

2024/07/09

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# About This Guide

This guide provides information about using the L10 tablet and accessories.

This guide includes Android operating system (OS) 11 and above. Android 11 is the baseline, and updated OS releases are indicated in the content where applicable.



**NOTE:** Screens and windows pictured in this guide are samples and can differ from actual screens.

## L10 Configurations

There are three models in the L10 platform.

Each model is different from the other two as follows:

- XPAD is distinguished by its integrated hard handle. The handle has space for an integrated barcode reader option, two programmable buttons, and a front facing speaker.
- XSLATE has no handle but is otherwise like the XPAD.
- XBOOK is the same as the XSLATE, but includes a companion keyboard and a KickStrap (combination of a kickstand and a hand strap).



**IMPORTANT:** For all important safety information about the tablet, refer to the L10 Regulatory Guide.

## Key Features Overview

The L10 platform is a rugged tablet that provides a range of computing power and a variety of integrated features to support any mobile workflow.

The L10 supports the following features:

- Qualcomm SDM660 Platform (CPU).
- 4 or 8 GB of system memory (RAM)
- 64 GB – 128 GB memory storage Adreno 512 graphics processor (GPU)
- 10.1" wide viewing angle display with WUXGA resolution (1920 x 1200); 500 Nit brightness standard, option for 1000 Nit View Anywhere® display for viewing in bright sunlight.

- Capacitive display with 10-point touch input There are three touch modes in **Settings > Display > Advanced > Touch panel mode**:
  - Finger and Wet
  - Finger and Glove
  - Finger and Passive Stylus (default)
- Corning Gorilla Glass 3 for increased display damage resistance; Capacitive Touch Panel with Multi-Touch operation with optional Active Digitizer
- Integrated 13 MP rear camera and 5 MP front camera
- Two USB 2.0 Type A ports, one USB Type-C port, and a microSD card slot
- Dual Nano SIM (4FF) port
- 9-Axis MEMS sensor (Accelerometer, eCompass, Gyroscope) and ambient light sensor
- Hot-swappable battery, 36 Whr standard battery or 98 Whr long-life battery packs
- Integrated 802.11a/g/n/ac, MuMIMO Wi-Fi, Bluetooth 5.0
- Android operating system
- Integrated high-frequency NFC

## Optional Features

The following features are optional and must be ordered with the tablet at the time of purchase.

- Integrated Sierra Wireless EM7565 WWAN+GNSS module or u-blox GNSS+SBAS only module A high-performance barcode scanner is available and is integrated into the handle of the XPAD tablet.
- Integrated, active Wacom-digitizer display that provides precision pen input and hover features



**NOTE:** See also [Accessories](#) on page 116. The items in that section must be ordered at time of purchase because they must be factory installed.

## Notational Conventions

The following notational conventions make the content of this document easy to navigate.

- **Bold** text is used to highlight the following:
  - Dialog box, window, and screen names
  - Dropdown list and list box names
  - Checkbox and radio button names
  - Icons on a screen
  - Key names on a keypad
  - Button names on a screen
- Bullets (•) indicate:
  - Action items
  - List of alternatives
  - Lists of required steps that are not necessarily sequential.

- Sequential lists (for example, those that describe step-by-step procedures) appear as numbered lists.

## Icon Conventions

The documentation set is designed to give the reader more visual clues. The following visual indicators are used throughout the documentation set.



**NOTE:** The text here indicates information that is supplemental for the user to know and that is not required to complete a task.



**IMPORTANT:** The text here indicates information that is important for the user to know.



**CAUTION:** If the precaution is not heeded, the user could receive a minor or moderate injury.



**WARNING:** If danger is not avoided, the user CAN be seriously injured or killed.



**DANGER:** If danger is not avoided, the user WILL be seriously injured or killed.

## Service Information

If you have a problem with your equipment, contact Zebra Global Customer Support for your region. Contact information is available at: [zebra.com/support](http://zebra.com/support).

When contacting support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software type and version number


Zebra responds to calls by email, telephone, or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra Customer Support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

If you purchased your Zebra business product from a Zebra business partner, contact that business partner for support.

## Determining Software Versions

Before contacting Customer Support, determine the current software version on your device.


1. Swipe down from the Status bar with two fingers to open the Quick Access panel, and then touch .
2. Touch **About phone**.
3. Touch **Android version**.

The **Build number** displays the software version.



## Determining the Serial Number

Before contacting Customer Support, determine the serial number of your device.

1. Swipe down from the Status bar with two fingers to open the Quick Access panel, and then touch .
2. Touch **About phone**.
3. Touch **Model & hardware**.
4. Touch **Serial number**.

# Getting Started

This section provides information to get the device up and running for the first time.

## Unpacking the Device

1. Carefully remove all protective material from the device and save the shipping container for later storage and shipping.
2. Verify the following items are in the box:
  - Tablet
  - Lithium-ion battery
  - Stylus
  - Power supply
  - Regulatory guide
3. Inspect the equipment for damage. If any equipment is missing or damaged, contact the Global Customer Support Center immediately.

### See Also

[Powering Up the Tablet](#)

## Overview of the XSLATE Tablet

The XSLATE tablet has two microphones, the ambient light sensor (ALS), 5-megapixel camera, and other features. Most of these features are on the XPAD tablet in the same place, except for the handle of the XPAD tablet.

### XSLATE Front View

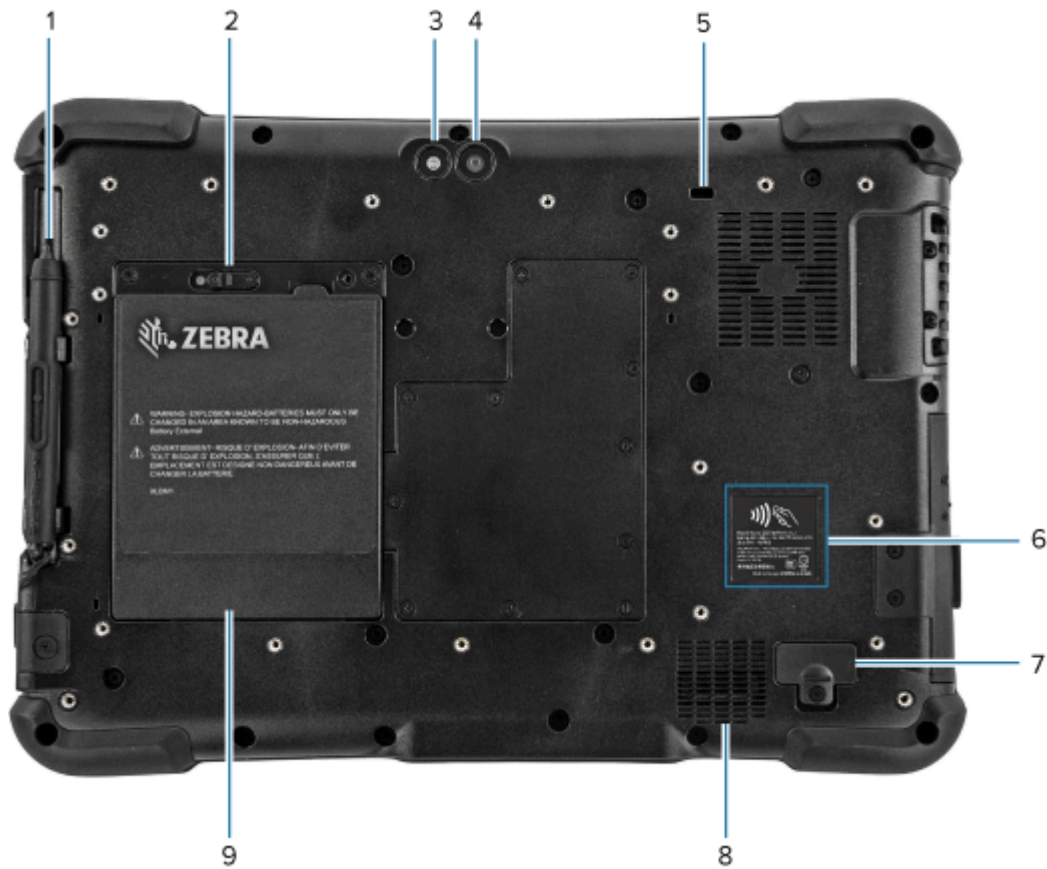
**Figure 1** XSLATE Front View



1	Two digital microphones make up the microphone array facing forward.
2	The ambient light sensor (ALS) detects the amount of ambient light, and the device adjusts the screen brightness.
3	The front 5-megapixel camera has FHD resolution if enabled in the settings. You can adjust size and quality of picture.
4	The Power LED indicates the current power state of the tablet.
5	The Battery LED indicates the charging status of the battery.
6	The Reset switch lets you force the tablet to power down.
7	The touchscreen is the standard means for interacting with the operating system and software.
8	The Home button displays the Home screen.

**XSLATE Rear View**

**Figure 2** XSLATE Rear View



1	The pen holder holds the short, capacitive pen when not in use.
2	The battery latch releases the battery when you slide the latch to the left.
3	This light is a flash for the rear camera and can be used as a flashlight.
4	The rear 13-megapixel camera has Full HD resolution.
5	The Kensington lock slot is a metal-reinforced hole for use with a cable and lock to secure the tablet.
6	Near Field Communication (NFC) allows devices to exchange information by placing them next to one another.
7	The expansion port cover is removed when connecting certain optional accessories to the tablet.
8	This speaker provides sound when no headset or external speakers are in use.
9	The battery powers the tablet when it is not plugged in or docked.

**XSLATE Right Side View**

**Figure 3** XSLATE Right Side View



1	Power input connection for the external power adapter
2	Ethernet jack RJ45 port for LAN connectivity
3	Volume control button
4	The round button is a toggle between screen-rotation lock and auto-rotation of the screen.
5	The Power button turns on the tablet. When the tablet is on, press to enter and exit sleep mode.

**XSLATE Left Side View**

**Figure 4** XSLATE Left Side View



1	The memory card slot reads and writes microSD cards.
2	The USB type-C port provides access to USB 3.1 and DisplayPort output through a type-C connector.
3	Two USB 2.0 type-A ports let you connect devices such as a mouse, keyboard, or external storage.
4	The 3.5 mm audio jack supports stereo output for headset and mono input for an external microphone.
5	This locking door covers the ports on the L10. When the tablet is shipped, the door is locked and the latch shows green. Slide the lock to reveal red and open the door to access the ports. To secure the door for travel or storage, close it firmly and slide the lock until the green appears.

**XSLATE and XPAD Bottom View**

**Figure 5** XSLATE and XPAD Bottom View



1	The docking connectors interface to docks.
---	--

**Overview of the XPAD Tablet**

The XPAD tablet has two microphones, the ambient light sensor (ALS), 5-megapixel camera, and other features. Most of the differences between the XSLATE and the XPAD versions are in the handle.

**XPAD Front View**

**Figure 6** XPAD Front View



1	Two digital microphones make up the microphone array facing forward.
2	Programmable function buttons, P1 and P2.
3	The ALS detects the amount of light, and adjusts the screen brightness.
4	Pen holder for the long pen, built in to the handle of the XPAD.
5	The 5-megapixel camera has Full HD resolution.
6	The built-in speaker provides sound when no headset or external speakers are in use.
7	The Power LED indicates the current power state of the tablet.
8	The Battery LED indicates the charging status of the battery.
9	The Reset switch lets you force the tablet to shut down, in case nothing else works.
10	The touchscreen is the standard means for interacting with the operating system and software.
11	The Home button displays the Home screen.

## XPAD Rear View

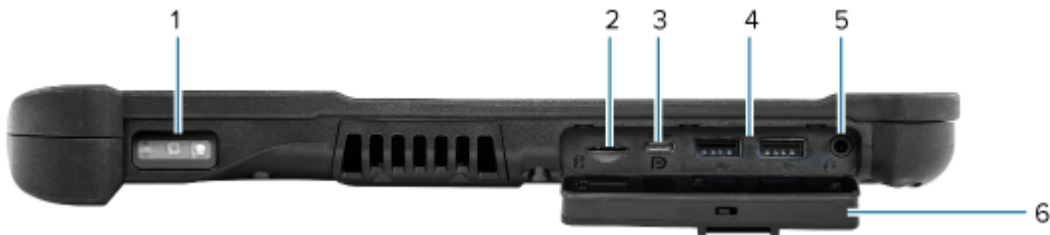
Figure 7 XPAD Rear View



1	The tether post for a pen secures the pen to the tablet by a tether.
2	The camera light functions as a flash for the rear camera as well as a torch light.
3	The rear 13-megapixel camera has Full HD resolution.
4	The Kensington lock slot is a metal-reinforced hole for use with a cable and lock to secure the tablet.
5	NFC is an optional technology that lets devices exchange information.
6	The expansion port cover is removed when connecting certain optional accessories to the tablet.
7	The hot-swappable battery powers the tablet when it is not plugged in or docked.
8	The battery latch releases the battery when you slide the latch to the left.

### XPAD Left Side View

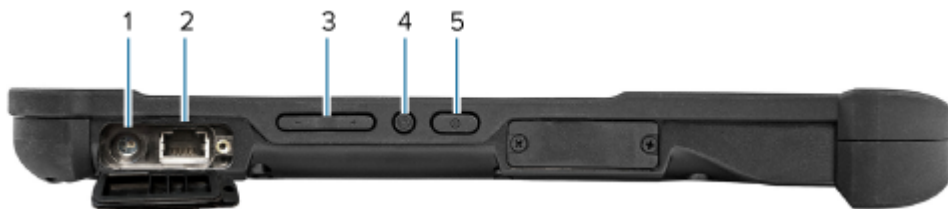
**Figure 8** XPAD Left Side View



1	The barcode scanner is the built-in optical interface for reading barcodes.
2	The memory card slot reads and writes microSD cards.
3	The USB type-C port provides access to USB 3.1 and DisplayPort output through a type-C connector.
4	Two USB 2.0 ports (type-A) let you connect devices, such as a mouse, keyboard, or external storage.
5	The 3.5 mm audio jack supports stereo output for headset and mono input for an external microphone.
6	This locking door covers the ports on the L10. When the tablet is shipped, the door is locked and shows green. Slide the lock to reveal red and open it.

### XPAD Right Side View

**Figure 9** XPAD Right Side View





1	Power input connection for the external power adapter.
2	Ethernet jack RJ45 port for LAN connectivity.
3	Volume control button.
4	The round button is a toggle between screen-rotation lock and auto-rotation of the screen.
5	The Power button turns on the tablet. When the tablet is on, press to enter or exit sleep mode.

## XPAD Top View

**Figure 10** XPAD Top View



1	Use the pen holder in the handle to hold the long pen when it is not in use.
2	Press the scanner button to activate the barcode scanner (if installed).

## Preparing the Tablet for First Use

This section explains how to insert a SIM card and power up the tablet.

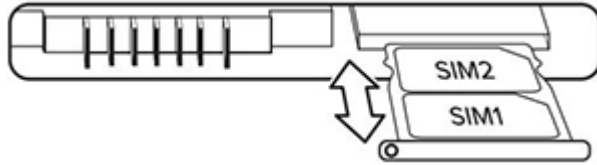
### Inserting a SIM Card

Before you can connect to a mobile broadband network, you must have an active account with a cellular network provider, and a SIM card in your tablet for mobile broadband access. This SIM card works like the SIM card in your cell phone that connects you to a network provider.

The SIM card holder accommodates two Nano SIM (4FF) cards, for use with the mobile broadband option. If inserting only one SIM card, place it in the holder labeled SIM1. If inserting two SIM cards, put the card for the primary carrier in SIM1 and the card for the secondary carrier in SIM2.

1. Turn off the tablet.
2. If you have already put the battery in the tablet, remove it. The SIM card(s) fit into a tray in the battery bay.
3. Find and gently remove the SIM holder tray so the slot is empty.

4. Place the SIM card into the holder so that it is close to flush with the holder. Make sure that the SIM contacts (gold) are facing down and the notched corner is on the right side as shown in this drawing and in the graphic inside the battery bay of the tablet.



5. Carefully align the SIM holder with the opening of the SIM holder connector. Gently slide the SIM holder tray into the connector until it stops.



6. Install the battery in the tablet. See [Replacing the Battery](#) on page 28.

### Powering Up the Tablet

To connect external power to the tablet, open the port door to expose the power adapter port. Plug the AC adapter into this port on your tablet.

If you have not yet inserted the battery, remove it from the packaging.

## Getting Started

1. On the back of the tablet, insert the bottom of the battery into the bay. Tilt the tray as shown and press it down until it clicks securely into place.



2. The external power has two parts: the part that plugs into the power source and the adapter with a cord that plugs into your tablet. Join the two parts by plugging the power cord into the adapter to form one long cord.
3. To connect external power to the tablet, open the port door to expose the **Power Adapter Port (1)**. Plug the AC adapter into this port on your tablet.



4. Plug the power cord into an outlet.  
The battery charging indicator on the front of the L10 tablet blinks amber to indicate that the battery is charging. It is solid green when fully charged.
5. Press and release **Power (1)** in the center of the right side of the tablet to turn it on.



6. Keep the tablet on AC power until the battery is fully charged. However, you don't have to wait until the tablet is fully charged to turn it on. The L10 will charge while you use it.

**See Also**[Unpacking the Device](#)[Removing the Battery](#)[Replacing the Battery](#)

## Pens for the L10 Tablets

All L10 tablets support touch input with your finger. In addition, a pen or stylus is provided with your tablet (depending upon the configuration) and is compatible with the screen configuration that you order. Many people use a pen for more convenience or precision. The pen is particularly effective for precise data entry and navigation.

The table below lists the pens/stylus compatible with specific tablet configurations.

Tablet	Long Active Pen/Stylus	Short Active Pen/Stylus	Long Passive ePen/Stylus	Short Passive Stylus w/Tether
	(P/N 440036)	(P/N 440037)	(P/N 440043)	(P/N 440007)
L10a XSlate with ViewAnywhere LCD	N/A	N/A	Compatible/store in Soft handle	Included/store in pen holder
L10a XSlate with ViewAnywhere Active LCD	Compatible/store in Soft handle	Included/store in pen holder	Compatible/store in Soft handle	Compatible/store in pen holder
L10a XPad with ViewAnywhere LCD	N/A	N/A	Included/store in pen holder	Compatible
L10a XPad with ViewAnywhere Active LCD	Included/store in pen holder	Compatible	Compatible/store in Soft handle	Compatible

## Capacitive Pens

Capacitive pens work with the tablet's touchscreen and are sometimes called passive pens. The short capacitive pen does not need a battery. The long capacitive pen uses a AAAA battery. These two pens do not require a pen digitizer in the tablet.

**Figure 11** Short Capacitive Pen



**Figure 12** Long Capacitive ePen with Battery



## Active Digitizer Pens

If the tablet is ordered with an active Wacom digitizer built in to the screen, you will receive one of the two pens pictured below. These Wacom-compatible pens allow for a large range of pressure sensitivity, tilt

detection, and hover capability. Hover lets you see where the pen is pointing before the tip touches the display.

These pens are frequently called active pens. These active pens use all three modes of the touch screen:

- Finger and Wet
- Finger and Glove
- Finger and Passive Stylus (default)

**Figure 13** Short Active Digitizer Pen



**Figure 14** Long Active Digitizer Pen



## Optional Setup Tasks

This section explains how to attach the pen tether and how to connect the tablet to an external monitor.

### Attaching the Pen Tether

The pen comes with a tether so that you can attach it to your tablet to avoid misplacing it.

1. Slip one end of the tether through the hole at the end of the pen, and pull the pen through the loop until it is tight.
2. Slip the other end of the tether through the attach point on the tablet, then pull the pen through the loop until it is tight.

### Connecting the Tablet to an External Monitor

There is no dedicated port for an external monitor on the L10 tablet. The tablet has a USB Type-C connector which includes a DisplayPort output capability. You need a dongle that supports USB Type-C DisplayPort and converts it to the port necessary to attach the external monitor, which can have one or more of the following ports: HDMI, DVI, DisplayPort, or VGA.

For instance, to connect a monitor with an HDMI port to your tablet, you need a USB Type-C DisplayPort to HDMI output dongle.



**NOTE:** Some dongles use USB to Video conversion and these use software to enable the external display over USB interface. Care must be taken to ensure the USB Type-C dongle specifically supports USB Type-C DisplayPort input. Look for a dongle that states it is plug-n-play and that no software or drivers are required.

## Back of Battery Charge Indicators

You can check the charge of a battery when it is out of the tablet by pressing the battery check button on the rear.



**IMPORTANT:** If you remove the battery while the tablet is running, you only have one minute to replace it to keep the tablet running. If you need to remove it for a longer period, be sure to save your files. Then, shut down or plug into a power source.

If you have a battery out of the tablet, you can check the charge by looking at the rear and pressing the button to the left of the lights to view the charge level.

**Figure 15** Battery Check Button



1	Battery charge indicators
2	Battery check button

The five lights on the back of the battery indicate the current level of charge—from one light (20% charged) to five lights (100% charged).

## Removing and Replacing the Battery

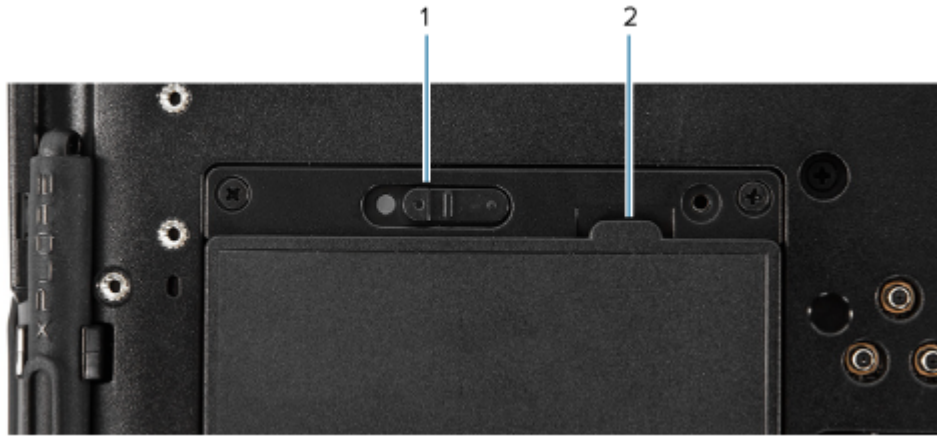
Before removing the battery, save your files and power off the tablet, or plug in the AC adapter and continue working while the battery charges. However, if you are hot swapping the battery, you can do so while the tablet is on and running only on battery power.

### Removing the Battery

1. Save files and shut down the tablet.

## Getting Started

2. With the back of the tablet facing you, slide the battery latch to the left until the latch stays open and the battery pops out slightly. A red is displayed instead of a green dot.
3. Insert your finger under the pull-out battery tab and pull to remove the battery from the battery compartment.



1	Sliding battery latch
2	Pull-out battery tab

### See Also

[Powering Up the Tablet](#)



## Replacing the Battery

1. Place the tabbed end of the battery into the battery compartment.



2. Press the battery down until it snaps into place.

### See Also

[Powering Up the Tablet](#)

## Hot Swapping the Battery

Replacing a battery while the tablet is on is called hot swapping. You can hot swap a battery only if you have a second, charged battery to replace it with.



**IMPORTANT:** You have approximately one minute to hot swap the battery. If you have not replaced the battery within one minute, the tablet goes into Sleep mode.

1. Remove the battery.
2. Insert the new battery.

While hot swapping the battery, notice the following behaviors:

- The tablet display gets dimmer. When the charged battery is in the tablet, the display brightens again.
- The battery status LED turns blue when the system is on and no main battery is present. When you put a charged battery in the tablet, the LED lights turn green again.
- The power button is disabled. (The power button is disabled at any time the tablet has no battery and is not running on AC power through the power adapter.)



# Using the Device

This section explains the main functionality of the L10 device.

## Home Screen

Turn on the device to display the Home screen. Depending on how your system administrator configured your device, your Home screen may appear differently than the graphics in this section.

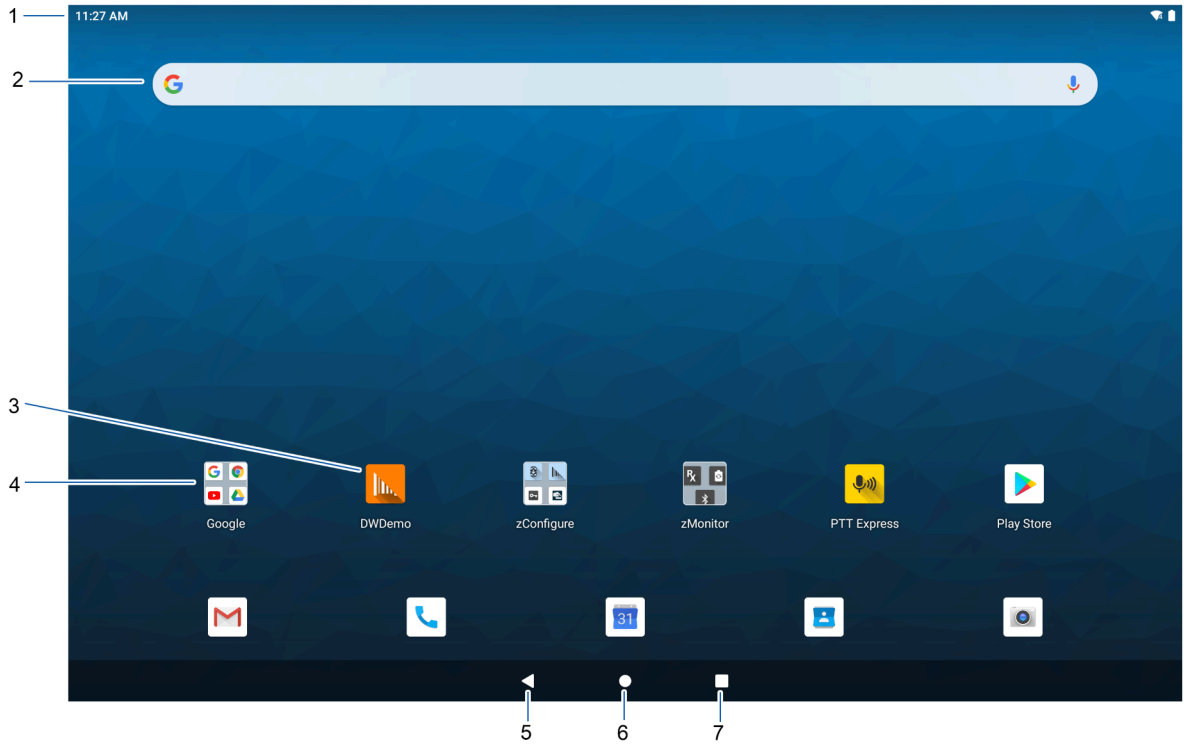
After the device goes into Sleep mode, the Home screen displays with the lock icon. Touch the screen and swipe up to unlock. The Home screen provides four additional screens to place widgets and shortcuts. Touch and hold on an icon, and then move it for the option to place the icon on one of the other screens. Swipe the Home screen left or right to view the additional screens.



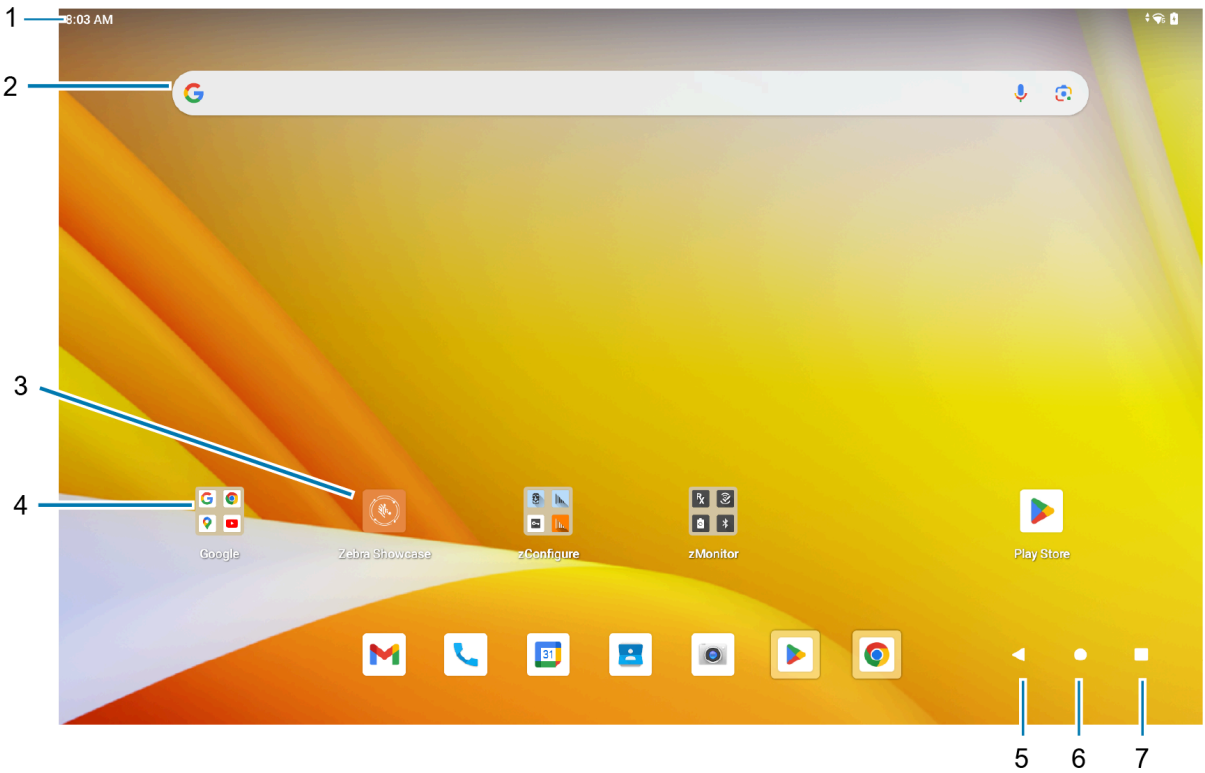
**NOTE:** By default, AOSP devices do not have the same icons on the Home screen as GMS devices. Icons are shown below for example only.

Home screen icons can be configured by the user and may look different than shown.

**Figure 16** Android 11 Home Screen



**Figure 17** Android 13 Home Screen



1	Status bar	Displays the time, status icons (right side), and notification icons (left side).
2	Widgets	Launches stand-alone apps that run on the Home screen.
3	Shortcut icons	Opens apps installed on the device.
4	Folder	Contains apps.
5	Back	Displays the previous screen.
6	Home	Displays the home screen.
7	Recent	Displays recently used applications.

## Setting Home Screen Rotation

By default, the Home screen rotation is disabled.

1. Touch and hold anywhere on the Home screen until the options appear.
2. Touch **Home settings**.
3. Touch the **Allow Home screen rotation** switch.
4. Touch **Home**.
5. Rotate the device.

## Status Bar

The Status bar displays the time, notification icons (left side), and status icons (right side).

If there are more notifications than can fit in the Status bar, a dot displays, indicating that more notifications exist. Swipe down from the Status bar to open the Notification panel and view all notifications and status.

**Figure 18** Notifications and Status Icons



















1	Notification icons
2	Status icons




## Notification Icons

Notification icons indicate app events and messages.

**Table 1** Notification Icons

Icon	Description
	The main battery is low.
	More notifications are available for viewing.
	Data is synching.
	Indicates an upcoming event. AOSP devices only.
	Indicates an upcoming event. GMS devices only.
	An Open Wi-Fi network is available. The device is not connected to it.
	Audio is playing.
	A problem with sign-in or sync has occurred.
	The device is uploading data.
	Animated: the device is downloading data. Static: the download is complete.
	The device is connected to or disconnected from a virtual private network (VPN).
	Preparing internal storage by checking it for errors.
	USB debugging is enabled on the device.
	A wired headset with a boom module is connected to the device.
	A wired headset without a boom module is connected to the device.
	PTT Express Voice client status.












**Table 1** Notification Icons (Continued)

Icon	Description
	The RxLogger app is running.
	A Bluetooth scanner is connected to the device.
	A ring scanner is connected to the device in HID mode.








## Status Icons

Status icons display system information for the device.

**Table 2** Status Icons

Icon	Description
	Alarm is active.
	Main battery is fully charged.
	Main battery is partially drained.
	Main battery charge is low.
	Main battery charge is very low.
	Main battery is charging.
	UPS battery is fully charged.
	All sounds, except media and alarms, are muted. Vibrate mode is active.
	Do Not Disturb mode active.
	Airplane Mode is active. All radios are turned off.
	Bluetooth is on.

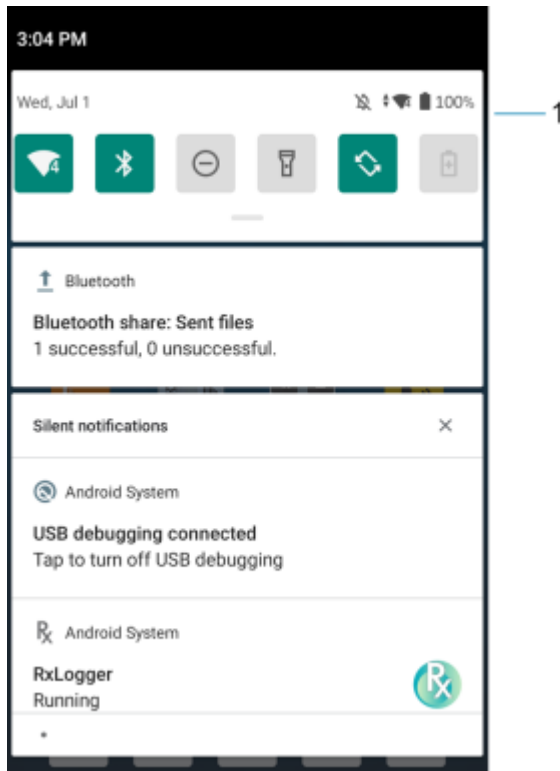
**Table 2** Status Icons (Continued)

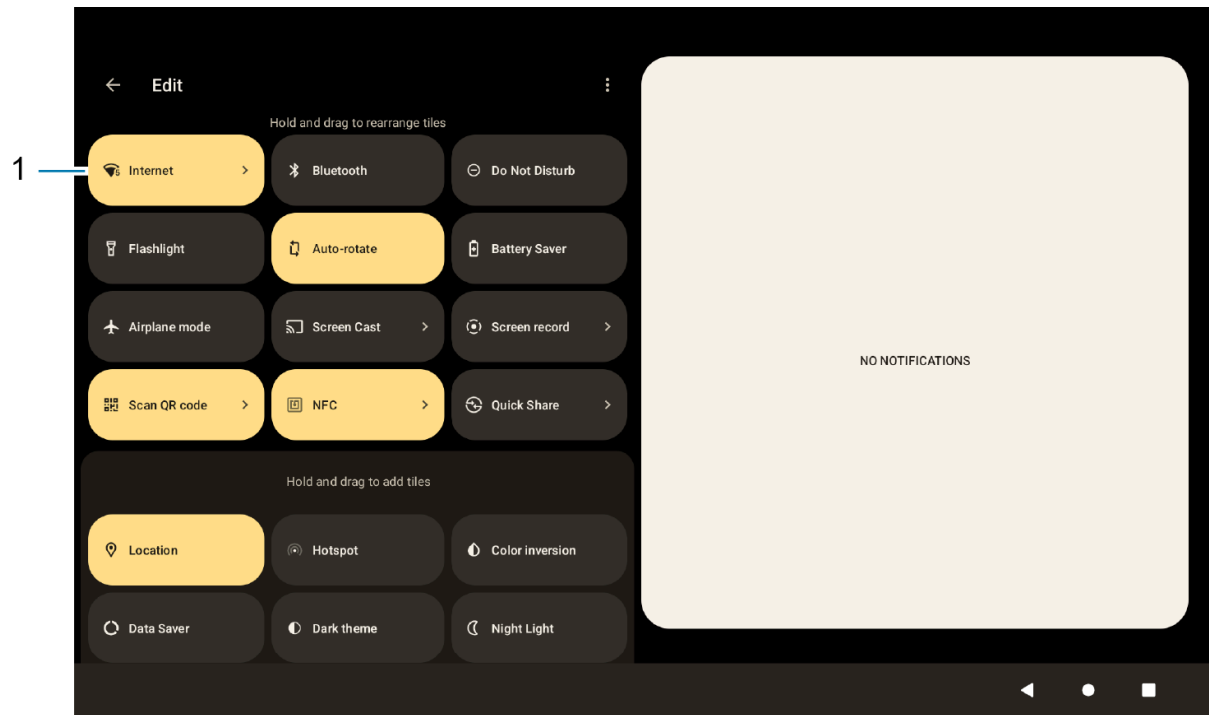
Icon	Description
	Connected to a Bluetooth device.
	Connected to a Wi-Fi network. Indicates the Wi-Fi version number.
	Not connected to a Wi-Fi network or no Wi-Fi signal.
	Connected to an Ethernet network.
	Speakerphone enabled.
	Portable Wi-Fi hotspot is active (WWAN only).
<b>4G LTE</b>	Connected to a 4G LTE/LTE-CA network (WWAN only). <sup>a</sup>
<b>4G</b>	Connected to a DC-HSPA, HSDPA, HSPA+, HSUPA, LTE/LTE-CA or WCDMA network (WWAN only). <sup>a</sup>
<b>3G</b>	Connected to a WCDMA network (WWAN only). <sup>a</sup>
<b>H</b>	Connected to a DC - HSPA, HSDPA, HSPA+ or HSUPA network (WWAN only). <sup>a</sup>
<b>E</b>	Connected to an EDGE network (WWAN only). <sup>a</sup>
<b>G</b>	Connected to a GPRS network (WWAN only). <sup>a</sup>
<b>R</b> ↓↑	Roaming from a network (WWAN only).
	No SIM card installed (WWAN only).
<sup>a</sup> Cellular network icon that appears is dependent upon the carrier/network.	

## Managing Notifications

Notification icons report the arrival of new messages, calendar events, alarms, and ongoing events. When a notification occurs, an icon appears in the Status bar with a brief description.

**Figure 19** Android 11 Notification Panel



**Figure 20** Android 13 Notification Panel

1	Quick settings bar
---	--------------------

- To respond to a notification, open the Notification panel and then touch a notification. The Notification panel closes and the corresponding app opens.
- To manage recent or frequently used notifications, open the Notification panel and then touch **Manage notifications**. Touch the toggle switch next to an app to turn off all notifications, or touch an app for more notification options.
- To clear all notifications, open the Notification panel and then touch **CLEAR ALL**. All event-based notifications are removed. Ongoing notifications remain in the list.
- To close the Notification panel, swipe the Notification panel up.

## Opening the Quick Access Panel

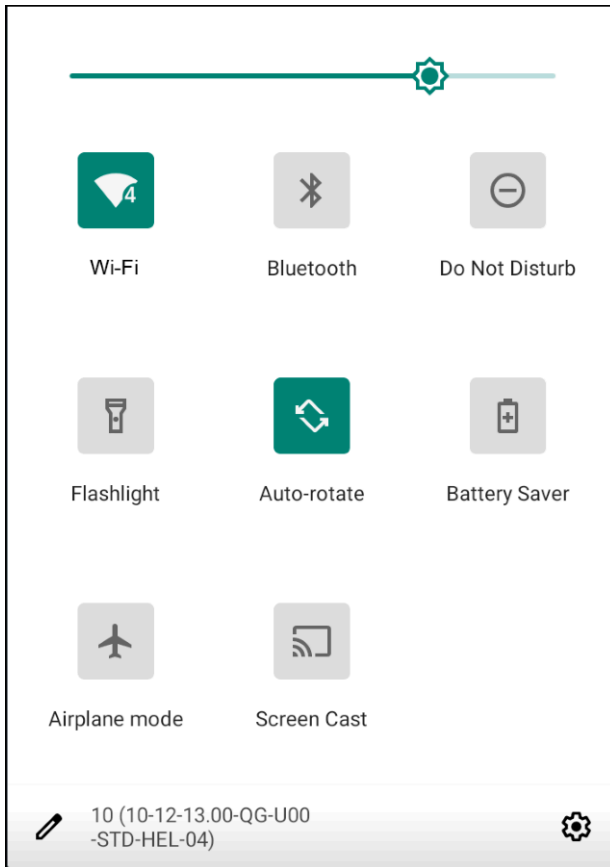
Use the Quick Access panel to access frequently used settings (for example, Airplane mode).



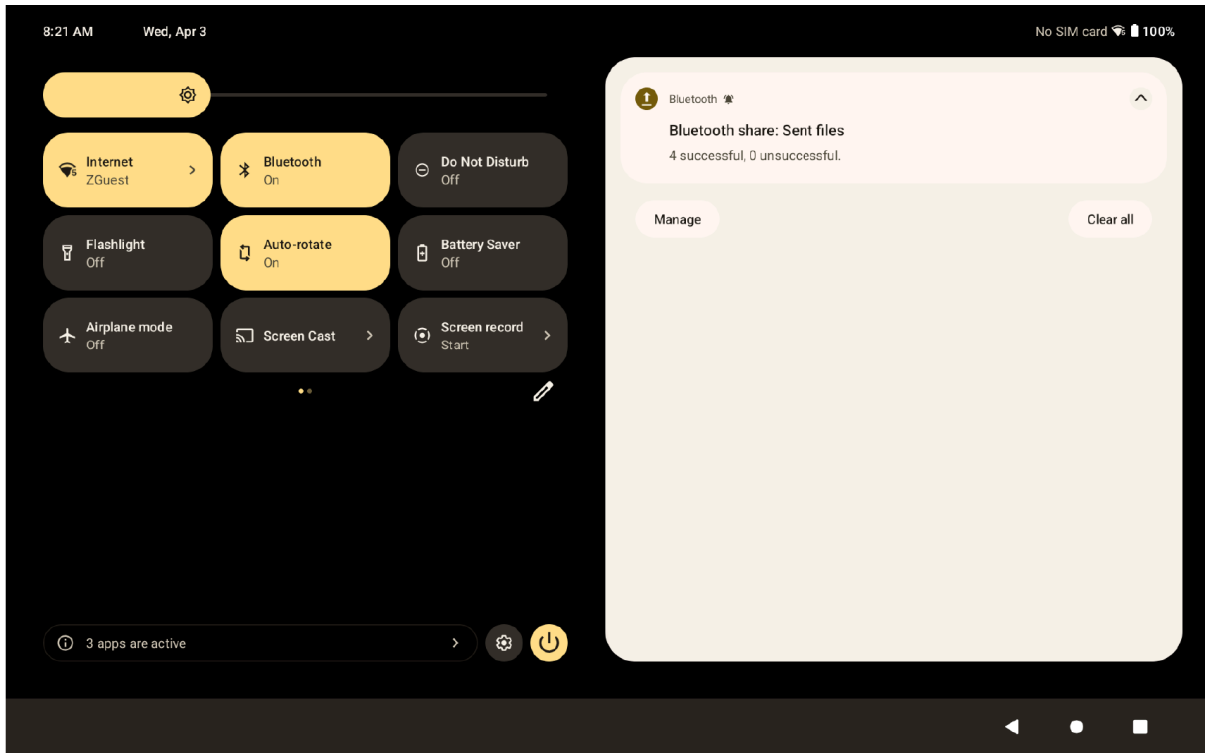
**NOTE:** Not all icons are pictured. Icons may vary.



**Figure 21** Android 11 Quick Access Panel



**Figure 22** Android 13 Quick Access Panel







- If the device is locked, swipe down once.
- If the device is unlocked, swipe down once with two fingers, or twice with one finger.
- If the Notification panel is open, swipe down from the Quick Settings bar.















## Quick Access Panel Icons

Quick Access panel icons indicate frequently used settings (for example, Airplane mode).







**Table 3** Quick Access Panel Icons

Icon	Description
	Display brightness - Use the slider to decrease or increase the brightness of the screen.
	Display brightness - Use the slider to decrease or increase the brightness of the screen. (A13 only)
	Internet/Wi-Fi network - Turn Wi-Fi on or off. To open Wi-Fi settings, touch the Wi-Fi network name.
	Bluetooth settings - Turn Bluetooth on or off. To open Bluetooth settings, touch Bluetooth.

**Table 3** Quick Access Panel Icons (Continued)

Icon	Description
	Battery saver - Turn Battery saver mode on or off. When Battery saver mode is on the performance of the device is reduced to preserve battery power (not applicable).
	Invert colors - Invert the display colors.
	Do not disturb - Control how and when to receive notifications.
	Mobile data - Enables or disables data transfer via the WAN. The device is still available for voice calls and texts. To open Mobile data settings, touch and hold (WWAN only).
	Airplane mode - Turn Airplane mode on or off. When Airplane mode is on the device does not connect to Wi-Fi or Bluetooth.
	Auto-rotate - Lock the device's orientation in portrait or landscape mode or set to automatically rotate.
	Flashlight - Turn the flashlight or camera flash on or off. When the flashlight is activated, it stays on unless it is turned off or the camera app is run.
	Location - Enable or disable locationing feature.
	Hotspot - Turn on to share the device's mobile data connection with other devices.
	Data Saver - Turn on to prevent some apps from sending or receiving data in the background.
	Night Light - Tint the screen amber to make it easier to look at the screen in dim light. Set Night Light to turn on automatically from sunset to sunrise, or at other times.
	Screen Cast - Share phone content on Chromecast or a television with Chromecast built-in. On the Cast screen, check the "enable wireless display" option, and then touch "cast screen" to display a list of devices. Touch a device in the list to begin casting.
	Dark Theme - Toggles dark theme on and off. Dark themes reduce the luminance emitted by the screen, while meeting minimum color contrast ratios. It helps improve visual ergonomics by reducing eye strain, adjusting brightness to current lighting conditions, and facilitating screen use in dark environments, while conserving battery power.
	Focus mode - Turn on to pause distracting apps. To open Focus mode settings, touch and hold.

**Table 3** Quick Access Panel Icons (Continued)

Icon	Description
	Bedtime mode - Turn grayscale on and off. Grayscale turns the screen black and white, reducing phone distractions and improving battery life.
	Screen Record - Makes a video recording of everything that happens on the screen, with options to include audio and screen touches.
	NFC - Enable or disable NFC communication.
	Scan QR code - Opens the camera app for QR code reading. (A13 only)
	Calculator - Open the calculator app. (A13 only)
	Quick Share - Send files to nearby devices when they have the Quick Share feature enabled and their screens on.

## Editing Icons on the Quick Settings Bar

The first four setting tiles from the Quick Access panel become the Quick Access tiles on the Notification panel.

- Open the Quick Access panel and touch  to edit, add, or remove settings tiles.

## Battery Management

Observe the recommended battery optimization tips for the device.

- Set the screen to turn off after a short period of inactivity.
- Reduce screen brightness.
- Turn off all wireless radios when not in use.
- Turn off automatic syncing for Email, Calendar, Contacts, and other apps.
- Minimize the use of apps that keep the device from sleeping, for example, music and video apps.



**NOTE:** Before checking the battery charge level, remove the device from any AC power source (cradle or cable).

## Checking Battery Status

Check the battery status through the Battery Information settings, the Battery Manager app, or the quick access panel.

- Open **Settings** and touch **About phone > Battery Information**. Or swipe up from the bottom of the screen and touch  to open the **Battery Manager** app.

**Battery present status** indicates if the battery is present.

**Battery level** lists the battery charge (as a percentage of fully charged).

- Swipe down with two fingers from the status bar to open the quick access panel.

The **battery percentage** is displayed next to the battery icon.

## Monitoring Battery Usage

The Battery screen provides battery charge details and power management options to extend battery life. Different apps display different information. Some apps include buttons that open screens with settings to adjust power use. Use the **DISABLE** or **FORCE STOP** buttons to turn off apps that consume too much power.

- Go to **Settings**.
- Touch **Battery**.

To display battery information and power management options for a specific app:

- Go to **Settings**.
- On Android 11, touch **Apps & notifications**.
- On Android 13, touch **Apps**.
- Touch an app.
- On Android 11, touch **Advanced > Battery**.
- On Android 13, touch **App battery usage**.

## Low Battery Notification

When the battery charge level drops below the change level in the table below, the device displays a notice to connect the device to power. Charge the battery using one of the charging accessories.

Charge Level Drops Below	Action
10%	The user should charge the battery soon.
5%	The user must charge the battery.
3%	The device turns off. The user must charge the battery.



**NOTE:** Under conditions of heavy load (scanning quickly and often, RF communication, and other functions), the device might turn off earlier than a remaining charge of 5%.

## Interactive Sensor Technology

The device contains sensors that monitor movement, orientation, and ambient light.

- Gyroscope - Measures angular rotational velocity to detect rotation of the device.
- Accelerometer - Measures the linear acceleration of movement to detect the orientation of the device.
- Digital Compass - The digital compass or magnetometer provides simple orientation in relation to the Earth's magnetic field. As a result, the device always knows which way is North so it can auto-rotate digital maps, depending on the physical orientation of the device.
- Light Sensor - Detects ambient light and adjusts the screen brightness.
- Proximity Sensor - Detects the presence of nearby objects without physical contact. The sensor detects when the device is close to your face during a call and turns off the screen, preventing unintentional screen touches.

To take advantage of these sensors, applications use API commands. Refer to the Google Android Sensor APIs for more information. For information on the Zebra Android EMDK, go to: [techdocs.zebra.com](http://techdocs.zebra.com).

## Waking The Device

The device goes into Sleep mode when you press **Power** or after a period of inactivity (set in the Display settings window).

1. To wake the device from Sleep mode, press **Power** or the configured wake-up sources.

The Lock screen displays.

2. Swipe the screen up to unlock.

- If the screen option is set to Swipe, the Home screen displays.
- If either the PIN or Password screen unlock feature is enabled, a prompt displays. Enter the PIN or password to unlock the device and move to the Home screen.
- If the Pattern screen unlock feature is enabled, the Pattern screen displays. Swipe the correct pattern between the dots to unlock the device and move to the Home screen.



**NOTE:** If you enter the PIN, password, or pattern incorrectly five times, you must wait 30 seconds before trying again.

- If you forget the PIN, password, or pattern, contact your system administrator.

## USB Communication

Connect the device to a host computer to transfer files between the device and the host computer.

When connecting the device to a host computer, follow the host computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting files. For information on USB communication accessories available for this device, see [Accessories](#).

## Transferring Files

Use the Transfer files option to copy files between the device and the host computer.

1. Connect the device to a host computer using a USB accessory.

2. On the device, pull down the Notification panel and touch **Charging this device via USB**.

By default, **No data transfer** is selected.

3. Touch **File Transfer**.



**NOTE:** After changing the setting to **File Transfer**, and then disconnecting the USB cable, the setting reverts back to **No data transfer**. If the USB cable is reconnected, select **File Transfer** again.

4. On the host computer, open **File Explorer**.
5. Locate the **device** as a portable device.
6. Open the SD card or the Internal storage folder.
7. Copy files to and from the device or delete files as required.

## Transferring Photos

Use PTP to copy photos from the device to the host computer.

It is recommended to install a microSD card in the device for storing photos due to limited internal storage.

1. Connect the device to a host computer using a USB accessory.
2. On the device, pull down the Notification panel and touch **Charging this device via USB**.
3. Touch **PTP**.
4. Touch **Transfer photos PTP**.
5. On the host computer, open a file explorer application.
6. Open the **Internal storage** folder.
7. Open the SD card or the Internal storage folder.
8. Copy or delete photos as required.

## Disconnecting from the Host Computer



**CAUTION:** Carefully follow the host computer's instructions to disconnect USB devices correctly to avoid losing information.



**NOTE:** Carefully follow the host computer's instructions to unmount the microSD card and disconnect USB devices correctly to avoid losing information.

1. On the host computer, unmount the device.
2. Remove the device from the USB accessory.








# Applications

Apart from the standard pre-installed Android applications, the following table lists Zebra-specific applications installed on the device.

## Installed Applications










Aside from the common Google apps, the Zebra-specific apps that are installed on the device are described in this section.

**Table 4** Apps

Icon	Description
	<b>Battery Manager</b> - Display battery information (including charge level, status, health, and wear level) and use to place the device in Battery Swap mode when replacing the battery.
	<b>Bluetooth Pairing Utility</b> – Use to pair a Zebra Bluetooth scanner with the device by scanning a barcode.
	<b>DataWedge</b> - Enables data capture using the imager.
	<b>DisplayLink Presenter</b> - Use to present the device screen onto a connected monitor.
	<b>Diagnostic Tool</b> - Use to diagnose the device.
	<b>DWDemo</b> - Provides a way to demonstrate the data capture features using the imager.
	<b>License Manager</b> - Use to manage software licenses on the device.



**Table 4** Apps (Continued)

Icon	Description
	<b>PTT Express</b> - Use to launch PTT Express client for VoIP communication. (Android 11 only)
	<b>RxLogger</b> - Use to diagnose device and app issues.
	<b>Settings</b> - Use to configure the device.
	<b>StageNow</b> - Allows the device to stage a device for initial use by initiating the deployment of settings, firmware, and software.
	<b>VoD</b> - The Video on Device basic app provides a how-to video for proper device cleaning. For Video on Device licensing information, contact <a href="mailto:learningservices@zebra.com">learningservices@zebra.com</a> .
	<b>Wireless Analyzer</b> - A diagnostic intelligent app. Use to diagnose surrounding area and display network stats, such as coverage hole detection or AP in the vicinity. Refer to the Worry Free Wi-Fi Analyzer Administrator Guide for Android. Only available with Mobility DNA Enterprise License.
	<b>Zebra Bluetooth Settings</b> - Use to configure Bluetooth logging.
	<b>Zebra Data Services</b> - Use to enable or disable Zebra Data Services. Some options are set by the system administrator.
	<b>Zebra Showcase</b> - Provides a way to experience and learn about Zebra's new or existing capabilities.

## Accessing Apps

Access all apps installed on the device using the APPS window.

1. On the Home screen, swipe up from the bottom of the screen.
2. Slide the **APPS** window up or down to view more app icons.
3. Touch an icon to open the app.

## Switching Between Recent Apps

1. Touch **Recent**.

A window appears on the screen with icons of recently used apps.


2. Slide the apps displayed up and down to view all recently used apps.
3. Swipe left or right to remove the app from the list and force close the app.
4. Touch an icon to open an app or touch **Back** to return to the current screen.

## Battery Manager

The Battery Manager provides detailed information about the battery.

This section also provides battery swap procedures for supported devices.




### Opening Battery Manager


- To open the Battery Manager app, swipe up from the bottom of the Home screen, and then touch .

### Battery Manager Information

The Battery Manager displays detailed information about battery charging, health, and status.

**Table 5** Battery Icons

Battery Icon	Description
	Battery charge level is between 85% and 100%.
	Battery charge level is between 19% and 84%.
	Battery charge level is between 0% and 18%.

- **Level** - The current battery charge level as a percentage. Displays -% when the level is unknown.
- **Wear** - The health of the battery in graphical form. When the wear level exceeds 80%, the bar color changes to red.
- **Health** - The health of the battery. If a critical error occurs,  appears. Touch to view the error description.
  - **Decommission** - The battery is past its useful life and should be replaced. See system administrator.
  - **Good** - The battery is good.
  - **Charge error** - An error occurred while charging. See system administrator.
  - **Over Current** - An over-current condition occurred. See system administrator.
  - **Dead** - The battery has no charge. Replace the battery.
  - **Over Voltage** - An over-voltage condition occurred. See system administrator.
  - **Below Temperature** - The battery temperature is below the operating temperature. See system administrator.
  - **Failure Detected** - A failure has been detected in the battery. See system administrator.
  - **Unknown** - See system administrator.

- **Charge Status**
  - **Not charging** - The device is not connected to AC power.
  - **Not charging** - The device is not charging.
  - **Charging-AC** - The device is connected to AC power and charging or is fast charging via USB.
  - **Charging-USB** - The device is connected to a host computer with a USB cable and charging.
  - **Discharging** - The battery is discharging.
  - **Full** - The battery is fully charged.
  - **Unknown** - The battery status is unknown.
- **Time until Full** - The amount of time until the battery is fully charged.
- **Time since charging** - The amount of time since the device began charging.
- **Time until empty** - The amount of time until the battery is empty.
- **Advanced info** - Touch to view additional battery information.
  - **Battery present status** - Indicates that the battery is present.
  - **Battery level** - The battery charge level as a percentage of scale.
  - **Battery scale** - The battery scale level used to determine battery level (100).
  - **Battery voltage** - The current battery voltage in millivolts.
  - **Battery temperature** - The current battery temperature in degrees Centigrade.
  - **Battery technology** - The type of battery.
  - **Battery current** - The average current into or out of the battery over the last second in mAh.
  - **Battery manufacture date** - The date of manufacture.
  - **Battery serial number** - The battery serial number. The number matches the serial number printed on the battery label.
  - **Battery part number** - The battery part number.
  - **Battery decommission status** - Indicates if the battery is past its life span.
    - **Battery Good** - The battery is in good health.
    - **Decommissioned Battery** - The battery is past its useful life and should be replaced.
  - **Base cumulative charge** - Cumulative charge using Zebra charging equipment only.
  - **Battery present capacity** - Maximum amount of charge that could be pulled from the battery under the present discharge conditions if the battery were fully charged.
  - **Battery health percentage** - With a range from 0 to 100, this is the ratio of “present\_capacity” to “design\_capacity” at a discharge rate of “design\_capacity”.
  - **% decommission threshold** - The default % decommission threshold for a gifted battery as 80%.
  - **Battery present charge** - Amount of usable charge remaining in the battery at present under the current discharge conditions.
  - **Battery total cumulative charge** - The total accumulated charge in all chargers.
  - **Battery time since first use** - The time passed since the battery was placed in a Zebra terminal for the first time.
  - **Battery error status** - The error status of the battery.

- **Battery usage number** - The health of the battery as a result of charging and discharging. A high number indicates low battery health.
- **Usage decommission threshold** - When the Battery usage number is greater than or equal to the Usage decommission threshold, the battery is past its useful life and should be replaced.
- **App version** - The application version number.

## Camera

This section provides information for taking photos and recording videos using the integrated digital cameras.



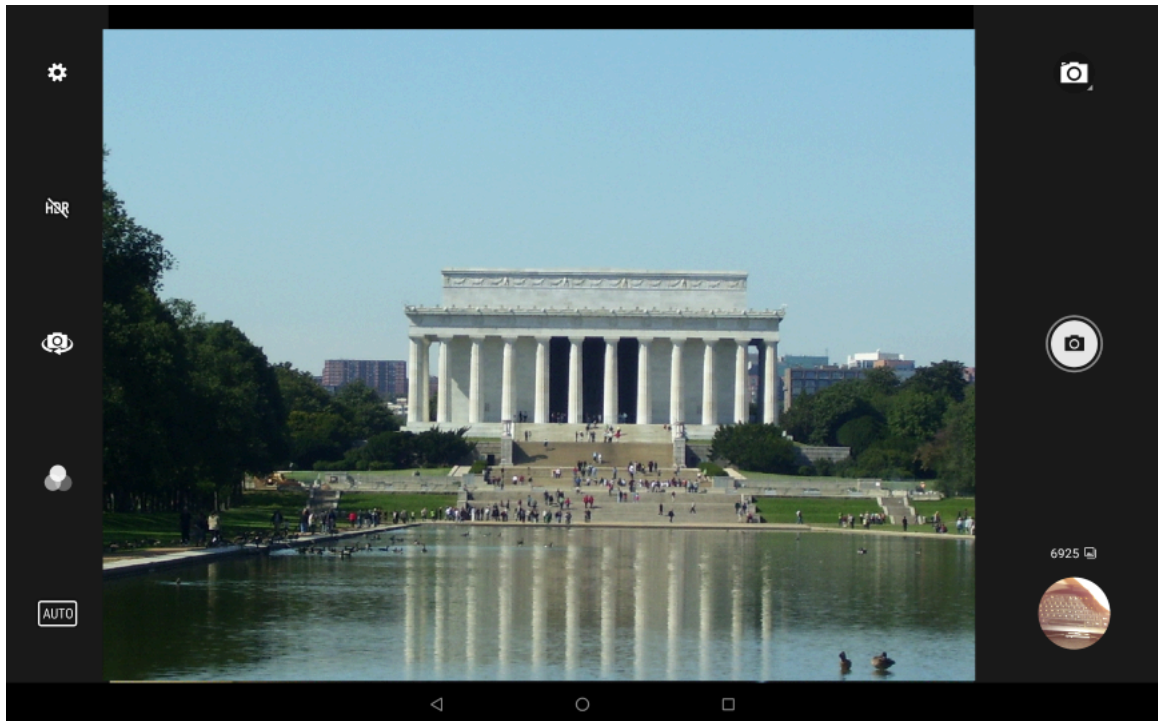
**NOTE:** The device saves photos and videos on the microSD card, if installed and the storage path is changed manually. By default, or if a microSD card is not installed, the device saves photos and videos on internal storage.


## Taking Photos on Android 11



**NOTE:** See [Photo Settings](#) on page 52 for camera settings descriptions.

1. Swipe up from the bottom of the Home screen and touch **Camera**.



2. If necessary, touch the Camera Mode icon and touch .
3. Frame the subject on the screen.
4. To zoom in or out, press two fingers on the display and pinch or expand your fingers. The zoom controls appear on the screen.
5. Touch an area on the screen to focus. The focus circle appears. The two bars turn green when in focus.

6. Touch .

The camera takes a photo and a shutter sound plays.

The photo momentarily displays as a thumbnail in the lower-left corner.

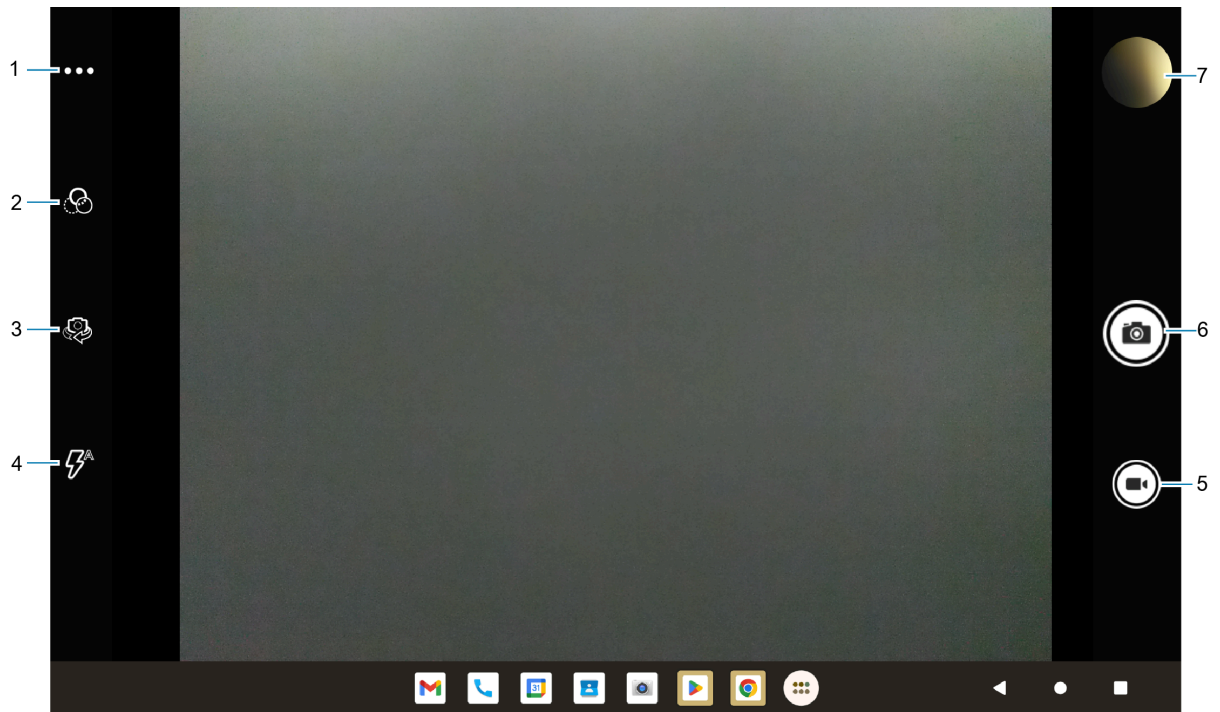
## Taking Photos on Android 13

This section describes how to use the photo feature on the Camera app.



**NOTE:** See [Photo Settings](#) on page 52 for camera settings descriptions.

1. Swipe up from the bottom of the Home screen and touch **Camera**.




1	Camera Quick Settings
2	Filters
3	Rear/front cameras
4	Flash
5	Video mode
6	Shutter button
7	Gallery

2. If necessary, touch the Camera Mode icon and touch .

3. Frame the subject on the screen.

4. To zoom in or out, press two fingers on the display and pinch or expand your fingers. The zoom controls appear on the screen.



5. Touch an area on the screen to focus. The focus circle appears. The two bars turn green when in focus.
6. Touch .

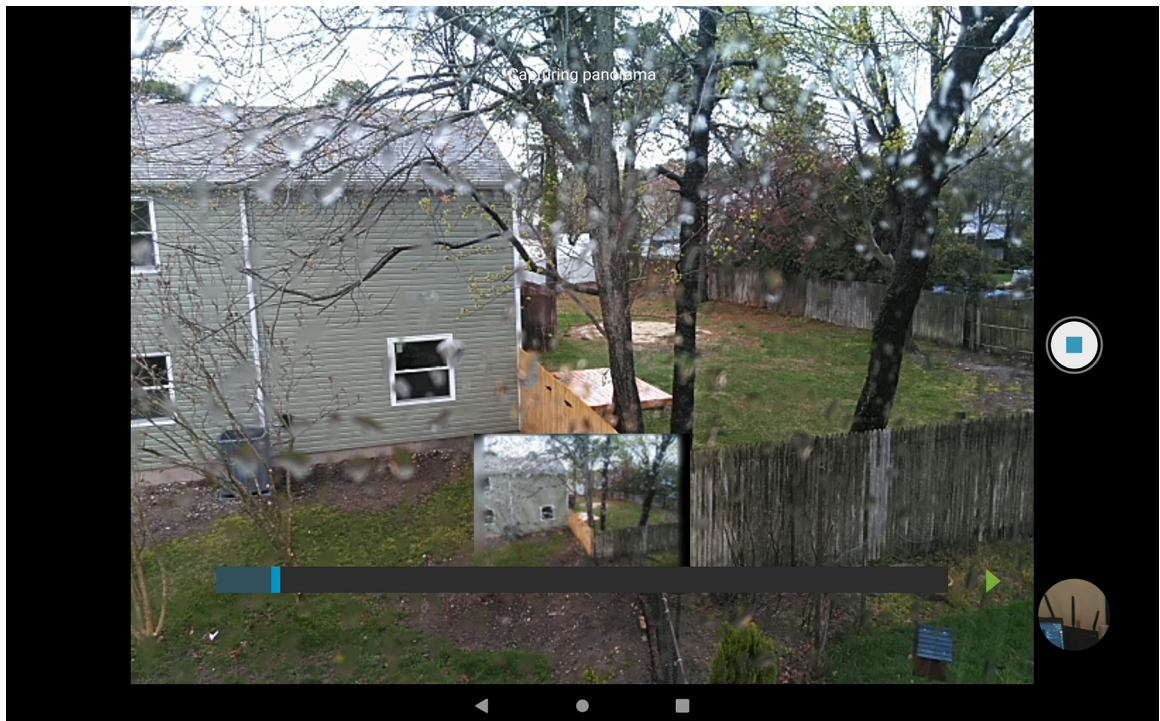
The camera takes a photo and a shutter sound plays.




The photo momentarily displays as a thumbnail in the lower-left corner.

### Taking a Panoramic Photo

Panorama mode creates a single wide image by panning slowly across a scene.

1. Swipe up from the bottom of the Home screen and touch **Camera**.




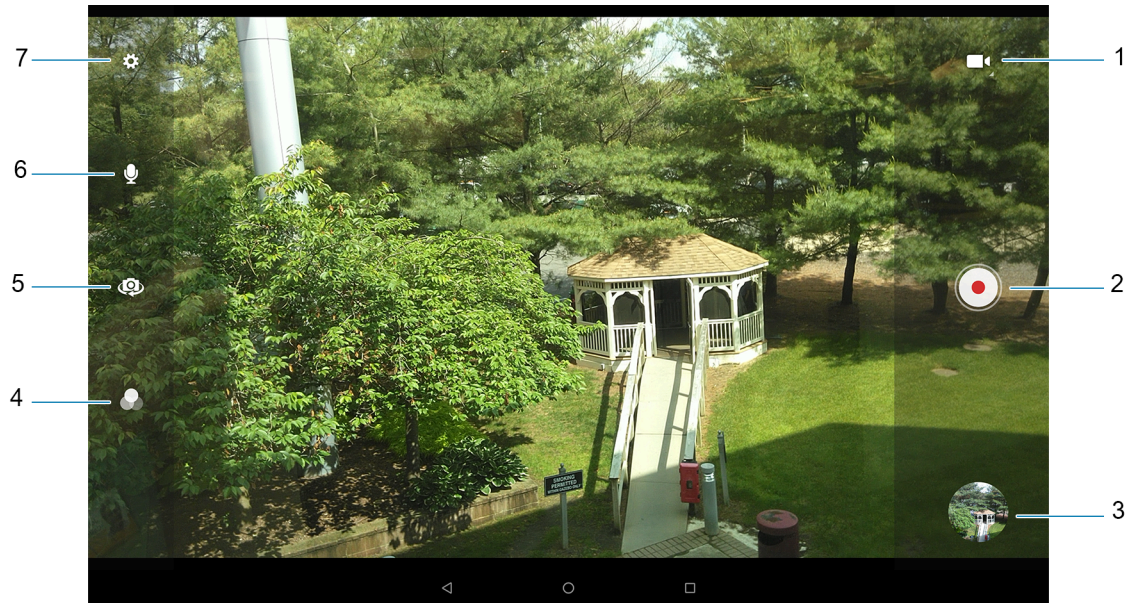
2. Touch the Camera Mode icon and touch .
3. Frame one side of the scene to capture.
4. Touch  and slowly pan across the area to capture. A small white square appears inside the button indicating the capture is in progress.  
If you are panning too quickly, the message **Too fast** appears.
5. Touch  to end the shot. The panorama appears immediately and a progress indicator displays while it saves the image.

### Recording Videos on Android 11




Record videos using the device.

1. Swipe up from the bottom of the Home screen and touch **Camera**.

2. Touch the camera mode menu and touch .



1	Camera mode
2	Shutter button
3	Thumbnail
4	Color effect
5	Camera flip
6	Audio
7	Settings

3. To switch between the rear camera and front camera (if available), touch .
4. Point the camera and frame the scene.
5. To zoom in or out, press two fingers on the display and pinch or expand fingers. The zoom controls appear on the screen.
6. Touch  to start recording.  
The video time remaining appears in the top left of the screen.
7. Touch  to end the recording.  
The video momentarily displays as a thumbnail in the lower-left corner of the screen.


## Recording Videos on Android 13

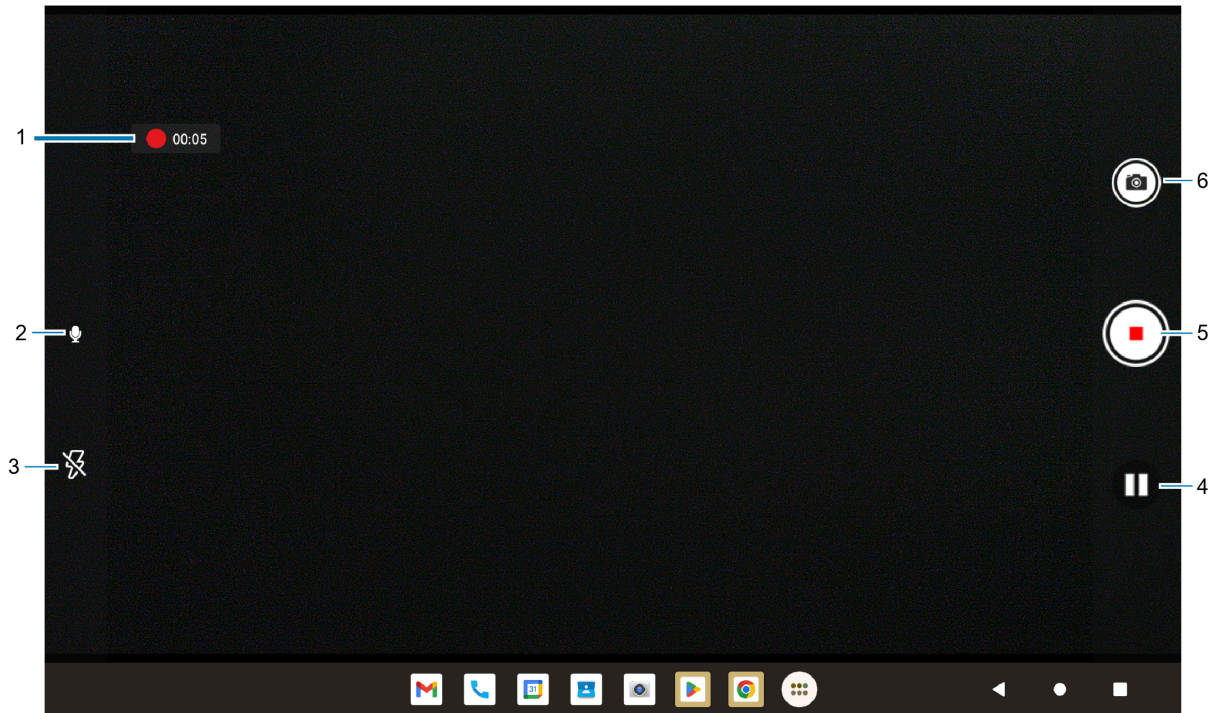
This section describes how to use the video feature on the Camera app.






**NOTE:** See [Video Settings](#) on page 56 for setting descriptions.

1. Swipe up from the bottom of the Home screen and touch **Camera**.

2. Touch the camera mode menu and touch .




1	Video timer
2	Audio
3	Flash
4	Pause recording button
5	Start/stop recording button
6	Camera mode

3. To switch between the rear camera and front camera (if available), touch .
4. Point the camera and frame the scene.
5. To zoom in or out, press two fingers on the display and pinch or expand fingers. The zoom controls appear on the screen.
6. Touch  to start recording.  
The video time remaining appears in the top left of the screen.
7. Touch  to end the recording.  
The video momentarily displays as a thumbnail in the lower left corner.

## Photo Settings




In Photo mode, photo settings appear on screen.

Touch  to display the photo settings options.








## Android 11 Rear Camera Photo Settings

- **Flash** - Select whether the camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.

Icon	Description
	<b>Off</b> - Disable flash.
	<b>Auto</b> - Adjust flash automatically depending upon light meter (default).
	<b>On</b> - Enable flash upon taking a photo.

- **GPS location** - Add GPS location information to the photo meta-data. Turn On or Off (default). (WAN only).
- **Picture size** - The size (in pixels) of the photo to: 13M pixels (default), 8M pixels, 5M pixels, 3M pixels, HD 1080, 2M pixels, HD720, 1M pixels, WVGA, VGA, or QVGA.
- **Picture quality** - Set the picture quality setting to: Low, Standard (default) or High.
- **Countdown timer** - Select Off (default), 2 seconds, 5 seconds or 10 seconds.
- **Storage** – Set the location to store the photo to: Phone or SD Card.
- **Continuous Shot** - Select to take a series of photos quickly while holding the capture button. Off (default) or On.
- **Face Detection** - Set the camera to automatically adjust the focus for faces.
- **ISO** - Set camera sensitivity to light to: Auto (default), ISO Auto (HJR), ISO100, ISO200, ISO400, ISO800 or ISO1600.
- **Exposure** - Set the exposure settings to: +2, +1, 0(default), -1 or -2.
- **White balance** - Select how the camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.




Icon	Description
	<b>Incandescent</b> - Adjust the white balance for incandescent lighting.
	<b>Fluorescent</b> - Adjust the white balance for florescent lighting.
	<b>Auto</b> - Adjust the white balance automatically (default).
	<b>Daylight</b> - Adjust the white balance for daylight.
	<b>Cloudy</b> - Adjust the white balance for a cloudy environment.

- **Redeye reduction** - Helps eliminate redeye effect. Options: Disabled (default), or Enable.




- **ZSL** - Set the camera to immediately take a picture when the button is pressed (default – enabled).
- **Shutter Sound** - Select to play a shutter sound when taking a photo. Options: Disable (default) or Enable.
- **Anti Banding** - Allows the camera to avoid problems caused by artificial light sources that are not constant. These sources cycle (flicker) fast enough to go unnoticed to the human eye, appearing continuous. The camera's eye (its sensor) can still see this flicker. Options: Auto (default), 60 Hz, 50 Hz, or Off.



### Android 13 Rear Camera Photo Settings

- **Flash** - Select whether the camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.

Icon	Description
	<b>Off</b> - Disable flash.
	<b>Auto</b> - Adjust flash automatically depending upon light meter (default).
	<b>On</b> - Enable flash upon taking a photo.

- **GPS location** - Add GPS location information to the photo meta-data. Turn On or Off (default). (WAN only).
- **Picture size** - The size (in pixels) of the photo to: 13M pixels (default), 8M pixels, 5M pixels, 3M pixels, HD 1080, 2M pixels, HD720, 1M pixels, WVGA, VGA, or QVGA.
- **Picture quality** - Set the picture quality setting to: Low, Standard (default) or High.
- **Countdown timer** - Select Off (default), 2 seconds, 5 seconds or 10 seconds.
- **Storage** – Set the location to store the photo to: Phone or SD Card.
- **Continuous Shot** - Select to take a series of photos quickly while holding the capture button. Off (default) or On.
- **Face Detection** - Set the camera to automatically adjust the focus for faces.
- **Exposure** - Set the exposure settings to: +2, +1, 0(default), -1 or -2.
- **White balance** - Select how the camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.




Icon	Description
	<b>Incandescent</b> - Adjust the white balance for incandescent lighting.
	<b>Fluorescent</b> - Adjust the white balance for florescent lighting.
	<b>Auto</b> - Adjust the white balance automatically (default).



Icon	Description
	<b>Daylight</b> - Adjust the white balance for daylight.
	<b>Cloudy</b> - Adjust the white balance for a cloudy environment.

- **Redeye reduction** - Helps eliminate redeye effect. Options: Disabled (default), or Enable.
- **Shutter Sound** - Select to play a shutter sound when taking a photo. Options: Disable (default) or Enable.
- **AF Animation** - Select to enable or disable the camera focus ring in the camera preview. Options: Disable (default) or Enable.
- **Picture Format** - All still images are saved in JPEG format.

## Android 11 Front Camera Photo Settings

- **Selfie Flash** - Turns the screen white to help produce a little extra light in dimmer settings. Options: Off (default), or On.
- **GPS location** - Add GPS location information to the photo meta-data. Options: On or Off (default). (WAN only).
- **Picture size** - Set the size (in pixels) of the photo to: 5M pixels (default), 3M pixels, HD1080, 2M pixels, HD720, 1M pixels, WVGA, VGA, or QVGA.
- **Picture quality** - Set the picture quality setting to: Low, Standard or High (default).
- **Countdown timer** - Set to: Off (default), 2 seconds, 5 seconds or 10 seconds.
- **Storage** – Set location to store the photo to: Phone or SD Card.
- **Continuous Shot** - Select to take a series of photos quickly while holding the capture button. Off (default) or On.
- **Face Detection** - Select to turn face detection Off (default) or On.
- **ISO** - Set how sensitive the camera is to light. Options: Auto (default), ISO Auto (HJR), ISO100, ISO200, ISO400, ISO800 or ISO1600.
- **Exposure** - Touch to adjust the exposure settings. Options: +2, +1, 0 (default), -1 or -2.
- **White balance** - Select how the camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.

Icon	Description
	<b>Incandescent</b> - Adjust the white balance for incandescent lighting.
	<b>Fluorescent</b> - Adjust the white balance for fluorescent lighting.
	<b>Auto</b> - Adjust the white balance automatically (default).

Icon	Description
	<b>Daylight</b> - Adjust the white balance for daylight.
	<b>Cloudy</b> - Adjust the white balance for a cloudy environment.


- **Redeye reduction** - Helps eliminate redeye effect. Options: Disabled (default), or Enable.
- **ZSL** - Set the camera to immediately take a picture when the button is pressed (default – enabled)
- **Selfie Mirror** - Select to save a mirror image of the photo. Options: Disable (default), or Enable.
- **Shutter Sound** - Select to play a shutter sound when taking a photo. Options: Disable (default) or Enable.
- **Anti Banding** - Allows the camera to avoid problems caused by artificial light sources that are not constant. These sources cycle (flicker) fast enough to go unnoticed to the human eye, appearing continuous. The camera’s eye (its sensor) can still see this flicker. Options: Auto (default), 60 Hz, 50 Hz, or Off.

## Android 13 Front Camera Video Settings

- **Video quality** – Set video quality to: HD1080p (default), HD 720p, SD 480p, VGA, CIF, or QVGA.
- **Video duration** – Set to: 30 seconds (MMS), 10 minutes, 30 minutes (default), or no limit.
- **Storage** – Set the location to store the photo to: Phone (default) or SD Card.
- **Image Stabilization** - Set to reduce blurry videos due to device movement. Options: On or Off (default).
- **Noise Reduction** - Off (default), Fast, or High Quality.
- **Video Encoder** - Set the video encoder to: MPEG4, H264 (default), or H265.
- **Audio Encoder** - Set the audio encoder to: AMRNB, or AAC (default).
- **Video Rotation** - Set the rotation of the video to: 0 (default), 90, 180, or 270.
- **Time Lapse** - Set the time lapse interval to: Off (default), or a time between 0.5 seconds and 24 hours.

## Video Settings


In Video mode, video settings appear on screen.

Touch  to display the video settings options.






## Android 11 Rear Camera Video Settings

- **Flash** - Select whether Rear-facing Camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.

Icon	Description
	<b>Off</b> - Disable flash.

Icon	Description
	<b>On</b> - Enable flash upon taking a photo.



- **Video quality** - Set video quality to: 4k DCI, 4k UHD, HD 1080p (default), HD 720p, SD 480p, VGA, CIF, or QVGA.
- **Video duration** - Set to: 30 seconds (MMS), 10 minutes, or 30 minutes (default), or no limit.
- **GPS location** - Add GPS location information to the photo meta-data. Turn On or Off (default). (WAN only).
- **Storage** – Set the location to store the photo to: Phone (default) or SD Card.
- **White balance**- Select how the camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.

Icon	Description
	<b>Incandescent</b> - Adjust the white balance for incandescent lighting.
	<b>Fluorescent</b> - Adjust the white balance for florescent lighting.
	<b>Auto</b> - Adjust the white balance automatically (default).
	<b>Daylight</b> - Adjust the white balance for daylight.
	<b>Cloudy</b> - Adjust the white balance for a cloudy environment.

- **Image Stabilization** - Set to reduce blurry videos due to device movement. Options: On or Off (default).

## Android 13 Rear Camera Video Settings

- **Flash** - Select whether Rear-facing Camera relies on its light meter to decide whether a flash is necessary, or to turn it on or off for all shots.






Icon	Description
	<b>Off</b> - Disable flash.
	<b>On</b> - Enable flash upon taking a photo.

- **Video quality** - Set video quality to: 4k DCI, 4k UHD, HD 1080p (default), HD 720p, SD 480p, VGA, CIF, or QVGA.
- **Video duration** - Set to: 30 seconds (MMS), 10 minutes, or 30 minutes (default), or no limit.
- **GPS location** - Add GPS location information to the photo meta-data. Turn On or Off (default). (WAN only).

- **Storage** – Set the location to store the photo to: Phone (default) or SD Card.
- **Image Stabilization** - Set to reduce blurry videos due to device movement. Options: On or Off (default).
- **Noise Reduction** - Off (default), Fast, or High Quality.
- **Video Encoder** - Set the video encoder to: MPEG4, H264 (default), or H265.
- **Audio Encoder** - Set the audio encoder to: AMRNB, or AAC (default).
- **Video Rotation** - Set the rotation of the video to: 0 (default), 90, 180, or 270.
- **Time Lapse** - Set the time lapse interval to: Off (default), or a time between 0.5 seconds and 24 hours.

### Android 11 Front Camera Video Settings

- **Video quality** – Set video quality to: HD1080p (default), HD 720p, SD 480p, VGA, CIF, or QVGA.
- **Video duration** – Set to: 30 seconds (MMS), 10 minutes, 30 minutes (default), or no limit.
- **Storage** – Set the location to store the photo to: Phone (default) or SD Card.
- **White balance** - Select how the camera adjusts colors in different kinds of light, to achieve the most natural-looking colors.

Icon	Description
	<b>Incandescent</b> - Adjust the white balance for incandescent lighting.
	<b>Fluorescent</b> - Adjust the white balance for fluorescent lighting.
	<b>Auto</b> - Adjust the white balance automatically (default).
	<b>Daylight</b> - Adjust the white balance for daylight.
	<b>Cloudy</b> - Adjust the white balance for a cloudy environment.

- **Image Stabilization** - Set to reduce blurry videos due to device movement. Options: On or Off (default).

### Android 13 Front Camera Video Settings

- **Video quality** – Set video quality to: HD1080p (default), HD 720p, SD 480p, VGA, CIF, or QVGA.
- **Video duration** – Set to: 30 seconds (MMS), 10 minutes, 30 minutes (default), or no limit.
- **Storage** – Set the location to store the photo to: Phone (default) or SD Card.
- **Image Stabilization** - Set to reduce blurry videos due to device movement. Options: On or Off (default).
- **Noise Reduction** - Off (default), Fast, or High Quality.
- **Video Encoder** - Set the video encoder to: MPEG4, H264 (default), or H265.
- **Audio Encoder** - Set the audio encoder to: AMRNB, or AAC (default).
- **Video Rotation** - Set the rotation of the video to: 0 (default), 90, 180, or 270.

- **Time Lapse** - Set the time lapse interval to: Off (default), or a time between 0.5 seconds and 24 hours.

## DataWedge Demonstration









Use DataWedge Demonstration (DWDemo) to demonstrate data capture functionality. To configure DataWedge, refer to [techdocs.zebra.com/datawedge/](http://techdocs.zebra.com/datawedge/).



**NOTE:** DataWedge is enabled on the Home screen. To disable this feature, go to the DataWedge settings and disable the **Launcher** profile.


## DataWedge Demonstration Icons

**Table 6** DataWedge Demonstration Icons

Category	Icon	Description
Illumination		Imager illumination is on. Touch to turn illumination off.
Illumination		Imager illumination is off. Touch to turn illumination on.
Data Capture		The data capture function is through the internal imager.
Data Capture		A Bluetooth scanner is connected.
Data Capture		A Bluetooth scanner is not connected.
Scan Mode		Imager is in picklist mode. Touch to change to normal scan mode.
Scan Mode		Imager is in normal scan mode. Touch to change to picklist mode.
Menu		Opens a menu to view the application information or to set the application DataWedge profile.

## Selecting a Scanner

See the Data Capture section for more information.

1. To select a scanner, touch  > **Settings** > **Scanner Selection**.
2. Press the scanner trigger button or touch the on-screen yellow scan button to capture data.  
The data appears in the text field below the yellow button.

## PTT Express Voice Client

PTT Express Voice Client enables Push-To-Talk (PTT) communication between disparate enterprise devices. Leveraging existing Wireless Local Area Network (WLAN) infrastructure, PTT Express delivers simple PTT communication without requiring a voice communication server.



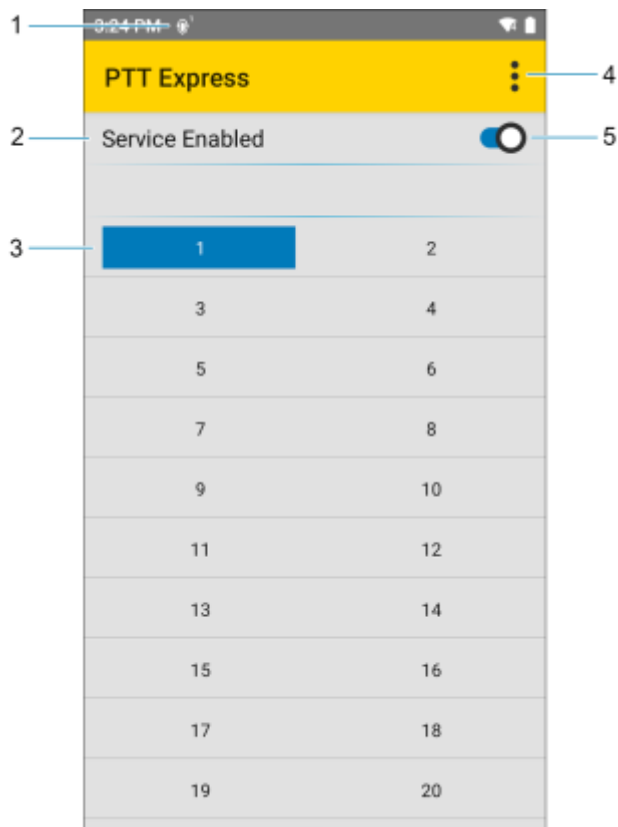
**NOTE:** PTT Express is only pre-installed on Android 11.



**NOTE:** Requires a PTT Express License.

- **Group Call** - Press and hold **PTT (Talk)** to start communicating with other voice client users.
- **Private Response** - Double-press **PTT** to respond to the originator of the last broadcast or to make a Private Response.

### PTT Express User Interface



Number	Item	Description
1	Notification icon	Indicates the current state of the PTT Express client.
2	Service indication	Indicates the status of the PTT Express client. Options are: Service Enabled, Service Disabled or Service Unavailable.
3	Talk group	Lists all 32 Talk Groups available for PTT communication.
4	Settings	Opens the PTT Express Settings screen.



Number	Item	Description
5	Enable/disable switch	Turns the PTT service on and off.

## PTT Audible Indicators








The following tones provide helpful cues when using the voice client.

- **Talk Tone:** Double chirp. Plays when the Talk button is depressed. This is a prompt for you to start talking.
- **Access Tone:** Single beep. Plays when another user just finished a broadcast or response. You can now initiate a Group Broadcast or Private Response.
- **Busy Tone:** Continuous tone. Plays when the Talk button is depressed and another user is already communicating on the same talkgroup. Plays after the maximum allowed talk time is reached (60 seconds).
- **Network Tone:**
  - Three increasing pitch beeps. Plays when PTT Express acquires the WLAN connection and the service is enabled.
  - Three decreasing pitch beeps. Plays when PTT Express loses the WLAN connection or the service is disabled.


## PTT Notification Icons

Notification icons indicate the current state of the PTT Express Voice client.

**Table 7** PTT Express Icons

Status Icon	Description
	The PTT Express Voice client is disabled.
	The PTT Express Voice client is enabled but not connected to a WLAN.
	The PTT Express Voice client is enabled, connected to a WLAN, and listening on the Talk Group indicated by the number next to the icon.
	The PTT Express Voice client is enabled, connected to a WLAN, and communicating on the Talk Group indicated by the number next to the icon.
	The PTT Express Voice client is enabled, connected to a WLAN, and in a private response.
	The PTT Express Voice client is enabled and muted.
	The PTT Express Voice client is enabled but it is not able to communicate due to a VoIP telephony call in progress.

## Enabling PTT Communication

1. Swipe up from the bottom of the Home screen and touch .
2. Slide the Enable/Disable Switch to the **ON** position. The button changes to **ON**.

## Selecting a Talk Group

There are 32 Talk Groups that can be selected by PTT Express users. However, only one talk group can be enabled at a time on the device.

- Touch one of the 32 Talk Groups. The selected Talk Group is highlighted.

## PTT Communication

This section describes the default PTT Express client configuration. Refer to the PTT Express V1.2 User Guide for detailed information on using the client.

### Creating a Group Call



**NOTE:** When using a wired headset, use only Zebra wired headsets with a PTT button.

1. Press and hold **PTT** (or **Talk** on the headset) and listen for the talk tone.

If you hear a busy tone, release the button and wait a moment before making another attempt. Ensure that PTT Express and the WLAN are enabled.

2. Start talking after hearing the talk tone.




**NOTE:** Holding the button for more than 60 seconds (default) drops the call, allowing others to make Group Calls. Release the button when finished talking to allow others to make calls.

### Responding with a Private Response

The Private Response can only be initiated once a Group Call has been established. The initial Private Response is made to the originator of the Group Call.

1. Wait for an access tone.
2. Within 10 seconds, double-press **PTT**, and listen for the talk tone.
3. If you hear a busy tone, release the button and wait a moment before making another attempt. Ensure that PTT Express and the WLAN are enabled.
4. Start talking after the talk tone plays.
5. Release the button when finished talking.

## Disabling PTT Communication

1. Swipe up from the bottom of the Home screen and touch .
2. Slide the **Enable/Disable Switch** to the **OFF** position. The button changes to **OFF**.

## RxLogger

RxLogger is a comprehensive diagnostic tool that provides application and system metrics, and diagnoses device and application issues.

RxLogger logs the following information: CPU load, memory load, memory snapshots, battery consumption, power states, wireless logging, cellular logging, TCP dumps, Bluetooth logging, GPS logging, logcat, FTP push/pull, ANR dumps, etc. All generated logs and files are saved onto flash storage on the device (internal or external).

RxLogger logs the following information: CPU load, memory load, memory snapshots, battery consumption, power states, wireless logging, TCP dumps, Bluetooth logging, logcat, FTP push/pull, ANR dumps, etc. All generated logs and files are saved onto flash storage on the device (internal or external).

### RxLogger Configuration

RxLogger is built with an extensible plug-in architecture and comes packaged with a number of plug-ins already built-in. For information on configuring RxLogger, refer to [techdocs.zebra.com/rxlogger/](http://techdocs.zebra.com/rxlogger/).

To open the configuration screen, from the RxLogger home screen, touch **Settings**.

### Configuration File

All RxLogger settings are stored in a file on the device, permitting remote configuration and mass deployment of setting files using an enterprise mobile management (EMM) system.

The config.json configuration file is located in the RxLogger\config folder. Copy the file from the device to a host computer using a USB connection. Edit the configuration file and then replace the JSON file on the device. There is no need to stop and restart the RxLogger service because the file change is automatically detected.

The config.json configuration file is located on the microSD card in the RxLogger\config folder. Copy the file from the device to a host computer using a USB connection. Edit the configuration file and then replace the JSON file on the device. There is no need to stop and restart the RxLogger service because the file change is automatically detected.



**IMPORTANT:** The RxLogger configuration file is human-readable; however, it should not be edited by hand as doing so can lead to unpredictable behavior. Zebra recommends modifying RxLogger settings only through the RxLogger UI.

- File name: `config.json`
- Location: `<internal_storage>/RxLogger`
- With external SD Card: `/storage/sdcard1/RxLogger`
- With no external SD Card: `/storage/sdcard0/RxLogger` When a new settings file is pushed to the device, RxLogger restarts all affected modules and applies the new settings immediately.


Copy the file from the device to a host computer using a USB connection. Edit the configuration file through the RxLogger UI and then replace the JSON file on the device. There is no need to stop and restart the RxLogger service because the file change is automatically detected.

### Enabling Logging

1. Swipe the screen up and select .

2. Touch **Start**.

## Disabling Logging


1. Swipe the screen up and select .
2. Touch **Stop**.

## Extracting Log Files

1. Connect the device to a host computer using a USB connection.
2. Using a file explorer, navigate to the RxLogger folder.
3. Copy the file from the device to the host computer.
4. Disconnect the device from the host computer.

## Backing Up Data


RxLogger Utility allows the user to make a zip file of the RxLogger folder in the device, which by default contains all the RxLogger logs stored in the device.

- To save the backup data, touch  > **BackupNow**.

## RxLogger Utility

RxLogger Utility is a data monitoring application for viewing logs in the device while RxLogger is running. Logs and RxLogger Utility features are accessed using Main Chat Head.

### Initiating the Main Chat Head

1. Open **RxLogger**.
2. Touch  > **Toggle Chat Head**.  
The Main Chat Head icon appears on the screen.
3. Touch and drag the Main Chat Head icon to move it around the screen.

### Removing the Main Chat Head

1. Touch and drag the icon.  
A circle with an X appears.
2. Move the icon over the circle and then release.

### Viewing Logs

1. Touch the Main Chat Head icon.  
The RxLogger Utility screen appears.
2. Touch a log to open it.  
The user can open many logs with each displaying a new Sub Chat Head.

3. If necessary, scroll left or right to view additional Sub Chat Head icons.
4. Touch a Sub Chat Head to display the log contents.

### Removing a Sub Chat Head Icon

- To remove a Sub Chat Head icon, press and hold the icon until it disappears.

### Backing Up In Overlay View

RxLogger Utility allows the user to make a zip file of the RxLogger folder in the device, which by default contains all the RxLogger logs stored in the device.

The Backup icon is always available in Overlay View.

1. Touch .

The Backup dialog box appears.



2. Touch **Yes** to create the backup.

# Settings

This section describes the settings on the device.

## Accessing Settings

There are multiple ways to access settings on a device.


- Swipe down with two fingers from the top of the Home screen to open the Quick Access panel and touch .
- Double-swipe down from the top of the Home screen to open the Quick Access panel and touch .
- Swipe up from the bottom of the Home screen to open APPS and touch **Settings**.

## Display Settings

Use Display settings to change the screen brightness, enable night light, change the background image, enable screen rotation, set screen timeout, and change font size.

### Setting the Screen Brightness Manually

Manually set the screen brightness using the touchscreen.

1. Swipe down with two fingers from the Status bar to open the Quick Access panel.
2. Slide  left or right to adjust the screen brightness level.

### Setting the Screen Brightness Automatically

Automatically adjust the screen brightness using the built-in light sensor.

1. Go to **Settings**.
2. Touch **Display**.
3. If disabled, touch **Adaptive brightness** to automatically adjust the brightness.

By default, **Adaptive brightness** is enabled. Toggle the switch to disable.

## Setting Night Light

1. Go to **Settings**.
2. Touch **Display**.
3. Touch **Night Light**.
4. Touch **Schedule**.
5. Select one of the schedule values:
  - None (default)
  - Turns on at custom time
  - Turns on from sunset to sunrise.
6. By default, **Night Light** is disabled.
  - On Android 11, touch **TURN ON NOW** to enable.
  - On Android 13, touch **Use Night Light** to enable.
7. Adjust the tint using the **Intensity** slider.

## Setting Screen Rotation

By default, screen rotation is enabled.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced**.
3. On Android 13, touch **Display**.
4. Touch **Auto-rotate screen**.

## Setting Screen Timeout

The screen turns off and goes into Suspend mode after the selected period of inactivity.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced > Screen timeout**.
3. On Android 13, touch **Display > Screen timeout**.
4. Select one of the sleep values:
  - **15 seconds**
  - **30 seconds**
  - **1 minute** (default)
  - **2 minutes**
  - **5 minutes**
  - **10 minutes**
  - **30 minutes**

5. On Android 13, turn on the **Screen** attention switch to prevent your screen from turning off if you are looking at it.

## Setting Lock Screen Notifications

The lock screen display setting wakes the screen when notifications are received.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced**.
3. On Android 13, touch **Display**.
4. Touch **Lock screen**.
5. On Android 11, in the **When to show** section, enable or disable an option using the switch.
6. On Android 13, in the **What to show** and **When to show** section, enable or disable an option using the switch.

## Setting Font Size

Set the size of the font in system apps.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced > Font size**.
3. On Android 13, touch **Display > Display size and text**. Use the **Font size** + and - to vary the font size.
4. Touch **Home**.

## Setting Display Size

By default, the display size is set to Default.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced > Display size**.
3. On Android 13, touch **Display > Display size and text**. Use the **Display size** + and - to vary the text size.
4. Touch **Home**.

## Setting Touch Panel Mode

The device display is able to detect touches using a finger, a conductive-tip stylus, or a gloved finger.



**NOTE:** A glove can be made of medical latex, leather, cotton, or wool. For optimal performance, use a Zebra-certified stylus.

1. Go to **Settings**.
2. On Android 11, touch **Display > Advanced**.
3. On Android 13, touch **Display**.
4. Touch **Touch Panel UI**.



## 5. Select:

- **Finger and Wet** to use a finger on the screen and when the device may have water on the screen.
- **Glove and Finger** to use a finger or a gloved finger on the screen.
- **Finger and Passive Stylus** to use a finger or a stylus on the screen.

## Setting the Date and Time

The date and time are automatically synchronized using a NITZ server when the device is connected to a cellular/wireless network. You are only required to set the time zone or set the date and time if the wireless LAN does not support Network Time Protocol (NTP) or when not connected to a cellular/wireless network.

1. Go to **Settings**.
2. Touch **System** > **Date & time**.
3. On Android 11, touch **Use network-provided time** to disable automatic date and time synchronization.
4. On Android 13, touch **Set time automatically** to disable automatic date and time synchronization.
5. On Android 11, touch **Use network-provided time zone** to disable automatic time zone synchronization.
6. On Android 13, touch **Set time zone automatically** to disable automatic time zone synchronization.
7. Touch **Date** to select the date in the calendar.
8. Touch **OK**.
9. Touch **Time**.
  - a) Touch the circle, drag to the current hour, and then release.
  - b) Touch the circle, drag to the current minute, and then release.
  - c) Touch **AM** or **PM**.
10. Touch **OK**.
11. Touch **Time zone** to select the current time zone from the list.
12. Touch **Update Interval** to select an interval to synchronize the system time from the network.
13. In **TIME FORMAT**, choose either **Use locale default** or **Use 24-hour format**.

## General Sound Setting

Press the volume buttons on the device to display on-screen volume controls.

Use the Sound settings to configure media and alarm volumes.

1. Go to **Settings**.
2. On Android 11, touch **Sound**.
3. On Android 13, touch **Sounds & Vibrations**.
4. Touch an option to set sounds.

## Sound Options

- **Ring volume** - Controls the ringtone volume. (Android 11 only)

- **Media volume** - Controls the music, games, and media volume.
- **Alarm volume** - Controls the alarm clock volume.
- **Notifications volume** - Controls the notification volume.
- **Call volume** - Controls the volume during a call.
- **Do Not Disturb** - Mutes some or all sounds and vibrations.
- **Media** - Shows the media player in Quick Settings while sound is playing, allowing quick access.
- **Shortcut to prevent ringing** - Turn on the switch to make the device vibrate when a call is received (default – disabled).
- **Default notification sound** - Select a sound to play for all system notifications.
- **Default alarm sound** - Select a sound to play for alarms.
- **Other sounds and vibrations:**
  - **Screen locking sounds** - Play a sound when locking and unlocking the screen (default – enabled).
  - **Charging sounds** - Play a sound and vibrates when power is applied to the device (default - enabled).
  - **Touch sounds** - Play a sound when making screen selections (default – enabled).
  - **Touch vibration** - Vibrate the device when making screen selections (default – enabled). (Android 11 only)
- **Wireless Emergency alerts** - Touch to configure emergency broadcast settings and notifications.

## Remapping a Button

Buttons on the device can be programmed to perform different functions or as shortcuts to installed apps. For a list of key names and descriptions, refer to: [techdocs.zebra.com](http://techdocs.zebra.com).



**NOTE:** It is not recommended to remap the **Scan** button. The Minus option is removed from the Key programmer as it is not a mappable key.

1. Go to **Settings**.
2. Touch **Key Programmer**. A list of programmable buttons displays.
3. Select the button to remap.
4. Touch the **BUTTON REMAPPING**, the **SHORTCUT**, or the **TRIGGER** tabs to list the available functions, applications, and triggers.
5. Touch a function or application shortcut to map to the button.



**NOTE:** If you select an application shortcut, the application icon appears next to the button on the Key Programmer screen.

6. Touch **Home**.

## Keyboards

The device provides multiple keyboard options.



**NOTE:** The Enterprise Keyboard is available for download from the [Zebra Support Site](#).

- Enterprise Keyboard - Not pre-installed on the device. Contact Zebra Support for more information.

## Keyboard Configuration

This section describes configuring the device's keyboard.

### Enabling Keyboards

1. Go to **Settings**.
2. Touch **System** > **Languages & input** > **On-screen keyboard** > **Manage on-screen keyboards**.
3. Touch a keyboard to enable.

### Using the Android and Gboard Keyboards

Use the Android or Gboard keyboards to enter text in a text field.

- To configure the keyboard settings, touch and hold "," (comma) and then select **Android keyboard settings**.

### Edit Text

Edit entered text and use menu commands to cut, copy, and paste text within or across apps. Some apps do not support editing some or all of the text they display; others may offer their own way to select text.

### Entering Numbers, Symbols, and Special Characters

1. Enter numbers and symbols.
  - Touch and hold one of the top-row keys until a menu appears then select a number or special character.
  - Touch the Shift key once for a single capital letter. Touch the Shift key twice to lock in uppercase. Touch the Shift key a third time to unlock Capslock.
  - Touch **?123** to switch to the numbers and symbols keyboard.
  - Touch the **=\<** key on the numbers and symbols keyboard to view additional symbols.
2. Enter special characters.
  - Touch and hold a number or symbol key to open a menu of additional symbols. A larger version of the key displays briefly over the keyboard.

## Enterprise Keyboard

The Enterprise Keyboard contains multiple keyboard types.



**NOTE:** Only available with Mobility DNA Enterprise License.

- Numeric
- Alpha
- Special characters
- Data capture

### Numeric Tab

The numeric keyboard is labeled **123**. The keys displayed vary on the app being used. For example, an arrow displays in **Contacts**, however **Done** displays in **Email** account setup.

### Alpha Tab

The alpha keyboard is labeled using the language code. For English, the alpha keyboard is labeled **EN**.

### Additional Character Tab

The additional characters keyboard is labeled **#\*/**.

- Touch 😊 to enter emoji icons in a text message.
- Touch **ABC** to return to the Symbols keyboard.

### Scan Tab


The Scan tab provides an easy data capture feature for scanning barcodes.

## Language Usage

Use the **Language & input** settings to change the device's language, including words added to the dictionary.

### Changing the Language Setting

1. Go to **Settings**.
2. Touch **System > Languages & input**.
3. Touch **Languages**.  
A list of available languages displays.
4. If the desired language is not listed, touch **Add a language** and select a language from the list.

5. Touch and hold  to the right of the desired language, then drag it to the top of the list.  
The operating system text changes to the selected language.

### Adding Words to the Dictionary

1. Go to **Settings**.
2. On Android 11, touch **System > Languages & input > Advanced > Personal dictionary**.
3. On Android 13, touch **System > Languages & input > Personal dictionary**.
4. If prompted, select the language where this word or phrase is stored.
5. Touch **+** to add a new word or phrase to the dictionary.
6. Enter the word or phrase.
7. In the **Shortcut** text box, enter a shortcut for the word or phrase.

### Notifications

The user can configure notifications for the device and for specific apps. Device notifications settings allow the user to configure how notifications occur on the device. App notification settings allow the user to configure how notifications for a specific app occur.

On Android 11, to view device notification settings, touch **Settings > Apps & notifications > Notifications**. To view app notifications, touch **Settings > Apps & notifications > App info**, and then select an app.

On Android 13, touch **Settings > Notifications**. To view app notifications, touch **Settings > App > All Apps**, and then select an app.

### Enabling Blink Light

The Notification LED lights are blue when an app, such as email and VoIP, generates a programmable notification or to indicate when the device is connected to a Bluetooth device. By default, LED notifications are enabled.

1. Go to **Settings**.
2. On Android 11, touch **Apps & notifications > Notifications > Advanced**.
3. On Android 13, touch **Notifications**.
4. Touch **Blink light** to toggle the notification on or off.

# Wireless

This section provides information on the wireless features of the device.

The following wireless features are available on the device:

- Wireless Wide Area Network (WWAN)
- Wireless Local Area Network (WLAN)
- Bluetooth
- Cast
- Near Field Communications (NFC)

## Wireless Wide Area Networks

Use Wireless wide area networks (WWANs) to access data over a cellular network.

This section provides information on:

- Sharing a data connection
- Monitoring data usage
- Changing Cellular Network settings

## Sharing the Mobile Data Connection

The **Tethering & Portable Hotspot** settings allow sharing the mobile data connection with a single computer via USB tethering or Bluetooth tethering.

Share the data connection with up to eight devices at once, by turning it into a portable Wi-Fi hotspot. While the device is sharing its data connection, an icon displays at the top of the screen and a corresponding message appears in the notification list.

### Enabling USB Tethering



**NOTE:** USB tethering is not supported on computers running Mac OS. If the computer is running Windows or a recent version of Linux (such as Ubuntu), follow these instructions without any special preparation. If running a version of Windows that precedes Windows 7, or some other operating system, you may need to prepare the computer to establish a network connection via USB.

1. Connect the device to a host computer with a USB cable.

The notification **Charging this device via USB** appears in the Notifications panel.

2. Go to **Settings**.
3. Touch **Network & Internet**.
4. Touch **Hotspot & tethering**.
5. Touch the **USB tethering** switch to enable.

The host computer is now sharing the device's data connection.

To stop sharing the data connection, touch the **USB tethering** switch again or disconnect the USB cable.

### Enabling Bluetooth Tethering

Use Bluetooth tethering to share the data connection with a host computer.

Configure the host computer to obtain its network connection using Bluetooth. For more information, see the host computer's documentation.

1. Pair the device with the host computer.
2. Go to **Settings**.
3. Touch **Networking & Internet**.
4. On Android 11, touch **Advanced** > **Hotspot & Tethering**.
5. On Android 13, touch **Hotspot & tethering**.
6. Touch the **Bluetooth tethering** switch to enable.


The host computer is now sharing the device's data connection.

To stop sharing the data connection, touch the **Bluetooth tethering** switch again.

### Enabling Wi-Fi Hotspot

After configuring the device as a Wi-Fi Hotspot, turn on Wi-Fi Hot Spot to begin using it.

1. Go to **Settings**.
2. Touch **Networking & Internet**.
3. Touch **Hotspot & tethering**.
4. Touch **Wi-Fi hotspot**.
5. Toggle the switch to enable.

After a moment, the device starts broadcasting its Wi-Fi network name (SSID). Connect to it with up to eight computers or other devices. The Hotspot  icon appears in the Status bar.

To stop sharing the data connection, touch the toggle switch again.

### Configuring the Wi-Fi Hotspot

1. Go to **Settings**.
2. Touch **Networking & Internet**.
3. Touch **Hotspot & tethering**.

4. Touch **Wi-Fi hotspot**.
5. On Android 11, in the **Hotspot** name text field, edit the name for the hotspot.
6. On Android 13, touch **Hotspot name**, edit the name of the hotspot, touch **OK**.
7. Touch **Security** and select a security method from the drop-down list.
  - **WPA3-Personal**
    - a. Touch **Hotspot password**.
    - b. Enter a password.
    - c. Touch **OK**.
  - **WPA2-Personal**
    - a. Touch **Hotspot password**.
    - b. Enter a password.
    - c. Touch **OK**.
  - **WPA2/WPA3-Personal**
    - a. Touch **Hotspot password**.
    - b. Enter a password.
    - c. Touch **OK**.
  - **None** - If **None** is selected in the Security option, a password is not required.
8. On Android 11, touch **Advanced**.
9. In the **AP Band** drop-down list, select **2.4 GHz Band** or **5.0 GHz Band** (Android 11 only).
10. On Android 13, touch **AP Band** and select **2.4 GHz Band** or **5.0 GHz Band**.
11. If desired, touch **Turn off hotspot automatically** to turn off Wi-Fi Hotspot when no devices are connected.

## Data Usage

Data usage refers to the amount of data uploaded or downloaded by the device during a given period. Depending on the wireless plan, you may be charged additional fees when your data usage exceeds your plan's limit.

Data usage settings allow you to:


- Enable Data Saver.
- Set the data usage warning level.
- Set a data usage limit.
- View or restrict data usage by app.
- Identify mobile hotspots and restrict background downloads that may result in extra charges.

### Setting Data Usage Warning


Set a warning alert when the device has used a certain amount of mobile data.

1. Go to **Settings**.



2. Touch **Network & internet** > **Mobile network** > **Data usage** > .
  3. If necessary, touch **Set data warning** to enable it.
  4. Touch **Data warning**.
  5. Enter a number.  
To switch between megabytes (MB) and gigabytes (GB), touch the down arrow.
  6. Touch **SET**.
- When the data usage reaches the set level, a notification appears.

### Setting Data Limit

1. Go to **Settings**.
  2. Touch **Network & internet** > **Mobile network** > **Data usage** > .
  3. Touch **Set data limit**.
  4. Touch **OK**.
  5. Touch **Data limit**.
  6. Enter a number.  
To switch between megabytes (MB) and gigabytes (GB), touch the down arrow.
  7. Touch **Set**.
- When the limit is reached, data automatically turns off and a notification appears.

## Cellular Network Settings

Cellular network settings applies to WWAN devices only.

### Data When Roaming

Roaming is disabled by default to prevent the device from transmitting data over other carriers' mobile networks when leaving an area that is covered by the carrier's networks. This is useful for controlling expenses if the service plan does not include data roaming.

### Setting Preferred Network

Change the device network operating mode.

1. Go to **Settings**.
2. Touch **Network & Internet** > **Mobile network** > **Advanced**.
3. Touch **Automatically select network**.
4. Touch **Network**.
5. In the **Available network** list, select a carrier network.

## Using Search for MicroCell

A MicroCell acts like a mini cell tower in a building or residence and connects to an existing broadband Internet service. It improves cell signal performance for voice calls, texts, and cellular data applications like picture messaging and Web surfing.

1. Go to **Settings**.
2. Touch **Network & Internet > Mobile network**.
3. Touch **Search for MicroCell**.

## Configuring the Access Point Name

To use the data on a network, configure the APN information.



**NOTE:** Many service provider Access Point Name (APN) data are pre-configured in the device. The APN information for all other service providers must be obtained from the wireless service provider.

1. Go to **Settings**.
2. Touch **Network & Internet > Mobile network > Advanced**.
3. Touch **Access Point Names**.
4. Touch an APN name in the list to edit an existing APN or touch + to create a new APN.
5. Touch each APN setting and enter the appropriate data obtained from the wireless service provider.
6. When finished, touch **⋮ > Save**.
7. Touch the radio button next to the APN name to start using it.

## Locking the SIM Card

Locking the SIM card requires the user to enter a PIN every time the device is turned on. If the correct PIN is not entered, only emergency calls can be made.

1. Go to **Settings**.
2. Touch **Security > SIM card lock**.
3. Touch **Lock SIM card**.
4. Enter the PIN associated with the card.
5. Touch **OK**.
6. Reset the device.

## Default SIM Slot Configuration

The device contains SIM slots that can be used for installing up to two SIM cards. A system administrator can set the default SIM slot for the device.

By default, SIM slot configuration is disabled. To allow SIM slot configuration on the device, use Zebra's staging solution, StageNow, to enable the SIM Socket Selection parameter. See [techdocs.zebra.com/stagenow](https://techdocs.zebra.com/stagenow).

## Dual SIM Dual Standby

Dual SIM Dual Standby mode allows a device with two SIM cards to make or receive calls using either SIM card. Both SIM cards remain active while not in use. When a call is initiated using one SIM card, the other SIM card becomes inactive until the call ends.

Dual SIM Dual Standby mode is disabled by default. To activate Dual SIM Dual Standby mode, use Zebra's staging solution, StageNow. For more information, refer to: [zebra.com/stagenow](https://zebra.com/stagenow).

## Wireless Local Area Networks

Wireless local area networks (WLANs) allow the device to communicate wirelessly inside a building. Before using the device on a WLAN, the facility must be set up with the required hardware to run the WLAN (sometimes known as infrastructure). The infrastructure and the device must both be properly configured to enable this communication.



**NOTE:** To extend the life of the battery, turn off Wi-Fi when not in use.

Refer to the documentation provided with the infrastructure (access points (APs), access ports, switches, Radius servers, etc.) for instructions on how to set up the infrastructure.

Once the infrastructure is set up to enforce the chosen WLAN security scheme, use the **Wireless & networks** (Android 11 only) or **Network & internet** (Android 13 only) settings to configure the device to match the security scheme.

The device supports the following WLAN security options:

- None
- Enhanced Open
- Wireless Equivalent Privacy (WEP)
- Wi-Fi Protected Access (WPA)/WPA2 Personal (PSK)
- WPA3-Personal
- WPA/WPA2/WPA3 Enterprise (EAP) (Android 11 only)
  - Protected Extensible Authentication Protocol (PEAP) - with MSCHAPV2 and GTC authentication.
  - Transport Layer Security (TLS)
  - Tunneled Transport Layer Security (TTLS) - with Password Authentication Protocol (PAP), MSCHAP and MSCHAPv2 authentication.
  - Password (PWD).
  - Lightweight Extensible Authentication Protocol (LEAP).

- WPA/WPA2-Enterprise (Android 13 only)
  - Protected Extensible Authentication Protocol (PEAP) - with MSCHAPV2 and GTC authentication.
  - Transport Layer Security (TLS)
  - Tunneled Transport Layer Security (TTLS) - with Password Authentication Protocol (PAP) with MSCHAP and MSCHAPv2 authentication, and GTC authentication.
  - Password (PWD).
  - Extensible Authentication Protocol Method for Subscriber Identity Module (SIM)
  - Extensible Authentication Protocol Method for Authentication and Key Agreement (AKA)
  - Improved Extensible Authentication Protocol Method for Authentication and Key Agreement (AKA')
  - Lightweight Extensible Authentication Protocol (LEAP).
- WPA3-Enterprise 192-bit
- WPA3-Enterprise (Android 13 only)
  - Protected Extensible Authentication Protocol (PEAP) - with MSCHAPV2 and GTC authentication.
  - Transport Layer Security (TLS)
  - Tunneled Transport Layer Security (TTLS) - with Password Authentication Protocol (PAP) with MSCHAP and MSCHAPv2 authentication, and GTC authentication.
  - Password (PWD).
  - Extensible Authentication Protocol Method for Subscriber Identity Module (SIM)
  - Extensible Authentication Protocol Method for Authentication and Key Agreement (AKA)
  - Improved Extensible Authentication Protocol Method for Authentication and Key Agreement (AKA')
  - Lightweight Extensible Authentication Protocol (LEAP).

The **Status** bar displays icons that indicate Wi-Fi network availability and Wi-Fi status.

## Connecting to a Wi-Fi Network

1. Go to **Settings**.
2. Touch **Network & internet**.
3. On Android 11, touch **Wi-Fi** to open the **Wi-Fi** screen. The device searches for WLANs in the area and lists them.
4. On Android 13, touch **Internet** to open the **Internet** screen. The device searches for WLANs in the area and lists them.
5. Scroll through the list and select the desired WLAN network.
6. For open networks, touch profile once or press and hold and then select **Connect** or for secure networks enter the required password or other credentials then touch **Connect**. See the system administrator for more information.

The device obtains a network address and other required information from the network using the dynamic host configuration protocol (DHCP) protocol. To configure the device with a fixed internet protocol (IP) address, see [Configuring the Device to Use a Static IP Address](#) on page 84.

7. In the Wi-Fi setting field, **Connected** appears, indicating that the device is connected to the WLAN.

## Removing a Wi-Fi Network

Remove a remembered or connected Wi-Fi network.

1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Scroll down to the bottom of the list and touch **Saved networks**.
6. Touch the name of the network.
7. Touch **FORGET**.

## WLAN Configuration

This section provides information on configuring Wi-Fi settings.

### Configuring a Secure Wi-Fi Network

1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Slide the switch to the **ON** position.
6. The device searches for WLANs in the area and lists them on the screen.
7. Scroll through the list and select the desired WLAN network.
8. Touch the desired network. If network security is **Open**, the device automatically connects to the network. For all other network security, a dialog box appears.
9. If network security is **WPA/WPA2-Personal**, **WPA3-Personal**, or **WEP**, enter the required password and then touch **Connect**.

10. If network security is **WPA/WPA2/WPA3 Enterprise**:
  - a) Touch the **EAP method** drop-down list and select one of the following:
    - **PEAP**
    - **TLS**
    - **TTLS**
    - **PWD**
    - **LEAP**
  - b) Fill in the appropriate information. Options vary depending on the **EAP method** chosen.
    - When selecting **CA certificate**, Certification Authority (CA) certificates are installed using the **Security** settings.
    - When using the EAP methods PEAP, TLS, or TTLS, specify a domain.
    - Touch **Advanced options** to display additional network options.
11. If the network security is **WPA3-Enterprise 192-bit**:
  - Touch **CA certificate** and select a Certification Authority (CA) certificate. Note: Certificates are installed using the Security settings.
  - Touch **User certificate** and select a user certificate. Note: User certificates are installed using the Security settings.
  - In the **Identity** text box, enter the username credentials.



**NOTE:** By default, the network Proxy is set to None and the IP settings is set to DHCP. See [Configuring for a Proxy Server](#) for setting the connection to a proxy server and see [Configuring the Device to Use a Static IP Address](#) for setting the device to use a static IP address.

12. Touch **Connect**.

## Manually Adding a Wi-Fi Network

Manually add a Wi-Fi network if the network does not broadcast its name (SSID) or to add a Wi-Fi network when out of range.

1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Slide the Wi-Fi switch to the **On** position.
6. Scroll to the bottom of the list and select **Add network**.
7. In the **Network name** text box, enter the name of the Wi-Fi network.

8. In the **Security** drop-down list, set the type of security to:
  - **None**
  - **Enhanced Open**
  - **WEP**
  - **WPA/WPA2-Personal**
  - **WPA3-Personal**
  - **WPA/WPA2/WPA3-Enterprise** (Android 11 only)
  - **WPA/WPA2-Enterprise** (Android 13 only)
  - **WPA3-Enterprise** (Android 13 only)
  - **WPA3-Enterprise 192-bit**
9. If the network security is **None** or **Enhanced Open**, touch **Save**.
10. If the network security is **WEP**, **WPA3-Personal**, or **WPA/WPA2-Personal**, enter the required password and then touch **Save**.
11. If network security is **WPA/WPA2/WPA3 Enterprise**:
  - a) Touch the **EAP method** drop-down list and select one of the following:
    - **PEAP**
    - **TLS**
    - **PWD**
    - **SIM**
    - **AKA**
    - **AKA'**
    - **LEAP**
  - b) Fill in the appropriate information. Options vary depending on the **EAP method** chosen.
    - When selecting **CA certificate**, Certification Authority (CA) certificates are installed using the **Security** settings.
    - When using the EAP methods PEAP, TLS, or TTLS, specify a domain.
    - Touch **Advanced options** to display additional network options.
12. If the network security is WPA3-Enterprise 192-bit:
  - Touch **CA certificate** and select a Certification Authority (CA) certificate. Note: Certificates are installed using the Security settings.
  - Touch **User certificate** and select a user certificate. Note: User certificates are installed using the Security settings.
  - In the **Identity** text box, enter the username credentials.




**NOTE:** By default, the network Proxy is set to None and the IP settings is set to DHCP. See [Configuring for a Proxy Server](#) for setting the connection to a proxy server and see [Configuring the Device to Use a Static IP Address](#) for setting the device to use a static IP address.

13. Touch **Save**. To connect to the saved network, touch and hold on the saved network and select **Connect to network**.

### Configuring for a Proxy Server

A proxy server is a server that acts as an intermediary for requests from clients seeking resources from other servers. A client connects to the proxy server and requests some service, such as a file, connection, web page, or other resource, available from a different server. The proxy server evaluates the request according to its filtering rules. For example, it may filter traffic by IP address or protocol. If the request is validated by the filter, the proxy provides the resource by connecting to the relevant server and requesting the service on behalf of the client.

It is important for enterprise customers to be able to set up secure computing environments within their companies, making proxy configuration essential. Proxy configuration acts as a security barrier ensuring that the proxy server monitors all traffic between the Internet and the intranet. This is normally an integral part of security enforcement in corporate firewalls within intranets.


1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Slide the Wi-Fi switch to the **On** position.
6. In the network dialog box, select and touch a network.
7. If configuring the connected network, touch  to edit the network details and then touch the down arrow to hide the keyboard.
8. Touch **Advanced options**.
9. Touch **Proxy** and select **Manual**.
10. In the **Proxy hostname** text box, enter the address of the proxy server.
11. In the **Proxy port** text box, enter the port number for the proxy server.
12. In the **Bypass proxy for** text box, enter addresses for web sites that are not required to go through the proxy server. Use a comma “,” between addresses. Do not use spaces or carriage returns between addresses.
13. If configuring the connected network, touch **Save** otherwise, touch **Connect**.
14. Touch **Connect**.

### Configuring the Device to Use a Static IP Address

By default, the device is configured to use Dynamic Host Configuration Protocol (DHCP) to assign an Internet protocol (IP) address when connecting to a wireless network.

1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Slide the Wi-Fi switch to the **On** position.



6. In the network dialog box, select and touch a network.
7. If configuring the connected network, touch  to edit the network details and then touch the down arrow to hide the keyboard.
8. Touch **Advanced options**.
9. Touch **IP settings** and select **Static**.
10. In the **IP address** text box, enter an IP address for the device.
11. If required, in the **Gateway** text box, enter a gateway address for the device.
12. If required, in the **Network prefix length** text box, enter the prefix length.
13. If required, in the **DNS 1** text box, enter a Domain Name System (DNS) address.
14. If required, in the **DNS 2** text box, enter a DNS address.
15. If configuring the connected network, touch **Save** otherwise, touch **Connect**.

## Wi-Fi Preferences

Use the Wi-Fi preferences to configure advanced Wi-Fi settings. From the Wi-Fi screen, scroll down to the bottom of the screen and touch Wi-Fi preferences on Android 11 or Network preference on Android 13.

- **Turn on Wi-Fi automatically** - When enabled, Wi-Fi automatically turns back on when near high-quality saved networks.
- **Open network notification** (Android 11 only) or **Notify for public networks** (Android 13 only) - When enabled, notifies the user when an open network is available.
- **Advanced** - Touch to expand options. (Android 11 only)
  - **Additional settings** - Touch to view additional Wi-Fi settings.
  - **Install Certificates** - Touch to install certificates.
  - **Network rating provider** - Disabled (AOSP devices). To help determine what constitutes a good Wi-Fi network, Android supports external Network rating providers that provide information about the quality of open Wi-Fi networks. Select one of the providers listed or **None**. If none are available or selected, the Connect to open networks feature is disabled. (Android 11 only)
  - **Wi-Fi Direct** - Displays a list of devices available for a direct Wi-Fi connection.

## Additional Wi-Fi Settings

Use the Additional Settings to configure additional Wi-Fi settings.



**NOTE:** Additional Wi-Fi settings are for the device, not for a specific wireless network.

- **Regulatory**
  - **Country Selection** - Displays the acquired country code if 802.11d is enabled, else it displays the currently selected country code.
  - **Region code** - Displays the current region code.

- **Band and Channel Selection**
  - **Wi-Fi frequency band** - Set the frequency band to: **Auto** (default), **5 GHz only** or **2.4 GHz only**.
  - **Available channels (2.4 GHz)** - Touch to display the **Available channels** menu. Select specific channels and touch **OK**.
  - **Available channels (5 GHz)** - Touch to display the **Available channels** menu. Select specific channels and touch **OK**.
- **Logging**
  - **Logging** – Touch to enable advanced logging or change the log directory. (Android 11 only)
  - **Advanced Logging** - Touch to enable logging, enable **Wi-Fi Verbose Logging**, or change the log directory (Android 13 only).
  - **Wireless logs** - Use to capture Wi-Fi log files.
    - **Fusion Logger** - Touch to open the **Fusion Logger** application. This application maintains a history of high level WLAN events which helps to understand the status of connectivity.
    - **Fusion Status** - Touch to display live status of WLAN state. Also provides information about the device and connected profile.
- **About**
  - **Version** - Displays the current version information. Touch the version to display addition version details.

## Wi-Fi Direct

Wi-Fi Direct devices can connect to each other without having to go through an access point. Wi-Fi Direct devices establish their own ad-hoc network when required, letting you see which devices are available and choose which one you want to connect to.

1. Go to **Settings**.
2. Touch **Network & Internet**.
3. On Android 11, touch **Wi-Fi**.
4. On Android 13, touch **Internet**.
5. Slide the **Wi-Fi** switch to the **On** position.
6. In the network dialog box, select and touch a network.
7. On Android 11, scroll down to the bottom of the screen and touch **Wi-Fi preferences > Advanced > Wi-Fi Direct**. The device begins searching for another Wi-Fi Direct device.
8. On Android 13, scroll down to the bottom of the screen and touch **Network preferences > Wi-Fi Direct**. The device begins searching for another Wi-Fi Direct device.
9. Under **Peer devices**, touch the other device name.
10. On the other device, select **Accept**.

**Connected** appears on the device. On both devices, in their respective Wi-Fi Direct screens, the other device name appears in the list.

## Bluetooth

Bluetooth devices can communicate without wires, using frequency-hopping spread spectrum (FHSS) radio frequency (RF) to transmit and receive data in the 2.4 GHz Industry Scientific and Medical (ISM) band (802.15.1). Bluetooth wireless technology is specifically designed for short-range (10 m (32.8 ft)) communication and low power consumption.

Devices with Bluetooth capabilities can exchange information (for example, files, appointments, and tasks) with other Bluetooth enabled devices such as printers, access points, and other mobile devices.

The device supports Bluetooth Low Energy. Bluetooth Low Energy is targeted at applications in the healthcare, fitness, security, and home entertainment industries. It provides reduced power consumption and cost while maintaining standard Bluetooth range.

## Adaptive Frequency Hopping

Adaptive Frequency Hopping (AFH) is a method of avoiding fixed frequency interferers, and can be used with Bluetooth voice. All devices in the piconet (Bluetooth network) must be AFH-capable in order for AFH to work. There is no AFH when connecting and discovering devices. Avoid making Bluetooth connections and discoveries during critical 802.11b communications.

AFH for Bluetooth consists of four main sections:

- Channel Classification - A method of detecting an interference on a channel-by-channel basis, or pre-defined channel mask.
- Link Management - Coordinates and distributes the AFH information to the rest of the Bluetooth network.
- Hop Sequence Modification - Avoids interference by selectively reducing the number of hopping channels.
- Channel Maintenance - A method for periodically re-evaluating the channels.

When AFH is enabled, the Bluetooth radio “hops around” (instead of through) the 802.11b high-rate channels. AFH coexistence allows enterprise devices to operate in any infrastructure.

The Bluetooth radio in this device operates as a Class 2 device power class. The maximum output power is 2.5 mW and the expected range is 10 m (32.8 ft). A definition of ranges based on power class is difficult to obtain due to power and device differences, and whether in open space or closed office space.

The Bluetooth radio in this device operates as a Class 1 device power class. The maximum output power is 7.5 mW and the expected range is 30 m (98.4 ft). A definition of ranges based on power class is difficult to obtain due to power and device differences, and whether in open space or closed office space.



**NOTE:** It is not recommended to perform Bluetooth wireless technology inquiry when high rate 802.11b operation is required.

## Security

The current Bluetooth specification defines security at the link level. Application-level security is not specified. This allows application developers to define security mechanisms tailored to their specific needs. Link-level security occurs between devices, not users, while application-level security can be implemented on a per-user basis. The Bluetooth specification defines security algorithms and procedures required to authenticate devices, and if needed, encrypt the data flowing on the link between the devices. Device authentication is a mandatory feature of Bluetooth while link encryption is optional.

Pairing of Bluetooth devices is accomplished by creating an initialization key used to authenticate the devices and create a link key for them. Entering a common personal identification number (PIN) in the devices being paired generates the initialization key. The PIN is never sent over the air. By default, the Bluetooth stack responds with no key when a key is requested (it is up to the user to respond to the key request event). Authentication of Bluetooth devices is based upon a challenge-response transaction. Bluetooth allows for a PIN or passkey used to create other 128-bit keys used for security and encryption. The encryption key is derived from the link key used to authenticate the pairing devices. Also, the limited range and fast frequency hopping of the Bluetooth radios make long-distance eavesdropping difficult.

Recommendations are:

- Perform pairing in a secure environment.
- Keep PIN codes private and do not store the PIN codes in the device.
- Implement application-level security.

## Bluetooth Profiles

The device supports the Bluetooth services listed.

**Table 8** Bluetooth Profiles

Profile	Description
Service Discovery Protocol (SDP)	Handles the search for known and specific services as well as general services.
Serial Port Profile (SPP)	Allows use of RFCOMM protocol to emulate serial cable connection between two Bluetooth peer devices. For example, connecting the device to a printer.
Object Push Profile (OPP)	Allows the device to push and pull objects to and from a push server.
Advanced Audio Distribution Profile (A2DP)	Allows the device to stream stereo-quality audio to a wireless headset or wireless stereo speakers.
Audio/Video Remote Control Profile (AVRCP)	Allows the device to control A/V equipment to which a user has access. It may be used in concert with A2DP.
Personal Area Network (PAN)	Allows the use of Bluetooth Network Encapsulation Protocol to provide L3 networking capabilities over a Bluetooth link. Only PANU role is supported.
Human Interface Device Profile (HID)	Allows Bluetooth keyboards, pointing devices, gaming devices and remote monitoring devices to connect to the device.
Headset Profile (HSP)	Allows a hands-free device, such as a Bluetooth headset, to place and receive calls on the device.
Hands-Free Profile (HFP)	Allows car hands-free kits to communicate with the device in the car.
Phone Book Access Profile (PBAP)	Allows exchange of Phone Book Objects between a car kit and a mobile device to allow the car kit to display the name of the incoming caller; allow the car kit to download the phone book so you can initiate a call from the car display.
Out of Band (OOB)	Allows exchange of information used in the pairing process. Pairing is completed using the Bluetooth radio, but requires information from the OOB mechanism. Using OOB with NFC enables pairing when devices simply get close, rather than requiring a lengthy discovery process.

**Table 8** Bluetooth Profiles (Continued)


Profile	Description
Out of Band (OOB)	Allows exchange of information used in the pairing process. Pairing is initiated by NFC but completed using the Bluetooth radio. Pairing requires information from the OOB mechanism. Using OOB with NFC enables pairing when devices simply get close, rather than requiring a lengthy discovery process.
Symbol Serial Interface (SSI)	Allows for communication with Bluetooth Imager.
File Transfer Profile (FTP)	Provides the capability to browse, manipulate and transfer files in file system of another system. Uses GOEP as a basis.
Generic Attribute Profile (GATT)	Provides profile discovery and description services for Bluetooth Low Energy protocol. It defines how attributes are grouped together into sets to form services.
HID Over GATT Profile (HOGP)	Defines the procedures and features used by Bluetooth low energy HID Devices using GATT and Bluetooth HID Hosts using GATT.
Scan Parameters Profile (ScPP)	Provides devices with information to assist them in managing their connection idle timeout and advertising parameters to optimize for power consumption and/or reconnection latency.
Dial Up Networking (DUN)	Provides a standard to access the Internet and other dial-up services over Bluetooth.
Generic Access Profile (GAP)	Use for device discovery and authentication.
Object EXchange (OBEX)	Facilitates the exchange of binary objects between devices.

## Bluetooth Power States


The Bluetooth radio is off by default.

- **Suspend** - When the device goes into Sleep mode, the Bluetooth radio stays on.
- **Airplane Mode** -
  - Android A10 OS version and previous versions - When the device is placed in Airplane Mode, the Bluetooth radio turns off. When Airplane mode is disabled, the Bluetooth radio returns to the prior state. When in Airplane Mode, the Bluetooth radio can be turned back on if desired.
  - Android A11 OS version and versions onward - When the device is placed in Airplane Mode, the Bluetooth radio is not turned off when the device is connected to a Bluetooth headset or hearing device.
- **Airplane Mode** - When the device is placed in Airplane Mode, the Bluetooth radio is not turned off when the device is connected to a Bluetooth headset or hearing device.

## Enabling Bluetooth

1. Swipe down from the Status bar to open the Notification panel.
2. Touch  to turn Bluetooth on.

## Disabling Bluetooth

1. Swipe down from the Status bar to open the Notification panel.
2. Touch  to turn Bluetooth off.

## Discovering Bluetooth Device(s)

The device can receive information from discovered devices without pairing. However, once paired, the device and a paired device exchange information automatically when the Bluetooth radio is on.

1. Ensure that Bluetooth is enabled on both devices.
2. Ensure that the Bluetooth device to discover is in discoverable mode.
3. Ensure that the two devices are within 10 m (32.8 ft) of one another.
4. Swipe down from the Status bar to open the Quick Access panel.
5. Touch and hold **Bluetooth**.
6. Touch **Pair new device**. The device begins searching for discoverable Bluetooth devices in the area and displays them under **Available devices**.
7. Scroll through the list and select a device. The Bluetooth pairing request dialog box appears.
8. Touch **Pair** on both devices.
9. The Bluetooth device is added to the **Paired devices** list and a trusted (“paired”) connection is established.

## Changing the Bluetooth Name

By default, the device has a generic Bluetooth name that is visible to other devices when connected.

1. Go to **Settings**.
2. Touch **Connected devices** > **Connection preferences** > **Bluetooth**.
3. If Bluetooth is not on, move the switch to turn Bluetooth on.
4. Touch **Device name**.
5. Enter a name and touch **RENAME**.

## Connecting to a Bluetooth Device


Once paired, connect to a Bluetooth device.

1. Go to **Settings**.
2. Touch **Connected devices** > **Connection preferences** > **Bluetooth**.
3. In the list, touch the unconnected Bluetooth device.

When connected, **Connected** appears below the device name.

## Selecting Profiles on the Bluetooth Device

Some Bluetooth devices have multiple profiles.

1. Go to **Settings**.
2. Touch **Connected devices** > **Connection preferences** > **Bluetooth**.
3. In the **Paired Devices** list, touch  next to the device name.
4. Turn on or off a profile to allow the device to use that profile.


## Unpairing a Bluetooth Device

Unpairing a Bluetooth device erases all pairing information.

1. Go to **Settings**.
2. Touch **Connected devices** > **Connection preferences** > **Bluetooth**.
3. In the **Paired Devices** list, touch  next to the device name.
4. Touch **FORGET**.

## Cast

Use **Cast** to mirror the device screen on a Miracast enabled wireless display.

1. Go to **Settings**.
2. Touch **Connected devices** > **Connection preferences** > **Cast**.
3. Touch  > **Enable wireless display**.  
The device searches for nearby Miracast devices and lists them.
4. Touch a device to begin casting.

## Near Field Communications

NFC/HF RFID is a short-range wireless connectivity technology standard that enables a secure transaction between a reader and a contactless smart card.

The technology is based on ISO/IEC 14443 type A and B (proximity), ISO/IEC 15693 (vicinity), and FeliCa standards, using the HF 13.56 MHz unlicensed band.

The device supports the following operating modes:

Using NFC, the device can:

- Read contactless cards, such as contactless tickets, ID cards, and ePassport.
- Read and write information to contactless cards, such as SmartPosters and tickets, as well as devices with an NFC interface, such as vending machines.
- Read information from supported medical sensors.
- Pair with supported Bluetooth devices such as printers (for example, ZQ5x, ZD5x), ring scanners (for example, RS6000), and headsets (for example, HS3100).
- Exchange data with another NFC device.

- Emulate contactless cards such as a payment, ticket, or SmartPoster.

The device NFC antenna is positioned to read NFC cards from the top of the device while the device is being held.

### Reading NFC Cards

Read contactless cards using NFC.

1. Launch an NFC-enabled application.
2. Move the card to the NFC antenna on the back of the device.
3. Hold the card steadily until the transaction is complete (usually indicated by the application).

### Enterprise NFC Settings

Improve NFC performance or increase battery life by selecting which NFC features to use on the device.

- **Card Detection Mode** - Select a card detection mode.
  - **Low** - Increases battery life by lowering the NFC detection speed.
  - **Hybrid** - Provides a balance between NFC detection speed and battery life (default).
  - **Standard** - Provides the optimal NFC detection speed, but reduces battery life.
- **Supported Card Technology** - Select an option to detect only one NFC tag type, increasing battery life, but reducing detection speed.
  - **All (Default)** - Detects all NFC tag types. This provides the best detection speed, but reduces battery life.
  - **ISO 14443 Type A**
  - **ISO 14443 Type B**
  - **FeliCa**
  - **ISO 15693**
- **Other NFC settings available with Zebra administrator tools (CSP)** - Allows configuration of additional Enterprise NFC Settings through staging tools and Mobile Device Management (MDM) solutions with an MX version that supports the Enterprise NFC Settings Configuration Service Provider (CSP). For more information on using the Enterprise NFC Settings CSP, refer to: [techdocs.zebra.com](https://techdocs.zebra.com).



# Data Capture

This section provides information for capturing barcode data using various scanning options.

The device supports data capture using:

- Internal scanner (XPAD model only, built-in)
- RS507/RS507X Hands-free Imager
- RS5100 Bluetooth Ring Scanner
- RS6000 Hands-free Imager
- DS3578 Bluetooth scanner
- DS3608 USB scanner

## Operational Modes

The device with an integrated imager supports three modes of operation.

Activate each mode by pressing **Scan**.

- Decode mode — The device attempts to locate and decode enabled barcodes within its field of view. The imager remains in this mode as long as you hold the scan button, or until it decodes a barcode.



**NOTE:** To enable Picklist Mode, configure in DataWedge or set in an application using an API command.

- Picklist mode — Selectively decode a barcode when more than one barcode is in the device's field of view by moving the aiming crosshair or dot over the required barcode. Use this feature for pick lists containing multiple barcodes and manufacturing or transport labels containing more than one barcode type (either 1D or 2D).



**NOTE:** To enable MultiBarcode Mode, configure in DataWedge or set in an application using an API command.

- MultiBarcode Mode — In this mode, the device attempts to locate and decode a specific number of unique barcodes within its field of view. The device remains in this mode as long as the user holds the scan button, or until it decodes all the barcodes.
  - The device attempts to scan the programmed number of unique barcodes (from 2 through 100). This may be a fixed amount, meaning it scans X unique barcodes, or can be set as a range to scan a different number of unique barcodes each session.
  - If there are duplicate barcodes (same symbology type and data), only one of the duplicate barcodes is decoded and the remainder are ignored. If the label has two duplicate barcodes plus another

two different barcodes, a maximum of three barcodes will be decoded from that label; one will be ignored as a duplicate.

- Barcodes can be of multiple symbology types and still be acquired together. For example, if the specified quantity for a MultiBarcode Mode scan is four, two barcodes can be symbology type Code 128 and the other two can be symbology type Code 39.
- If the specified number of unique barcodes is not initially in view of the device, the device will not decode any data until the device is moved to capture the additional barcode(s) or time out occurs. If the device field of view contains a number of barcodes greater than the specified quantity, the device randomly decodes barcode(s) until the specified number of unique barcodes is reached. For example, if the count is set to two and eight barcodes are in the field of view, the device decodes the first two unique barcodes it sees, returning the data in random order.
- MultiBarcode Mode does not support concatenated barcodes.

## Scanning Considerations

Scanning consists of aim, scan, and decode. Scanning performance can be optimized by considering the range and the scanning angle.

### Range

Any scanning device decodes well over a particular working range (minimum and maximum distances from the barcode). This range varies according to barcode density and scanning device optics.

Scanning within range brings quick and constant decodes; scanning too close or too far away prevents decodes. Move the scanner closer and further away to find the right working range for the barcodes being scanned. However, the situation is complicated by the availability of various integrated scanning modules. The best way to specify the appropriate working range per barcode density is through a chart called a decode zone for each scan module. A decode zone simply plots working range as a function of minimum element widths of barcode symbols.

### Angle

The scan angle is important for optimizing decode performance. When laser beams reflect directly back into the scanner from the barcode, this specular reflection can “blind” the scanner.

To avoid this, scan the barcode so that the beam does not bounce directly back. But do not scan at too sharp an angle; the scanner needs to collect scattered reflections from the scan to make a successful decode. Practice quickly shows what tolerances to work within.



**NOTE:** Contact the Zebra Customer Support if chronic scanning difficulties develop. Decoding of properly printed barcodes should be quick and effortless.

### Imaging

The device with an integrated 2D imager has the following features:

- Omnidirectional reading of a variety of barcode symbologies, including the most popular linear, postal, PDF417, Digimarc, and 2D matrix code types.
- The ability to capture and download images to a host for a variety of imaging applications.
- Advanced intuitive laser aiming cross-hair and dot aiming for easy point-and-shoot operation.

The imager uses imaging technology to take a picture of a barcode, stores the resulting image in memory, and executes state-of-the-art software decoding algorithms to extract the barcode data from the image.

## Scanning with the Integrated Barcode Scanner (XPAD Only)

Use the Barcode Scanner to capture barcode data.

The optional XPAD L10 scanner is a factory-installed device consisting of a barcode optical image reader and hardware decoder. The SE4710 scanner is built in to the handle of the XPAD L10 tablet.

**Figure 23** Barcode Scanner



1	Barcode scanner
---	-----------------



**NOTE:** To read a barcode, a scan-enabled app is required. Devices that contain the Zebra DataWedge app allow you to enable the scanner to decode barcode data and display the barcode content.

To scan with the barcode scanner:

1. On the tablet, open the application software that is going to receive the barcode data and put the active cursor in the appropriate field of that software.
2. Aim the scanner lens at the barcode.

3. Press and hold the Barcode Scanning button (1) on top of the handle. Make sure that the red scan beam covers the entire barcode.



## Scanning with the RS507/RS507X Hands-Free Imager

Use the RS507/RS507X Hands-Free Imager to capture barcode data.

**Figure 24** RS507/RS507X Hands-Free Imager



Refer to the RS507/RS507X Hands-free Imager Product Reference Guide for more information.

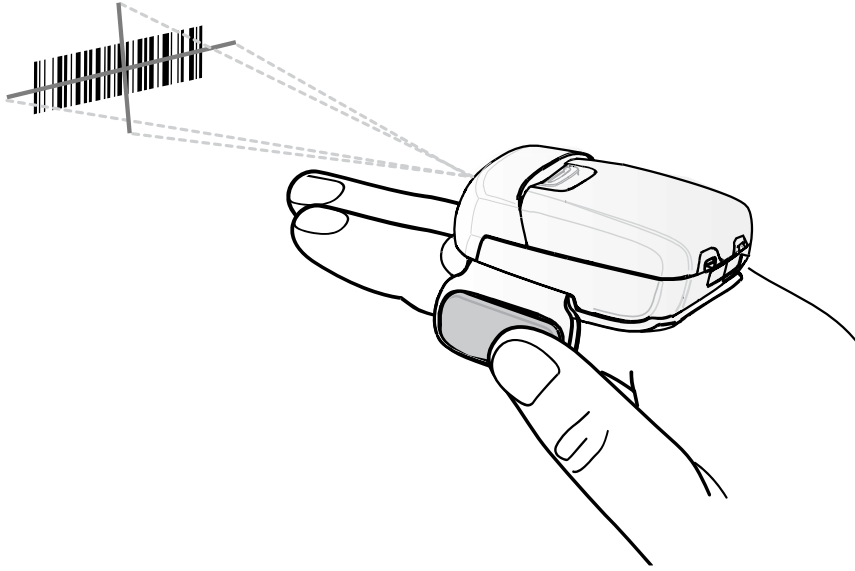


**NOTE:** To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows the user to enable the scanner to decode barcode data and display the barcode content.

To scan with the RS507/RS507x:

1. Pair the RS507/RS507X with the device.
2. Ensure that an app is open on the device and a text field is in focus (text cursor in text field).

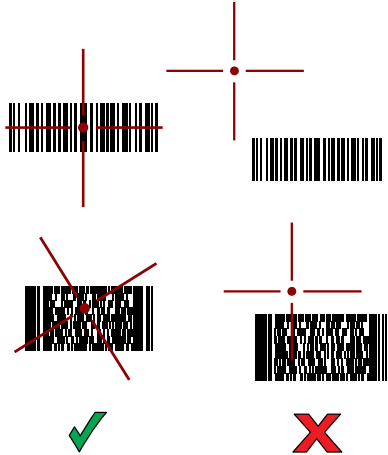
3. Point the RS507/RS507X at a barcode.



**4.** Press and hold the trigger.

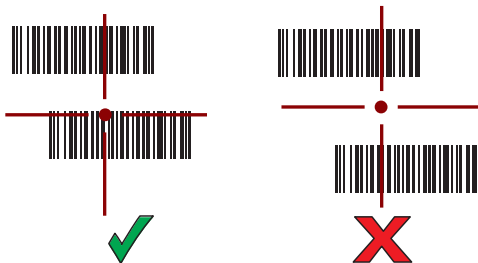
The red laser aiming pattern turns on to assist in aiming. Ensure the barcode is within the area formed by the cross-hairs in the aiming pattern. The aiming dot increases visibility in bright lighting conditions.

**Figure 25** RS507/RS507X Aiming Pattern



When the RS507/RS507X is in Pick List mode, the RS507/RS507X does not decode the barcode until the center of the crosshair touches the barcode.

**Figure 26** RS507/RS507X Pick List Mode with Multiple Barcodes in Aiming Pattern



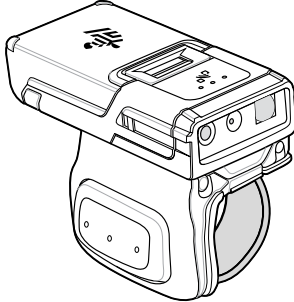
The RS507/RS507X LEDs light green and a beep sounds to indicate the barcode was decoded successfully.

The captured data appears in the text field.

## Scanning with the RS5100 Ring Scanner

Use the RS5100 Ring Scanner to capture barcode data.

**Figure 27** RS5100 Ring Scanner



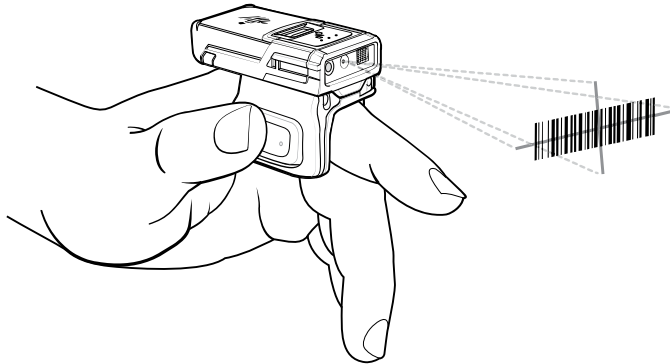
Refer to the RS5100 Ring Scanner Product Reference Guide for more information.



**NOTE:** To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows the user to enable the scanner to decode barcode data and display the barcode content.

To scan with the RS5100:

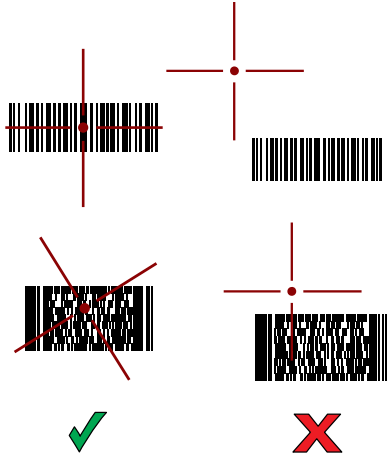
1. Pair the RS5100 with the device.
2. Ensure that an app is open on the device and a text field is in focus (text cursor in text field).
3. Point the RS5100 at a barcode.



4. Press and hold the trigger.

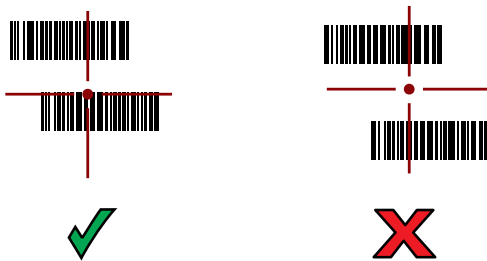
The red laser aiming pattern turns on to assist in aiming. Ensure the barcode is within the area formed by the cross-hairs in the aiming pattern. The aiming dot increases visibility in bright lighting conditions.

**Figure 28** RS5100 Aiming Pattern



When the RS5100 is in Pick List mode, the RS5100 does not decode the barcode until the center of the crosshair touches the barcode.

**Figure 29** RS5100 Pick List Mode with Multiple Barcodes in Aiming Pattern

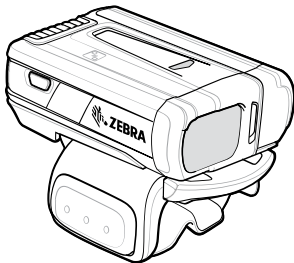


The RS5100 LEDs light green and a beep sounds to indicate the barcode was decoded successfully. The captured data appears in the text field.

## Scanning with the RS6000 Bluetooth Ring Scanner

Use the RS6000 Bluetooth Ring Scanner to capture barcode data.

**Figure 30** RS6000 Bluetooth Ring Scanner





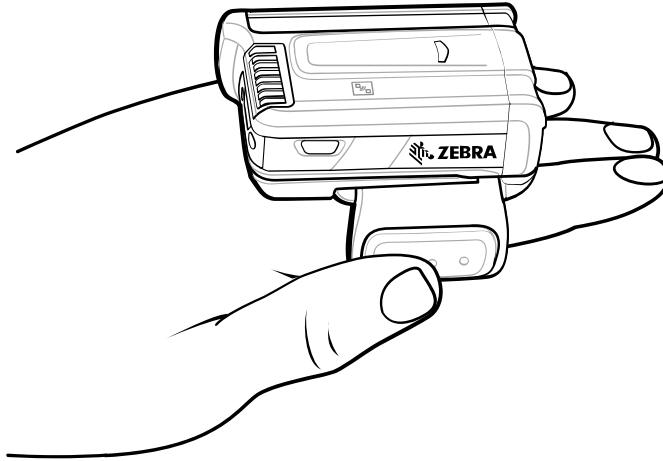
Refer to the RS6000 Bluetooth Ring Scanner Product Reference Guide for more information.



**NOTE:** To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows the user to enable the scanner to decode barcode data and display the barcode content.

To scan with the RS6000:

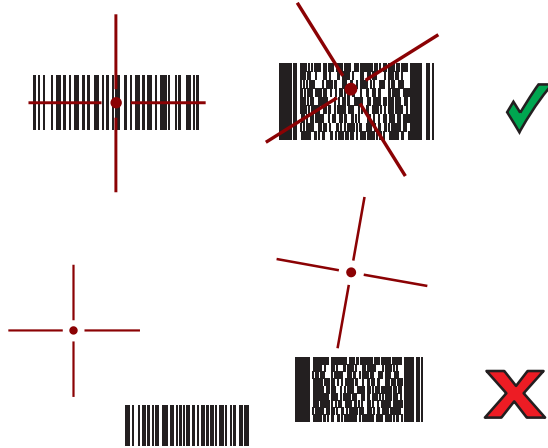
1. Pair the RS6000 with the device.
2. Ensure that an app is open on the device and a text field is in focus (text cursor in text field).
3. Point the RS6000 at a barcode.



**4.** Press and hold the trigger.

The red laser aiming pattern turns on to assist in aiming. Ensure the barcode is within the area formed by the cross-hairs in the aiming pattern. The aiming dot increases visibility in bright lighting conditions.

**Figure 31** RS6000 Aiming Pattern



When the RS6000 is in Pick List mode, the RS6000 does not decode the barcode until the center of the crosshair touches the barcode.

**Figure 32** RS6000 Pick List Mode with Multiple Barcodes in Aiming Pattern



The RS6000 LEDs light green and a beep sounds to indicate the barcode was decoded successfully. The captured data appears in the text field.

## Scanning with the DS3578 Bluetooth Scanner

Use the DS3678 Bluetooth Scanner to capture barcode data.

**Figure 33** DS3678 Digital Scanner



Refer to the DS3678 Product Reference Guide for more information.

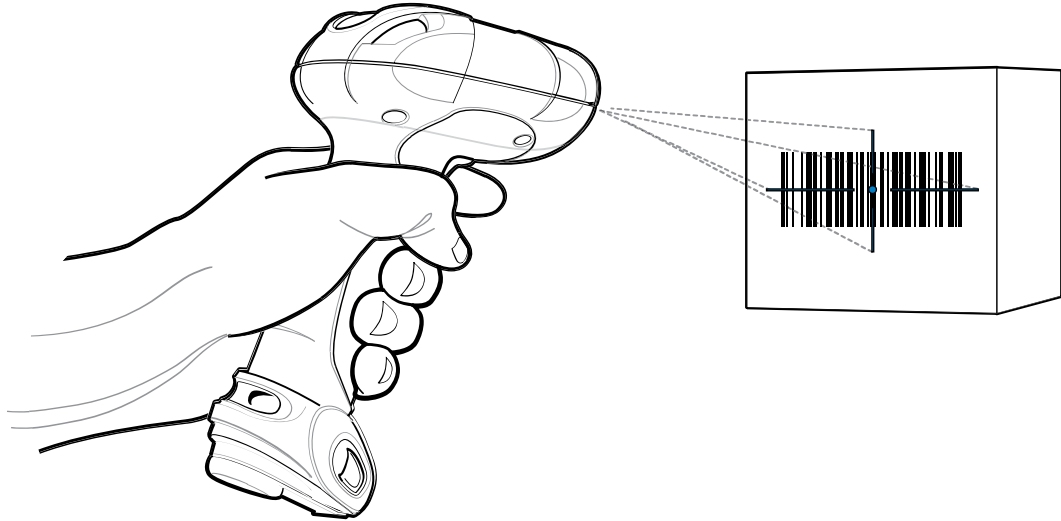


**NOTE:** To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows the user to enable the scanner to decode barcode data and display the barcode content.

To scan with the DS3578 scanner:

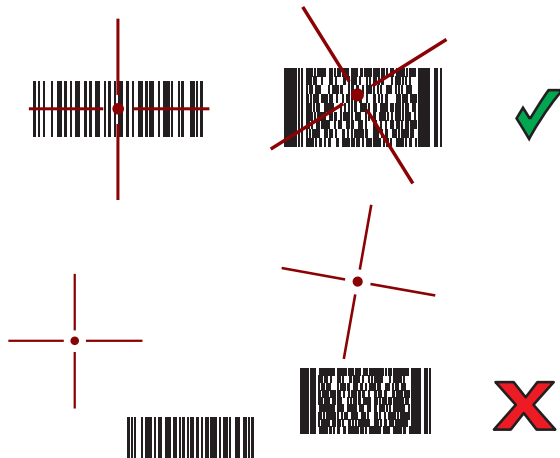
1. Pair the scanner with the device. See [Pairing Bluetooth Scanners](#) for more information.
2. Ensure that an app is open on the device and a text field is in focus (text cursor in text field).

3. Point the scanner at a barcode.



4. Press and hold the trigger.

Ensure the barcode is within the area formed by the aiming pattern. The aiming dot increases visibility in bright lighting conditions.

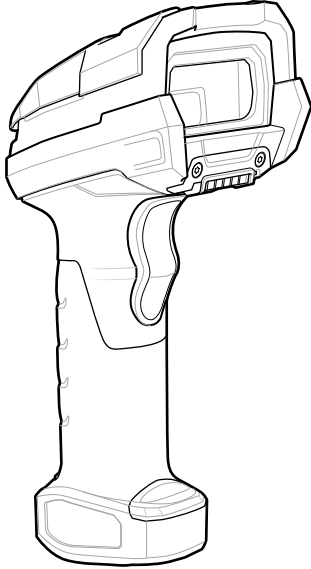


The captured data appears in the text field.

## Scanning with the DS3608 USB Scanner

Use the DS3608 Bluetooth Scanner to capture barcode data.

**Figure 34** DS3608 Digital Scanner



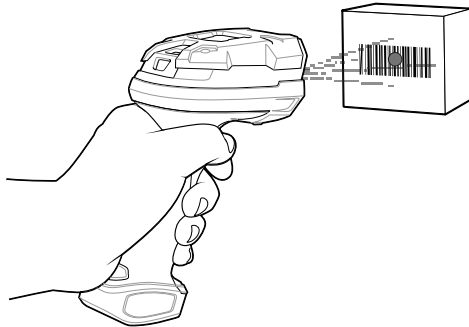
Refer to the DS3608 Product Reference Guide for more information.



**NOTE:** To read a barcode, a scan-enabled app is required. The device contains the DataWedge app that allows the user to enable the scanner to decode barcode data and display the barcode content.

To scan with the DS3678 scanner:

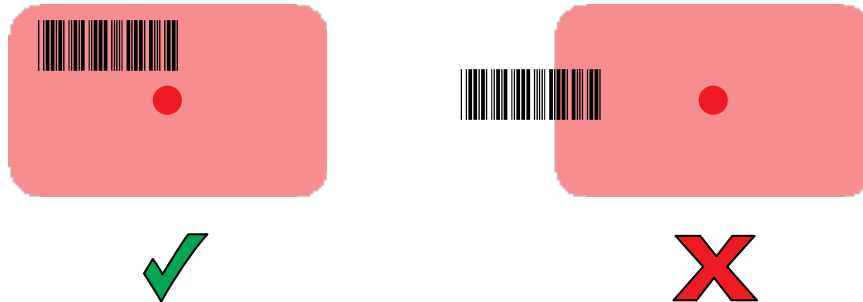
1. Connect the USB scanner to the device.
2. Ensure that an app is open on the device and a text field is in focus (text cursor in text field).
3. Point the scanner at a barcode.



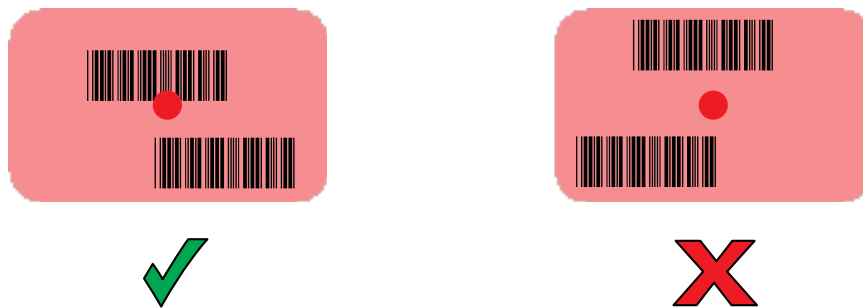
4. Press and hold the trigger.

Ensure the barcode is within the area formed by the aiming pattern. The aiming dot increases visibility in bright lighting conditions.

**Figure 35** DS3608 Aiming Pattern



**Figure 36** DS3608 Pick List Mode with Multiple Barcodes in Aiming Pattern



The captured data appears in the text field.

## Pairing a Bluetooth Ring Scanner


Before using a Bluetooth Ring Scanner with the device, connect the device to the Ring Scanner.

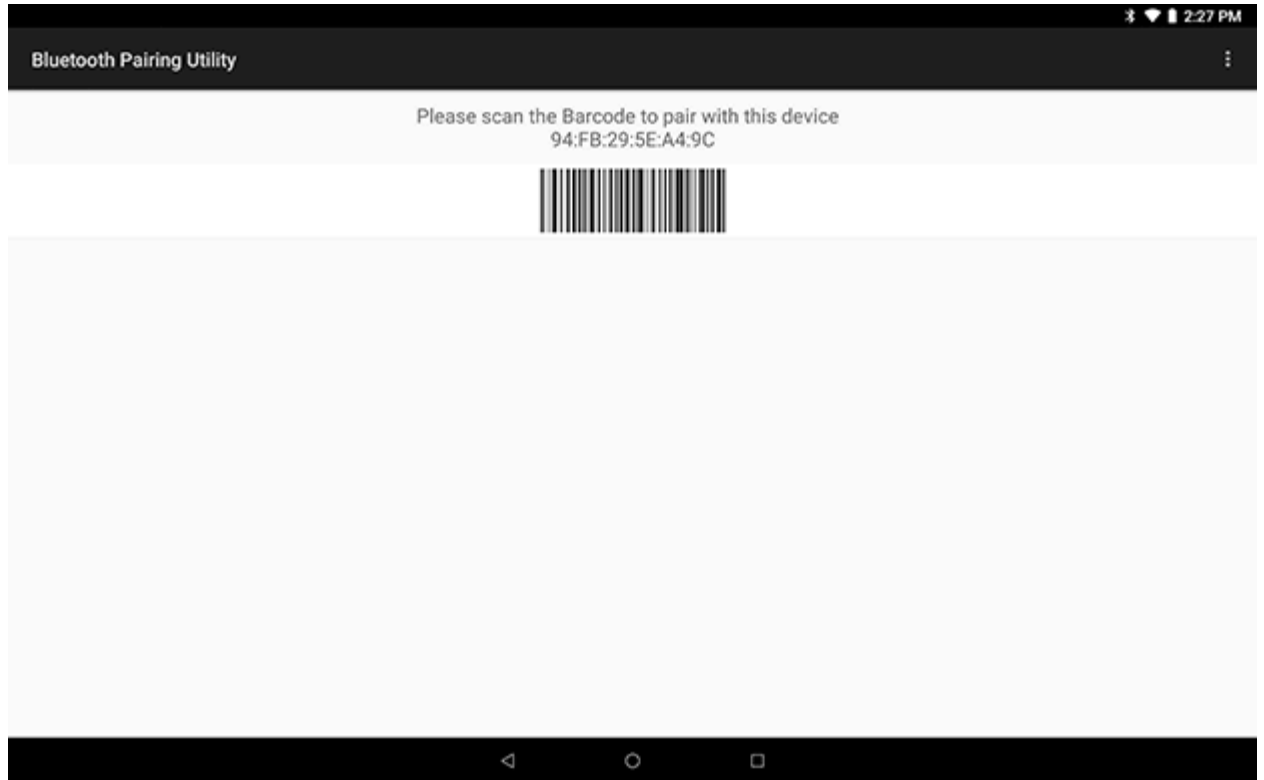
To connect the Ring Scanner to the device, use one of the following methods:

- Simple Serial Interface (SSI)
- Bluetooth Human Interface Device (HID) Mode

## Pairing Using Simple Serial Interface (SSI)

Pair the Ring Scanner to the device using Simple Serial Interface.

1. Swipe up from the bottom of the Home screen and touch .



2. Using the Ring Scanner, scan the barcode on the screen.

The Ring Scanner emits a string of high/low/high/low beeps. The Scan LED flashes green indicating that the Ring Scanner is attempting to establish a connection with the device. When a connection is established, the Scan LED turns off and the Ring Scanner emits one string of low/high beeps.

A notification appears on the Notification panel and the  icon appears in the Status bar.

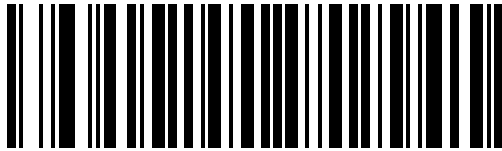
## Pairing Using Bluetooth Human Interface Device

Pair the Ring Scanner to the device using Human Interface Device (HID).

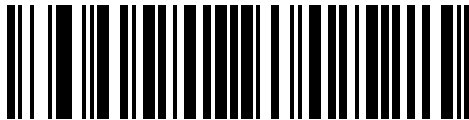
1. Ensure that Bluetooth is enabled on both devices.
2. Ensure that the Bluetooth device to discover is in discoverable mode.
3. Ensure that the two devices are within 10 m (32.8 ft) of one another.


4. Place the Ring Scanner in HID mode. If the Ring Scanner is already in HID mode, skip to step 5.
  - a) Remove the battery from the Ring Scanner.
  - b) Press and hold **Restore**.
  - c) Install the battery onto the Ring Scanner.
  - d) Keep holding the Restore key for about five seconds until a chirp is heard and the Scan LEDs flash green.
  - e) Scan the barcode below to place the Ring Scanner in HID mode.

**Figure 37** RS507 Bluetooth HID Barcode



**Figure 38** RS6000 Bluetooth HID Barcode



5. Remove the battery from the Ring Scanner.
6. Re-install the battery into the Ring Scanner.
7. Swipe down from the Status bar to open the Quick Access panel and then touch .
8. Touch **Bluetooth**.
9. Touch **Pair new device**. The device begins searching for discoverable Bluetooth devices in the area and displays them under **Available devices**.
10. Scroll through the list and select Ring Scanner.

The device connects to the Ring Scanner and **Connected** appears below the device name. The Bluetooth device is added to the **Paired devices** list and a trusted (“paired”) connection is established.

A notification appears on the Notification panel and the  icon appears in the Status bar.

## Pairing a Bluetooth Scanner

Before using a Bluetooth scanner with the device, connect the device to the Bluetooth scanner.

Connect the scanner to the device using one of the following methods:


- Simple Serial Interface (SSI) mode
- Bluetooth Human Interface Device (HID) mode

### Pairing Using Simple Serial Interface


Pair the Bluetooth scanner to the device using Simple Serial Interface (SSI).

1. Ensure that the two devices are within 10 meters (32.8 feet) of one another.



2. Install the battery into the scanner.
3. Swipe up from the bottom of the Home screen and touch .
4. Using the Bluetooth scanner, scan the barcode on the screen.


The scanner emits a string of high/low/high/low beeps. The Scan LED flashes green indicating that the Ring Scanner is attempting to establish a connection with the device. When a connection is established, the Scan LED turns off and the Ring Scanner emits one string of low/high beeps.

A notification appears on the Notification panel and the  icon appears in the Status bar.

## Pairing Using Bluetooth Human Interface Device

1. Remove the battery from the scanner.
2. Replace the battery.
3. After the scanner reboots, scan the barcode below to place the scanner in HID mode.



4. On the device, swipe down from the Status bar to open the Quick Access panel and then touch .
5. Touch **Bluetooth**.
6. Touch **Pair new device**. The device begins searching for discoverable Bluetooth devices in the area and displays them under **Available devices**.
7. Scroll through the list and select XXXXX xxxxxx, where XXXXX is the scanner and xxxxxx is the serial number.

The device connects to the scanner, the scanner beeps once and **Connected** appears below the device name. The Bluetooth device is added to the **Paired devices** list and a trusted (paired) connection is established.

## Connecting a USB Scanner to a Device

When connecting a USB scanner to a device, connect in either SSI or HID mode.

To connect a USB scanner, use one of the following methods:

- Simple Serial Interface (SSI) mode
- Human Interface Device (HID) mode.

### Connecting Using Simple Serial Interface

Connect the USB scanner to the device using SSI mode.

1. Connect the scanner cable USB connector to the USB port of the device (using a third-party USC-A to USB-C adapter) or to a vehicle cradle. The scanner beeps.
2. Ensure that the scanner is in SSI mode. Refer to the Refer to the scanner Product Reference Guide and scan the **SSI Over USB CDC** barcode.

## Connecting Using HID Mode

Connect the USB scanner to the device using HID mode.

To connect a USB scanner using HID mode:

1. Connect the scanner cable USB connector to the USB port of the device (using a third-party USC-A to USB-C adapter) or to a vehicle cradle. The scanner beeps.
2. . Ensure that the scanner is in HID mode. Refer to the Refer to the scanner Product Reference Guide and scan the **HID Keyboard** barcode or perform a factory reset.

## DataWedge

DataWedge is a utility that adds advanced barcode scanning capability to any application without writing code. It runs in the background and handles the interface to built-in barcode scanners. The captured barcode data is converted to keystrokes and sent to the target application as if it was typed on the keypad.

DataWedge allows any app on the device to get data from input sources such as a barcode scanner, MSR, RFID, voice, or serial port and manipulate the data based on options or rules.



Configure DataWedge to:

- Provide data capture services from any app.
- Use a particular scanner, reader, or other peripheral devices.
- Properly format and transmit data to a specific app.

To configure DataWedge, refer to [techdocs.zebra.com/datawedge/](https://techdocs.zebra.com/datawedge/).

## Enabling DataWedge



This procedure provides information on how to enable DataWedge on the device.

1. Swipe up from the bottom of the Home screen and touch .
2. Touch  > **Settings**.
3. Touch the **DataWedge enabled** checkbox.

A blue checkmark appears in the checkbox indicating that DataWedge is enabled.

## Disabling DataWedge

This procedure provides information on how to disable DataWedge on the device.

1. Swipe up from the bottom of the Home screen and touch .
2. Touch .
3. Touch **Settings**.
4. Touch **DataWedge enabled**.

## Supported Decoders

The device supports the decoders listed in the following sections.

## SE4710 Internal Imager Supported Decoders

Lists the supported decoders for the SE4710 internal imager.

**Table 9** Internal Imager SE4710 Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	O	GS1 DataBar	X	QR Code	X
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	O
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	O	Trioptic 39	O
Code 128	X	GS1 QRCode	O	UK Postal	O
Code 39	X	HAN XIN	O	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	X	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, - = Not Supported

## RS507/RS507x Supported Decoders

This section lists the supported decoders for the RS507/RS507x Ring Scanner.

**Table 10** RS507/RS507x Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	-	GS1 DataBar	X	QR Code	X

**Table 10** RS507/RS507x Supported Decoders (Continued)

Decoder	Default State	Decoder	Default State	Decoder	Default State
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	O
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	-	Trioptic 39	O
Code 128	X	GS1 QRCode	-	UK Postal	O
Code 39	O	HAN XIN	-	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	-	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, - = Not Supported

## RS5100 Supported Decoders

This section lists the supported decoders for the RS5100 Ring Scanner.

**Table 11** RS5100-Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	O	GS1 DataBar	X	QR Code	X
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	O
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	O	Trioptic 39	O
Code 128	X	GS1 QRCode	O	UK Postal	O
Code 39	X	HAN XIN	O	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X

**Table 11** RS5100-Supported Decoders (Continued)

Decoder	Default State	Decoder	Default State	Decoder	Default State
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	X	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, - = Not Supported

## RS6000 Supported Decoders

This section lists the supported decoders for the RS6000 Ring Scanner.

**Table 12** RS6000-Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	O	GS1 DataBar	X	QR Code	X
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	O
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	O	Trioptic 39	O
Code 128	X	GS1 QRCode	O	UK Postal	O
Code 39	X	HAN XIN	O	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	X	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, - = Not Supported

### DS3578 Supported Decoders

Lists the supported decoders for the DS3578 Digital Scanner.

**Table 13** DS3578 Digital Scanner Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	—	GS1 DataBar	X	QR Code	X
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	—
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	O	Trioptic 39	O
Code 128	X	GS1 QRCode	O	UK Postal	O
Code 39	X	HAN XIN	—	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	X	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, — = Not Supported

### DS3608 Supported Decoders

Lists the supported decoders for the DS3608 scanner.

**Table 14** DS3608 Supported Decoders

Decoder	Default State	Decoder	Default State	Decoder	Default State
Australian Postal	O	EAN8	X	MSI	O
Aztec	X	Grid Matrix	O	PDF417	X
Canadian Postal	—	GS1 DataBar	X	QR Code	X

**Table 14** DS3608 Supported Decoders (Continued)

Decoder	Default State	Decoder	Default State	Decoder	Default State
Chinese 2 of 5	O	GS1 DataBar Expanded	X	Decoder Signature	—
Codabar	X	GS1 DataBar Limited	O	TLC 39	O
Code 11	O	GS1 Datamatrix	O	Trioptic 39	O
Code 128	X	GS1 QRCode	O	UK Postal	O
Code 39	X	HAN XIN	O	UPCA	X
Code 93	O	Interleaved 2 of 5	O	UPCE0	X
Composite AB	O	Japanese Postal	O	UPCE1	O
Composite C	O	Korean 3 of 5	O	US4state	O
Discrete 2 of 5	O	MAIL MARK	X	US4state FICS	O
Datamatrix	X	Matrix 2 of 5	O	US Planet	O
Dutch Postal	O	Maxicode	X	US Postnet	O
DotCode	O	MicroPDF	O		
EAN13	X	MicroQR	O		

Key: X = Enabled, O = Disabled, — = Not Supported

# Accessories

The L10 accessories provide a variety of product support capabilities. This table lists the available accessories.

**Table 15** L10A Accessories

Accessory	Part Number	Description
<b>Docking Solutions</b>		
L10 Vehicle Dock–Cradle	300142 (L10 Vehicle Dock–Cradle, xDIM, CLA)300144 (L10 Vehicle Dock–Cradle, RF Pass Through, xDIM, CLA)	<p>The L10 Vehicle Dock protects and secures the L10 tablet under heavy shock and vibration.</p> <ul style="list-style-type: none"> <li>• Holds tablet in place under extreme vibration and stress.</li> <li>• Barrel-style keylock to lock tablet into place for secure vehicle docking. Easy one-hand release allows grab-and-go” transitions between vehicle, field, and office.</li> <li>• Resistant to water and dust.</li> </ul>
xDIM G3 Docking Interface Module	300140 (xDIM Module G3, Cigarette Lighter Adapter)	Built for demanding environments. The xDIM G3 docking interface module provides power and connectivity to the vehicle dock and the tablet.
L10 Industrial Dock	300149 (L10 Industrial Dock, NA PWR)300150 (L10 Industrial Dock, ANZ PWR)300151 (L10 Industrial Dock, EU PWR)	<p>The Industrial Dock combines the L10 Vehicle Cradle and a sturdy desk stand to hold your Zebra rugged tablet in place. Perfect for touch applications in the plant, warehouse, or office. The dock provides power to the tablet and has two USB ports for expanded connectivity. Add an optional 4K port replicator to gain four USB 3.0 and 2 USB 2.0 ports, DVI, DisplayPort or HDMI, Gigabit Ethernet, microphone in, Stereo speaker out, and security lock slot.</p> <ul style="list-style-type: none"> <li>• Sturdy industrial dock holds the rugged tablet in place while protecting it against drops and other tough usage</li> <li>• Includes xDIM G3 Docking Interface Module, which provides power to the tablet, and two USB ports for attaching a keyboard or other peripherals.</li> <li>• 4K port replicator sold separately</li> </ul>



**Table 15** L10A Accessories (Continued)

Accessory	Part Number	Description
L10 Industrial Dock	300149 (L10 Industrial Dock, NA PWR)300150 (L10 Industrial Dock, ANZ PWR)300151 (L10 Industrial Dock, EU PWR)	<p>4K Port Replicator Front Panel:</p> <ul style="list-style-type: none"> <li>Two always-on USB 2.0 ports (sleep &amp; charge)   3.5mm line-in (microphone/headset)   3.5mm line-out (headphone/headset/speakers)   power light   USB status light</li> <li>Back Panel: Four USB 3.0 ports   RJ-45 10/100/1000 Ethernet   Video-out: HDMI (up to 2048x1152) or DisplayPort, DVI-1 (up to 2048x1280), VGA   3 x 3.5mm line-out (5.1 surround sound speakers)   DC power in   Security lock slot</li> </ul>
<b>Power</b>		
L10 Standard Battery: 36 Whr	450148	<p>This battery can be charged while in the rugged tablet or while in the battery charging slot in the docking station. The power meter reports the available battery life. The hot-swappable battery capability allows you to swap the battery without shutting down the tablet.</p> <ul style="list-style-type: none"> <li>This lithium-ion battery has 36 Whr capacity and can power the tablet up to 10 hours (Mobilemark 14).</li> <li>The external LED indicates the approximate remaining battery life. The battery is hot-swappable, so you can change the battery without having to power down the tablet.</li> </ul>
L10 Extended Life Battery: 98 Whr	450149	<p>The extended life battery is ideal for working in the field for long periods of time, or for rugged tablets used around the clock for shift work. It powers L10 rugged tablets up to 27 hours on a single charge. This battery attaches to the tablet using the battery bracket kickstand. Large 98 Whr lithium-ion battery keeps the tablet powered for up to 27 hours. The external LED indicates the remaining battery life. It is hot swappable. Requires battery bracket kickstand. Its dimensions are contained within the kickstand; kickstand increases thickness by 0.78 in (0.2cm).</p>
L10 Kickstand and Extended Battery Bracket	410056 (kit)	<p>The kickstand holds your Zebra L10 rugged tablet upright for easy reading and touch while in the field and when using the companion keyboard. When you are ready work while walking, the kickstand folds away. An integrated battery bracket holds the extended battery for up to 27 hours of battery life. You do not need to remove the kickstand and bracket when docking in the Vehicle, office, or industrial docks. It can also be used in combination with the optional soft handle and stylus pen accessory set. Compatible with extended battery and companion keyboard.</p>

**Table 15** L10A Accessories (Continued)

Accessory	Part Number	Description
L10 Single Bay Battery Charger	450150 (L10 Battery Charger with AC Adapter, US) 450170 (L10 Battery Charger with AC Adapter, AU)450171 (L10 Battery Charger with AC Adapter, EU)450172 (L10 Battery Charger with AC Adapter, UK)	Provides maximum power and uptime for your Zebra L10 rugged tablet. This charger keeps your battery powered for maximum performance and industrial use. <ul style="list-style-type: none"> <li>• Can be integrated into the office dock or used as a standalone charger.</li> <li>• Charges either Standard 36 Whr or Extended Life 98 Whr</li> <li>• Standard battery charge time: 2.75 Hrs; extended battery charge time: 3.25 Hrs</li> <li>• Includes power adapter</li> <li>• LED Indicator light for charging status</li> </ul>
L10 Power Adapter	450159 (Adapter, US PWR) 450160 (Adapter, ANZ PWR) 450161 (Adapter, EU PWR)	A second AC power adapter lets you keep one adapter in a different location without carrying one with you.
<b>Input Devices</b>		
L10 Back-lit Rugged IP65 Companion Keyboard  Available in these languages: <ul style="list-style-type: none"> <li>• US English</li> <li>• UK English</li> <li>• German</li> <li>• French</li> <li>• Spanish</li> </ul>	420095 (Companion Keyboard, US)420096 (Companion Keyboard, UK)420097 (Companion Keyboard, DE)420098 (Companion Keyboard, FR)420099 (Companion Keyboard, ES)	This keyboard provides a full-travel tactile feedback feel and is spill-resistant. The touch pad supports two-finger and three-finger gestures. This keyboard offers a 2-in-1 laptop/tablet experience for the mobility of a tablet and a notebook-style support for data-intensive tasks. <ul style="list-style-type: none"> <li>• The keyboard is easily removable when docked.</li> <li>• There is no need to charge it, because it is powered by the tablet.</li> <li>• The keyboard closes to cover the display glass for added protection.</li> </ul>
Long Active Pen/ Stylus	Pen: 440036 Stylus tip kit: 440042	This active digitizer pen provides precision for writing and annotating on your Zebra L10 tablet. This active digitizer pen provides a range of pressure sensitivity, tilt detection, and hover capability. Hover lets you see where the pen is pointing before the tip touches the display. The attached tether keeps the pen and rugged tablet together. The digitizer pen stores easily in the integrated garage of the XPAD L10 or the soft handle garage of the XSLATE L10 and XBOOK L10.
Short Active Pen/ Stylus	Pen: 440037 Stylus tip kit: 440042	This compact, active digitizer pen offers precision and comfort when you need to write and annotate on your L10 tablet. This active digitizer pen provides a range of pressure sensitivity, tilt detection, and hover capability. Hover lets you see where the pen is pointing before the tip touches the display.

**Table 15** L10A Accessories (Continued)

Accessory	Part Number	Description
Long Passive ePen/ Stylus	440043	This capacitive pen is battery powered and has a 1.5 mm tip that provides pinpoint accuracy for easy writing and annotation on your tablet. It enables pressure sensitivity. This pen fits in the handle of your XPAD L10 tablet. One AAAA battery is included.
Short Passive Stylus with Tether	440007	This compact capacitive pen provides accuracy for easy writing and annotation on your tablet. This pen fits in the handle of your XSLATE L10 tablet.
<b>Input Devices: Optional Modules</b>		
Serial, RS232 (optional module)		This module adds true serial capability to your Zebra L10 rugged tablet. It connects from the multifunction port to your legacy serial equipment using a DB9 adapter. This module requires a mounting bracket, which is included with the Extended Battery Kickstand or KickStrap. Note: Must be ordered at the time of tablet purchase. (factory installed)
UHF RFID Reader (AEI) (optional module)		The UHF RFID Reader is a mobile solution designed specifically for Zebra L10 rugged tablets. This solution delivers the mobility and productivity of a hand-held RFID Reader device with the flexibility and functionality of a powerful computer. The UHF RFID (AEI) reader meets safe distance requirements for rail while adding mobility advantages over fixed readers. Note: Must be ordered at the time of tablet purchase. (factory installed)
<b>Carrying Accessories</b>		
L10 KickStrap	410055	This combined kickstand and rotating hand strap provides working comfort for all Zebra L10 rugged tablet models in the field and at a desk. The kickstand closes tightly when you are on the move, and it provides great ergonomics when the tablet is on flat surfaces or when the companion keyboard is attached.
L10 Kickstand	410056	<p>The kickstand holds your Zebra L10 rugged tablet upright when in the field and when using the companion keyboard. The kickstand folds away when you are on the move. You do not need to remove the kickstand/bracket when docking in the vehicle, office, or industrial docks. You can also use it in combination with the soft handle and stylus pen accessory set. An integrated battery bracket holds the extended battery for up to 27 hours of battery life. It can also be used in combination with the optional Soft Handle and Stylus pen accessory set.</p> <ul style="list-style-type: none"> <li>• Holds tablet upright for tablet interactions and for using the companion keyboard. Compatible with all L10 docks.</li> <li>• Easily stored away while on the move.</li> <li>• Excludes standard on-board stylus.</li> <li>• Compatible with top handle and top handle stylus accessory options.</li> </ul>

**Table 15** L10A Accessories (Continued)

Accessory	Part Number	Description
L10 Soft Handle	410052 (L10 Soft Handle w/Coiled tether, without Pen) 410061 (L10 Soft Handle Kit – Active Stylus) 410062 (L10 Soft Handle Kit – ePen)	This handle is available separately. This integrated handle attaches to the top of the tablet, allowing you to carry the tablet easily. The soft handle is made with smooth durable rubber, for a comfortable grip. The handle has a storage slot for either of the long L10 pens. A detachable shoulder strap attaches to the handle for carrying long distances and freeing your hands.
L10 Shoulder Strap	410057	The shoulder strap attaches to the optional top handle. It is ideal for handsfree, long-distance carrying, and is adjustable for height. The wide strap attaches and detaches with clips. <ul style="list-style-type: none"> <li>• It increases your comfort and endurance while standing and walking.</li> <li>• It frees up both hands while carrying the tablet.</li> </ul> Length: Adjustable to a maximum length of 4.1 ft (1.28 m)
L10 Carry Case	410059 (L10 Carry Case - XPAD) 410058 (L10 Carry Case - XSLATE)	This is a professional-grade carrying case designed specifically for your L10 tablet. The integrated handle and optional attachable shoulder strap provide a variety of carrying options. Provides convenient storage for digitizer pens. The carry case lets you work in the field and access the tablet while standing or walking, even when you keep it in the case. Professional Quality <ul style="list-style-type: none"> <li>• Integrated handle for enhanced portability</li> <li>• Lightweight</li> <li>• Support for attachable shoulder strap (sold separately)</li> <li>• Digitizer pen holders (2) for easy storage</li> <li>• Easy access to power button, both cameras and ports</li> </ul>
<b>Display Maintenance</b>		
L10 Screen Protector (3 pack)	Contact Zebra for product availability	The L10 Shatter-Resistant Screen Protector Film is an anti-glare, thin protective film with a coating that reduces reflections and gives a clear, sharp display even in brightly-lit conditions. The screen protector works with touch screen and digitizer pen displays to offer additional protection against everyday scratches. Available in a 3-pack for replacement of originally-installed screen protector.
Screen Cleaning Cloth	400000	Keeps your display clean with an approved wiping cloth. These cloths are especially designed to remove dirt and skin oils without damaging the display surface.

# Application Deployment

This section provides steps on device security, app development, and app management. It also provides instructions for installing apps and updating the device software.



**NOTE:** Ensure that the date is set correctly before installing certificates or when accessing secure websites.

## Security

The device implements a set of security policies that determine whether an application is allowed to run and, if allowed, with what level of trust. To develop an application, you must know the security configuration of the device, and how to sign an application with the appropriate certificate to allow the application to run (and to run with the needed level of trust).



**NOTE:** Ensure the date is set correctly before installing certificates or when accessing secure web sites.

## Secure Certificates

If the VPN or Wi-Fi networks rely on secure certificates, obtain the certificates and store them in the device's secure credential storage before configuring access to the VPN or Wi-Fi networks.

If downloading the certificates from a web site, set a password for the credential storage. The device supports X.509 certificates saved in PKCS#12 key store files with a .p12 extension (if key store has a .pfx or other extension, change to .p12).

The device also installs any accompanying private key or certificate authority certificates contained in the key store.

## Installing a Secure Certificate

If required by the VPN or Wi-Fi network, install a secure certificate on the device.

1. Copy the certificate from the host computer to the root of the microSD card or the device's internal memory.
2. Copy the certificate from the host computer to the root of the device's internal memory.
3. Go to **Settings**.
4. Touch **Security** > **Advanced** > **Encryption & credentials**.
5. Touch **Security** > **Encryption & credentials**.

6. Touch **Install a certificate**.
7. Navigate to the location of the certificate file.
8. Touch the filename of the certificate to install.
9. If prompted, enter the password for credential storage. If a password has not been set for the credential storage, enter a password for it twice, and then touch **OK**.
10. If prompted, enter the certificate's password and touch **OK**.
11. Enter a name for the certificate and in the Credential use drop-down, select **VPN and apps** or **Wi-Fi**.
12. Touch **OK**.

The certificate can now be used when connecting to a secure network. For security, the certificate is deleted from the microSD card or internal memory.

The certificate can now be used when connecting to a secure network. For security, the certificate is deleted from the internal memory.

### Configuring Credential Storage Settings

Configure credential storage from the device settings.

1. Go to **Settings**.
2. Touch **Security > Advanced > Encryption & credentials**.
3. Select an option.
  - Touch **Trusted credentials** to display the trusted system and user credentials.
  - Touch **User credentials** to display user credentials.
  - Touch **Install from storage** to install a secure certificate from the internal storage.
  - Touch **Clear credentials** to delete all secure certificates and related credentials.

### Android Development Tools

Development tools for Android include Android Studio, EMDK for Android, and StageNow.

#### Android Development Workstation

Android development tools are available at [developer.android.com](http://developer.android.com).

To start developing applications for the device, download Android Studio. Development can take place on a Microsoft® Windows®, Mac® OS X®, or Linux® operating system.

Applications are written in Java or Kotlin, but compiled and executed in the Dalvik virtual machine. Once the Java code is compiled cleanly, the developer tools make sure the application is packaged properly, including the AndroidManifest.xml file.

Android Studio contains a full featured IDE as well as SDK components required to develop Android applications.

## Enabling Developer Options

The **Developer options** screen sets development-related settings. By default, the Developer Options are hidden.

1. Go to **Settings**.
2. Touch **About phone**.
3. Scroll down to **Build number**.
4. Tap **Build number** seven times.  
The message **You are now a developer!** appears.
5. Touch **Back**.
6. On Android 11, touch **System > Advanced > Developer options**.
7. On Android 13, touch **System > Developer options**.
8. Slide the **USB debugging** switch to the **ON** position.

## EMDK for Android

EMDK for Android provides developers with tools to create business applications for enterprise mobile devices. It is designed for use with Google's Android Studio and includes Android class libraries such as Barcode, sample applications with source code, and the associated documentation.

EMDK for Android allows applications to take full advantage of the capabilities that Zebra devices have to offer. It embeds Profile Manager technology within Android Studio IDE, providing a GUI-based development tool designed specifically for Zebra devices. This allows fewer lines of code, resulting in reduced development time, effort, and errors.

For more information, go to [techdocs.zebra.com](https://techdocs.zebra.com).

## StageNow for Android

StageNow is Zebra's next-generation Android Staging Solution built on the MX platform. It allows quick and easy creation of device profiles, and can deploy to devices simply by scanning a barcode, reading a tag, or playing an audio file.

The StageNow Staging Solution includes the following components:

- The StageNow Workstation tool installs on the staging workstation (host computer) and lets the administrator easily create staging profiles for configuring device components, and perform other staging actions such as checking the condition of a target device to determine suitability for software upgrades or other activities. The StageNow Workstation stores profiles and other created content for later use.
- The StageNow Client resides on the device and provides a user interface for the staging operator to initiate staging. The operator uses one or more of the desired staging methods (print and scan a barcode, read an NFC tag or play an audio file) to deliver staging material to the device.

For more information, go to [techdocs.zebra.com](https://techdocs.zebra.com).

## GMS Restricted

GMS Restricted mode deactivates Google Mobile Services (GMS). All GMS apps are disabled on the device and communication with Google (analytics data collection and location services) is disabled.

Use StageNow to disable or enable GMS Restricted mode. After a device is in GMS Restricted mode, enable and disable individual GMS apps and services using StageNow. To ensure GMS Restricted mode persists after an Enterprise Reset, use the Persist Manager option in StageNow.

For more information on StageNow, go to [techdocs.zebra.com](https://techdocs.zebra.com).

## ADB USB Setup

To use the ADB, install the development SDK on the host computer then install the ADB and USB drivers.

Before installing the USB driver, make sure that the development SDK is installed on the host computer. Go to [developer.android.com/sdk/index.html](https://developer.android.com/sdk/index.html) for details on setting up the development SDK.

The ADB and USB drivers for Windows and Linux are available on the Zebra Support Central web site at [zebra.com/support](https://zebra.com/support). Download the ADB and USB Driver Setup package. Follow the instructions with the package to install the ADB and USB drivers for Windows and Linux.

## Enabling USB Debugging

By default, USB debugging is disabled.

1. Go to **Settings**.
2. Touch **About phone**.
3. Scroll down to **Build number**.
4. Tap **Build number** seven times.  
The message **You are now a developer!** appears.
5. Touch **Back**.
6. On Android 11, touch **System > Advanced > Developer options**.
7. On Android 13, touch **System > Developer options**.
8. Slide the **USB debugging** switch to the **ON** position.
9. Touch **OK**.
10. Connect the device to the host computer using the Rugged Charge/USB Cable.

The **Allow USB debugging?** dialog box appears on the device.

If the device and host computer are connected for the first time, the **Allow USB debugging?** dialog box with the **Always allow from this computer** check box displays. Select the check box, if required.

11. Touch **OK** or **Allow**.
12. On the host computer, navigate to the **platform-tools** folder and open a command prompt window.



13. Type `adb devices`.

The following displays:

```
List of devices attached          XXXXXXXXXXXXXXXXXXXX device
```

Where XXXXXXXXXXXXXXXXXXXX is the device number.



**NOTE:** If device number does not appear, ensure that ADB drivers are installed properly.

14. Return to the Home screen.

## Application Installation Methods

After an application is developed, install the application onto the device using one of the supported methods.

- USB drive
- USB connection
- microSD Card
- Android Debug Bridge
- Mobile device management (MDM) platforms that have application provisioning. Refer to the MDM software documentation for details.

## Installing Applications Using a USB Drive

Use a USB drive to install applications on the device.




**IMPORTANT:** USB Drive must have FAT32 format.

1. Plug the USB drive into the USB port on the host computer.
2. On the host computer, open a file explorer application.
3. Copy the application APK file from the host computer to the USB drive.



**CAUTION:** Follow the host computer's instructions to eject the USB drive correctly to avoid losing information.

4. Eject the USB drive from the host computer.
5. Open the locking door on the side of the device. See Figure 4 on page 20.
6. Plug the USB drive into the USB port on the device, see Figure 4 on page 20. A notification appears indicating that the device detected the USB drive.
7. Swipe the screen up and select  to view files on the USB drive.
8. Touch **General USB drive**.
9. Locate the application APK file.
10. Touch the application file.

11. Touch **Continue** to install the app or **Cancel** to stop the installation.
12. To confirm installation and accept what the application affects, touch **Install** otherwise touch **Cancel**.
13. Touch **Open** to open the application or **Done** to exit the installation process.  
The application appears in the App list.
14. Disconnect the USB drive from the host computer.

### Installing Applications Using the USB Connection

Use the USB connection to install applications onto the device.




**CAUTION—PRODUCT DAMAGE:** When connecting the device to a host computer and mounting the microSD card, follow the host computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting files.

1. Connect the device to a host computer using the USB-C cable.
2. On the device, pull down the Notification panel and touch **Charging this device via USB**.  
By default, **No data transfer** is selected.
3. Touch **File Transfer**.
4. On the host computer, open a file explorer application.
5. On the host computer, copy the application APK file from the host computer to the device.



**CAUTION—PRODUCT DAMAGE:** Carefully follow the host computer's instructions to unmount the microSD card and disconnect USB devices correctly to avoid losing information.



6. Disconnect the device from the host computer.
7. Swipe the screen up and select  to view files on the Internal Storage.
8. Locate the application APK file.
9. Touch the application file.
10. Touch **Continue** to install the app or **Cancel** to stop the installation.
11. To confirm installation and accept what the application affects, touch **Install**. Otherwise, touch **Cancel**.
12. Touch **Open** to open the application or **Done** to exit the installation process.  
The application appears in the App list.

### Installing Applications Using a microSD Card

Use a microSD card to install applications on your device.



**CAUTION—PRODUCT DAMAGE:** When connecting the device to a host computer and mounting the microSD card, follow the host computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting files.

1. Copy the APK file to the root of the microSD card.
  - Copy the APK file to a microSD card using a host computer (see [USB Communication](#) for more information), and then install the microSD card into the device (see [Replacing the microSD Card](#) for more information).
  - Connect the device with a microSD card already installed to the host computer, and copy the .apk file to the microSD card. See [USB Communication](#) for more information. Disconnect the device from the host computer.
2. Press and hold **Power** to turn on the device.
3. Swipe the screen up and select  to view files on the microSD card.
4. Touch  **SD card**.
5. Locate the application APK file.
6. Touch the application file.
7. Touch **Continue** to install the app or **Cancel** to stop the installation.
8. To confirm installation and accept what the application affects, touch **Install**. Otherwise, touch **Cancel**.
9. Touch **Open** to open the application or **Done** to exit the installation process.

The application appears in the App list.

### Installing Applications Using the Android Debug Bridge

Use ADB commands to install applications onto the device.



**CAUTION—PRODUCT DAMAGE:** When connecting the device to a host computer and mounting the microSD card, follow the host computer's instructions for connecting and disconnecting USB devices to avoid damaging or corrupting files.

1. Ensure that the ADB drivers are installed on the host computer.
2. Connect the device to a host computer using a USB cable.
3. Enable **Developer options**.
4. Go to **Settings**.
5. On Android 11, touch **System > Advanced > Developer options**.
6. On Android 13, touch **System > Developer options**.
7. Slide the **USB debugging** switch to the **ON** position.
8. If the device and host computer are connected for the first time, the **Allow USB debugging?** dialog box with the **Always allow from this computer** check box displays. Select the check box, if required.
9. Touch **OK**.
10. Type `adb install <application>`.

where: <application> = the path and filename of the apk file.
11. Disconnect the device from the host computer.

### Installing Applications Using the Wireless Android Debug Bridge

Use ADB commands to install an application onto the device.

Go to the Zebra Support & Downloads web site at [zebra.com/support](https://zebra.com/support) and download the appropriate file to a host computer.



**IMPORTANT:** Note the following:

- Ensure that the latest adb files are installed on the host computer.
- The device and the host computer must be on the same wireless network.

1. Go to **Settings**.
2. On Android 11, touch **System > Advanced > Developer options**.
3. On Android 13, touch **System > Developer options**.



**IMPORTANT:** If **Developer options** does not appear in the advanced system settings on your device, perform the steps in [Enabling Developer Options](#) on page 123.

4. Slide the **USB debugging** switch to the **ON** position.
5. At the prompt, tap **OK**.
6. Slide the **Wireless debugging** switch to the **ON** position.
  - a) If the device and host computer are connected for the first time, the **Allow wireless debugging on this network?** dialog box with the **Always allow on this network** check box displays. Select the check box, if required.
  - b) Touch **ALLOW**.
7. Touch **Wireless debugging**.

The **Wireless debugging** screen displays.
8. Note the IP address and Port on the **Wireless debugging** screen.
9. Touch **Pair device with pairing code**.

The **Pair with device** dialog box displays.
10. Note the Port on the **Pair with device** dialog box. It will be different than the one on the **Wireless debugging** screen. The IP address will be the same.
11. On the host computer, navigate to the **platform-tools** folder and open a command prompt window.
12. Type `adb pair XX.XX.XX.XX:XXXXXX`  
where `XX.XX.XX.XX:XXXXXX` is the IP address and port number from the **Pair with device** dialog box.
13. Press **Enter**.
14. Type the pairing code from the **Pair with device** dialog box.
15. Press **Enter**.
16. Type `adb connect XX.XX.XX.XX:XXXXXX`  
where `XX.XX.XX.XX:XXXXXX` is the IP address and port number from the **Wireless debugging** screen.
17. Press **Enter**.

The device is now connected to the host computer.

18. Type `adb devices`.

The following displays:

```
List of devices attached          XXXXXXXXXXXXXXXXXXXX device
```

Where XXXXXXXXXXXXXXXXXXXX is the device number.



**NOTE:** If device number does not appear, ensure that ADB drivers are installed properly.

19. Press **Enter**.
20. Type `adb install <file>`.  
where <file> = the path and filename of the apk file.
21. Press **Enter**.
22. On the host computer, type:  
`adb disconnect`.
23. Press **Enter**.

## Uninstalling an Application

Free up device memory by removing unused apps.

1. Go to **Settings**.
2. On Android 11, touch **Apps & notifications**.
3. On Android 13, touch **Apps**.
4. Touch **See all apps** to view all apps in the list.
5. Scroll through the list to the app.
6. Touch the app.  
The **App info** screen displays.
7. Touch **Uninstall**.
8. Touch **OK** to confirm.

## Android System Update

System Update packages can contain either partial or complete updates for the operating system. Zebra distributes the System Update packages on the Zebra Support & Downloads website. Perform a system update using either a microSD card, USB drive, or using ADB.

### Performing a System Update Using microSD Card

It is strongly recommended that, prior to use, you format the microSD card on the device.

Go to the Zebra Support & Downloads website at [zebra.com/support](https://zebra.com/support) and download the appropriate System Update package to a host computer.

1. Copy the System Update zip file to the root of the microSD card.
  - Copy the ZIP file to a microSD card using a host computer, and then install the microSD card into the device. See [Getting Started](#) for information on installing the microSD card.
  - Connect the device with a microSD card already installed to the host computer, copy the ZIP file to the microSD card, and then disconnect the device from the host computer.
2. Press and hold **Power** until the menu appears.
3. Touch **Restart**.
4. Press and hold **Volume Up** until the device vibrates.

The System Recovery screen appears.
5. Press **Volume Up** and **Volume Down** to navigate to **Apply upgrade from SD card**.
6. Press **Power**.
7. Press **Volume Up** and **Volume Down** to navigate to the System Update file.
8. Press **Power**.

The System Update installs, and then the device returns to the Recovery screen.
9. Press **Power** to reboot the device.

## Performing a System Update Using ADB

Use ADB to perform a system update.

1. Connect the device to a host computer using the Rugged Charge/USB cable or by inserting the device into the 1-Slot USB/Charge Only Cradle.
2. Go to **Settings**.
3. On Android 11, touch **System > Advanced > Developer options**.
4. On Android 13, touch **System > Developer options**.
5. Slide the **USB debugging** switch to the **ON** position.
6. If the device and host computer are connected for the first time, the **Allow USB debugging?** dialog box with the **Always allow from this computer** check box displays. Select the check box, if required.
7. Touch **OK**.
8. On the host computer, navigate to the **platform-tools** folder and open a command prompt window.
9. Type `adb devices`.



**NOTE:** If the device number does not appear, ensure that the ADB drivers are installed properly.

10. Type `adb reboot recovery`.
11. Press **Enter**.

The System Update installs (progress appears as a percentage in the Command Prompt window) and then the System Recovery screen appears on the device.
12. Press **Volume Up** and **Volume Down** to navigate to **Apply upgrade from ADB**.

13. Press **Enter**.  
The System Recovery screen appears on the device.
14. Press **Power**.
15. On the host computer command prompt window type `adb sideload <file>`.  
where: <file> = the path and filename of the zip file.
16. Press **Enter**.  
The System Update installs (progress appears as a percentage in the Command Prompt window) and then the System Recovery screen appears on the device.
17. Press **Power** to reboot the device.

### Verifying System Update Installation

Verify that the system update was successful.

1. Go to **Settings**.
2. Touch **About phone**.
3. Scroll down to **Build number**.
4. Ensure that the build number matches the new system update package file number.

### Android Enterprise Reset

An Enterprise Reset erases all user data in the /data partition, including data in the primary storage locations (/sdcard and emulated storage), while preserving the contents of the /enterprise folder and its subfolders. The contents of the /enterprise folder and its subfolders are preserved. Zebra distributes the Enterprise Reset packages on the Zebra Support & Downloads website.

Before performing an Enterprise Reset, provision all necessary configuration files and restore after the reset.

Perform Enterprise Reset using a microSD card, USB drive, or Android Debug Bridge.

### Performing an Enterprise Reset Using microSD Card

It is strongly recommended that, prior to use, you format the microSD card on the device.

Go to the Zebra Support & Downloads web site at [zebra.com/support](https://zebra.com/support) and download the appropriate Enterprise Reset file to a host computer.

1. Copy the Enterprise Reset zip file to the root of the microSD card.
  - Copy the zip file to a microSD card using a host computer and then install the microSD card into the device. See [Getting Started](#) on page 14 for more information.
  - Connect the device with a microSD card already installed to the host computer and copy zip file to the microSD card. See [USB Communication](#) for more information. Disconnect the device from the host computer.
2. Press and hold **Power** until the menu appears.
3. Touch **Restart**.

4. Press and hold **PTT** until the device vibrates.  
The System Recovery screen appears.
5. Press **Volume Up** and **Volume Down** to navigate to **Apply upgrade from SD card**.
6. Press **Power**.
7. Press **Volume Up** and **Volume Down** to navigate to the Enterprise Reset file.
8. Press **Power**.  
The Enterprise Reset occurs and then the device returns to the Recovery screen.
9. Press **Power** to reboot the device.

## Performing an Enterprise Reset Using ADB

Perform an Enterprise Reset using ADB.

Go to the Zebra Support & Downloads web site at [zebra.com/support](https://zebra.com/support) and download the appropriate Enterprise Reset file to a host computer.

1. Connect the device to a host computer using the Rugged Charge/USB cable or by inserting the device into the 1-Slot USB/Charge Only Cradle.
2. Connect the cable or cradle to the host computer.
3. Go to **Settings**.
4. On Android 11, touch **System > Advanced > Developer options**.
5. On Android 13, touch **System > Developer options**.
6. Slide the **USB debugging** switch to the **ON** position.
7. If the device and host computer are connected for the first time, the **Allow USB debugging?** dialog box with the **Always allow from this computer** check box displays. Select the check box, if required.
8. Touch **OK**.
9. On the host computer command prompt window type `adb sideload <file>`  
where: <file> = the path and filename of the zip file.
10. Type `adb devices`.  
The following displays:

```
List of devices attached
XXXXXXXXXXXXXXXXXX device
```

Where XXXXXXXXXXXXXXXXXXXX is the device number.



**NOTE:** If the device number does not appear, ensure that the ADB drivers are installed properly.

11. Press **Enter**.  
The System Recovery screen appears on the device.
12. Press **Volume Up** and **Volume Down** to navigate to **Apply upgrade from ADB**.
13. Press **Power**.



14. On the host computer command prompt window type `adb sideload <file>`  
where: <file> = the path and filename of the zip file.
15. Press **Enter**.  
The Enterprise Reset package installs, and then the System Recovery screen appears on the device.
16. Press **Power** to reboot the device.

## Android Factory Reset

A Factory Reset erases all data in the /data and /enterprise partitions in internal storage and clears all device settings. A Factory Reset returns the device to the last installed operating system image. To revert to a previous operating system version, re-install that operating system image. Zebra distributes the Factory Reset packages on the Zebra Support & Downloads website.

### Performing a Factory Reset Using microSD Card

Perform a Factory Reset using a microSD card.

Go to the Zebra Support & Downloads website at [zebra.com/support](https://zebra.com/support) and download the appropriate Factory Reset file to a host computer.

1. Copy the Factory Reset zip file to the root of the microSD card.
  - Copy the zip file to a microSD card using a host computer and then installing the microSD card into the device. See [Getting Started](#) on page 14 for more information.
  - Connect the device with a microSD card already installed to the host computer, copy zip file to the microSD card, and then disconnect the device from the host computer.
2. Press and hold **Power** until the menu appears.
3. Touch **Restart**.
4. Press and hold **PTT** until the device vibrates.  
The System Recovery screen appears.
5. Press **Volume Up** and **Volume Down** to navigate to **Apply upgrade from SD card**.
6. Press **Power**.
7. Press **Volume Up** and **Volume Down** to navigate to **Full OTA Package**.
8. Press **Power**.
9. Use **Volume Up** and **Down Arrow** to navigate to the Factory Reset file.
10. Press **Power**.  
The Factory Reset occurs, and then the device returns to the Recovery screen.
11. Press **Power** to reboot the device.

### Performing a Factory Reset Using ADB

Perform a Factory Reset using ADB.

Go to the Zebra Support & Downloads website at [zebra.com/support](https://zebra.com/support) and download the appropriate Factory Reset file to a host computer.

1. Connect the device to a host computer using the Rugged Charge/USB cable or by inserting the device into the 1-Slot USB/Charge Only Cradle.
2. Go to **Settings**.
3. On Android 11, touch **System > Advanced > Developer options**.
4. On Android 13, touch **System > Developer options**.
5. Slide the **USB debugging** switch to the **ON** position.
6. If the device and host computer are connected for the first time, the **Allow USB debugging?** dialog box with the **Always allow from this computer** check box displays. Select the check box, if required.
7. Touch **OK**.
8. On the host computer, navigate to the **platform-tools** folder and open a command prompt window.
9. Type `adb devices`.

The following displays:

```
List of devices attached
XXXXXXXXXXXXXXXXXXXX device
```

Where XXXXXXXXXXXXXXXXXXXX is the device number.



**NOTE:** If the device number does not appear, ensure that the ADB drivers are installed properly.

10. Type:  
`adb reboot recovery`
11. Press **Enter**.  
The System Recovery screen appears on the device.
12. Press **Volume Up** and **Volume Down** buttons to navigate to **Apply upgrade from ADB**.
13. Press **Power**.
14. On the host computer command prompt window type `adb sideload <file>`.  
where: <file> = the path and filename of the zip file.
15. Press **Enter**.  
The Factory Reset package installs, and then the System Recovery screen appears on the device.
16. Press **Power** to reboot the device.

## Android Storage

The device contains multiple types of file storage.

- Random Access Memory (RAM)
- Internal storage
- External storage (microSD card)
- Enterprise folder.



**NOTE:** It is recommended to install a microSD card on the device due to limited internal storage space.

### Random Access Memory

Executing programs use RAM to store data. Data stored in RAM is lost upon a reset.

The operating system manages how applications use RAM. It only allows applications and component processes and services to use RAM when required. It may cache recently used processes in RAM, so they restart more quickly when opened again, but it will erase the cache if it needs the RAM for new activities.

The screen displays the amount of used and free RAM.

- **Performance** - Indicates memory performance.
- **Total memory** - Indicates the total amount of RAM available.
- **Average used (%)** - Indicates the average amount of memory (as a percentage) used during the period of time selected (default - 3 hours).
- **Free** - Indicates the total amount of unused RAM.
- **Memory used by apps** - Touch to view RAM usage by individual apps.

### Viewing Memory

View the amount of memory used and free RAM.

1. Go to **Settings**.
2. On Android 11, touch **System > Advanced > Developer options**.
3. On Android 13, touch **System > Developer options**.
4. Touch **Memory**.

### Internal Storage

The device has internal storage. The internal storage content can be viewed and files copied to and from when the device is connected to a host computer. Some applications are designed to be stored on the internal storage rather than in internal memory.

#### Viewing Internal Storage

View available and used internal storage on the device.

1. Go to **Settings**.
2. Touch **Storage**.

**Storage** displays the total amount of space on internal storage and amount used.



If the device has removable storage installed, touch **Internal shared storage** to display the amount of internal storage used by apps, photos, videos, audio, and other files.

### External Storage

The device can have a removable microSD card. The microSD card content can be viewed and files copied to and from when the device is connected to a host computer.


## Viewing External Storage

Portable storage displays the total amount of space on the installed microSD card or USB drive and the amount used.

1. Go to **Settings**.
2. Touch **Storage**.  
Touch **General USB Drive** to view the contents of the card.  
Touch **SD card** to view the contents of the card.
3. To unmount the microSD card, touch .
4. To unmount the USB drive, touch .


## Formatting a USB Drive as Portable Storage

Format a USB drive as portable storage on the device.

1. Touch **USB drive**.
2. Touch  > **Storage settings**.
3. Touch **Format**.
4. Touch **ERASE & FORMAT**.
5. Touch **DONE**.

## Formatting a USB Drive as Portable Storage

Format a USB drive as portable storage on the device.


1. Touch **USB drive**.
2. Touch  > **Storage settings**.
3. Touch **Format**.
4. Touch **ERASE & FORMAT**.
5. Touch **DONE**.

## Formatting a microSD Card as Internal Memory

You can format a microSD card as internal memory to increase the actual amount of the device's internal memory. Once formatted, the microSD card can only be read by this device.



**NOTE:** The suggested maximum SD card size is 128 GB when using internal storage.

1. Touch **SD card**.
2. Touch  > **Storage settings**.
3. Touch **Format as internal**.
4. Touch **ERASE & FORMAT**.
5. Touch **DONE**.


## Enterprise Folder

The Enterprise folder (within internal flash) is a super-persistent storage that is persistent after a reset and an Enterprise Reset.

The Enterprise folder is erased during a Factory Reset. The Enterprise folder is used for deployment and device-unique data. The Enterprise folder is approximately 128 MB (formatted). Applications can persist data after an Enterprise Reset by saving data to the enterprise/user folder. The folder is ext4 formatted and is only accessible from a host computer using ADB or from an MDM.

## Managing Apps

Apps use two kinds of memory: storage memory and RAM. Apps use storage memory for themselves and any files, settings, and other data they use. They also use RAM when they are running.

1. Go to **Settings**.
2. On Android 11, touch **Apps & notifications**.
3. On Android 13, touch **Apps**.
4. Touch **See all XX apps** to view all apps on the device.
5. Touch  > **Show system** to include system processes in the list.
6. Touch an app, process, or service in the list to open a screen with details about it and, depending on the item, to change its settings, permissions, notifications and to force stop or uninstall it.




## App Details

Apps have different kinds of information and controls.

- **Force stop** - Stop an app.
- **Disable** - Disable an app.
- **Uninstall** - Remove the app and all of its data and settings from the device.
- **Notifications** - Set the app notification settings.
- **Permissions** - Lists the areas on the device that the app has access to.
- **Storage & cache** - Lists how much information is stored and includes buttons for clearing it.
- **Mobile data & Wi-Fi** - Provides information about data consumed by an app.
- **Advanced**
  - **Screen time** - Displays the amount of time the app has displayed on the screen.
  - **Battery** - Lists the amount of computing power used by the app.
  - **Open by default** - If you have configured an app to launch certain file types by default, you can clear that setting here.
  - **Display over other apps** - Allows an app to display on top of other apps.
  - **App details** - Provides a link to additional app details on the Play store.
  - **Additional settings in the app** - Opens settings in the app.
  - **Modify system settings** - Allows an app to modify the system settings.

## Managing Downloads

Files and apps downloaded using the Browser or Email are stored on the USB drive or Internal storage in the Download directory. Use the Downloads app to view, open, or delete downloaded items. Files and apps downloaded using the Browser or Email are stored on the microSD card or Internal storage in the Download directory. Use the Downloads app to view, open, or delete downloaded items. Files and apps downloaded using the Browser or Email are stored in Internal storage in the Download directory. Use the Downloads app to view, open, or delete downloaded items.

1. Swipe the screen up and touch .
2. Touch  > **Downloads**.
3. Touch and hold an item to delete, and then touch .

The item is deleted from the device.

# Maintenance and Troubleshooting

This section explains how to maintain and troubleshoot the device and accessories.

## Maintaining the Device

This section provides information on maintaining the tablet.

For trouble-free service, observe the following tips when using the device:

- Protect the tablet from temperature extremes, shock, liquids, and strong magnetic fields.
- Do not store or use the tablet in any location that is extremely dusty, damp, or wet.
- Use a soft lens cloth to clean the screen. If the surface of the screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution. Do not use bleach or ammonia.
- Take care not to scratch the screen.
- The display of the tablet contains glass. Take care not to drop the tablet or subject it to strong impact.
- Do not place heavy objects on top of the tablet.
- If you are storing the tablet for a long time, unplug the power adapter and remove the battery after partially discharging it.
- Do not open the housing that encloses the tablet. There are no user-serviceable components inside. Opening the housing will void your warranty.

## Operating the Tablet in Cold Ambient Temperatures

When the tablet is on external power, such as an AC adapter or a powered vehicle dock, performance within the full operating range -20°C to 60°C (-4°F to 140°F) is assured.

However, when the tablet is NOT on external power AND is in temperatures lower than -15°C (5°F), the cold can affect the startup of the tablet and the reporting of the battery capacity.

## Battery Safety Guidelines

To use the device safely, you must follow the battery guidelines.

- The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken when the device is charged in a non-commercial environment.

- Follow the battery usage, storage, and charging guidelines found in this guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the ambient battery and charger temperatures must be between 0°C and +40°C (+32°F and +104°F).
- Do not use incompatible batteries and chargers, including non-Zebra batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact the Global Customer Support Center.
- For devices that utilize a USB port as a charging source, the device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not disassemble, open, crush, bend, deform, puncture, or shred the battery.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short-circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place a battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to properly dispose of used rechargeable batteries.
- Do not dispose of batteries in a fire.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with water for 15 minutes, and seek medical advice.
- If you suspect damage to your equipment or battery, contact Customer Support to arrange for inspection.

### Long-term Battery Storage

Do not store any batteries with a full charge, because this can cause a permanent loss of charging capacity. For long-term storage, ensure that the charge level is between 20% and 40% (two LEDs illuminated), and remove the battery from the tablet. Store the battery in a cool, dry environment in the temperature range 0°C to 30°C (32°F to 86°F).

Check stored batteries every 90 days to determine the charge status. If only one LED or no LED is illuminated, recharge the batteries to a level between 20% and 40%. In storage, the batteries will discharge at a rate of 10% of the total capacity per month.

### Disposing of Used Batteries

Dispose of a Lithium-ion (Li-ion) battery at a hazardous materials recycling center when it is no longer serviceable. Do not throw it away, because the battery might be put into landfill.



### Cleaning Instructions

Use caution and avoid damaging the device when using cleaning materials.



**CAUTION:** Always wear eye protection. Read the warning label on alcohol product before using. If you have to use any other solution for medical reasons please contact the Global Customer Support Center for more information.



**WARNING:** Avoid exposing this product to contact with hot oil or other flammable liquids. If such exposure occurs, unplug the device and clean the product immediately in accordance with these guidelines.

### Cleaning Materials Required

- Alcohol wipes
- Lens tissue
- Cotton-tipped applicators
- Isopropyl alcohol
- Can of compressed air with a tube.

### Cleaning the Device

This section describes how to clean the housing, display, and camera for the device.

#### Housing

Thoroughly wipe the housing, including all buttons and triggers, using an approved alcohol wipe.

#### Display

The display can be wiped down with an approved alcohol wipe, but care should be taken not to allow any pooling of liquid around the edges of the display. Immediately dry the display with a soft, non-abrasive cloth to prevent streaking.

#### Cleaning Cradle Connectors

1. Remove the DC power cable from the cradle.
2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
3. Rub the cotton portion of the cotton-tipped applicator along the pins of the connector. Slowly move the applicator back and forth from one side of the connector to the other. Do not leave any cotton residue on the connector.
4. All sides of the connector should also be rubbed with the cotton-tipped applicator.
5. Remove any lint left by the cotton-tipped applicator.
6. If grease and other dirt can be found on other areas of the cradle, use a lint-free cloth and alcohol to remove.

7. Allow at least 10 to 30 minutes (depending on ambient temperature and humidity) for the alcohol to air dry before applying power to cradle.

If the temperature is low and humidity is high, longer drying time is required. Warm temperature and low humidity requires less drying time.



**CAUTION:** After cleaning the cradle connectors with bleach-based chemicals, follow the Cleaning Cradle Connectors instructions to remove bleach from the connectors.

### Power Connector

Use only the recommended materials for cleaning the power connector.

1. Remove the main battery from the tablet.
2. Dip the cotton portion of the cotton tipped applicator in isopropyl alcohol.
3. Use the cotton tipped applicator dipped in alcohol to remove any grease and dirt near the connector area.
4. Repeat steps 2 and 3 a total of three times.
5. Spray compressed air on the connector area by pointing the tube/nozzle about ½ inch away from the surface.

Do not point nozzle at yourself and others, ensure the nozzle or tube is pointed away from your face.

6. Inspect the area for any grease or dirt, repeat if required.

### Caring for the Display

Follow these suggestions to keep your display clean.

- Clean fingerprints and smudges from the display surface by wiping it with a microfiber cloth.
- If liquid is spilled on the display, wipe it up immediately with a soft microfiber cloth.
- Use only the L10 pen or your finger to write on the display. Any other object could damage the display surface.
- Protect the display surface from unnecessary contact by using a carry case when transporting the tablet.
- Avoid exposing the display to direct sunlight for long periods of time.
- Every L10 ships from factory with a protective display film.



**NOTE:** There are a range of products specifically for your L10 tablet. Refer to the accessories online at <https://www.zebra.com/support>.

### Caring for the Pen

If you use an active (digitizer) pen with your tablet, avoid storing it vertically on its tip and keep it away from any liquid.

- Store the active (digitizer) pen in the pen holder when not in use.
- Avoid storing the pen vertically on its tip. It can damage the pen-to-digitizer function.
- Keep the pen away from any liquid, because the pen contains electronic components that can be damaged when wet.

- In certain environments, particles or debris can stick to the pen tip or the tablet display. Make sure you wipe off the pen with a soft cloth to avoid scratching the display.

### Traveling with the Tablet

Use the following tips when you travel with the tablet.

- Put the L10 tablet in a case to protect the display. Zebra sells a variety of cases for the L10 tablet.
- Store the pen in the pen bay located on the tablet.
- Pack the L10 tablet securely in a briefcase or hand-carried luggage and keep it separate from toiletries, liquids, and food. Don't pack it in checked luggage.
- Before extended use in the field or long trips away from AC power, adjust the power properties to maximize battery conservation.
- For international travel, you need either a travel plug adapter or the AC power cord that is appropriate for the country that you are visiting. The travel plug adapter can be found in most airports and travel stores. The regional AC power cord can be purchased from an Zebra Authorized Reseller.
- You don't need to buy a voltage converter; the AC adapter will automatically adjust to different voltages.
- You might want to carry proof of ownership or a merchandise passport when traveling internationally.
- Consult your insurance and credit card companies to learn about emergency travel assistance in case your tablet becomes lost or disabled.
- Turn off the tablet or place it in airplane mode for takeoff and landing. Check with the airline for rules on using your tablet and Wi-Fi while traveling. You can turn off all of your wireless devices temporarily with airplane mode.



**CAUTION:** Don't carry your tablet through a metal detector.



**DANGER:** Don't transport Li-ion batteries in checked baggage. The baggage hold can get very hot, which can cause the Li-ion battery to overheat and result in a possible explosion.

#### See Also

[Opening the Quick Access Panel](#)

### Troubleshooting the Device

Problem	Cause	Solution
L10 does not turn on.	Battery not charged.	Charge the battery in the device.
	Battery not installed properly.	Ensure battery is installed properly.
	System crash.	Perform a soft reset. If the device still does not turn on, perform a hard reset. See <a href="#">Restarting the Device</a> on page 144.
Battery did not charge.	Battery failed.	Replace battery. If the device still does not operate, try a soft reset, then a hard reset. See <a href="#">Restarting the Device</a> on page 144.

Problem	Cause	Solution
	Device removed from cradle before charging completed.	Insert the device into the cradle and begin charging. The battery fully charges in approximately four hours.
	Ambient temperature of the cradle is too warm or too cold.	The ambient temperature must be between 0°C and 40°C (32°F and 104°F).
Unable to connect to the wireless network.	SIM card is valid.	Ensure that the micro SIM card is valid and workable if using a mobile network.
	Not within range of network.	Move within the network's service range and the signal strength is good.
	Device is in airplane mode.	Turn the Airplane mode off.
The multi-touch screen responds slowly or improperly.	Finger or screen is wet.	Ensure that your hands are clean and dry when touching the screen. Restart the tablet to try again.
L10 turns itself off.	Device is inactive.	The device turns off after a period of inactivity. If the device is running on battery power.
	Battery is depleted.	Place the device in the cradle to re-charge the battery.
	The battery is low and it powers down to protect memory content.	Place the device in a cradle to charge the battery.
Screen is not rotating.	Screen rotation is disabled.	Enable screen rotation. See <a href="#">Setting Screen Rotation</a> on page 67.

## Restarting the Device

There are two reset features on the device: Restart and a hard reset switch.

### Soft Reset

Reboot the device if applications stop responding.

1. Press the **Power button** until a small menu appears.
2. Touch **Restart**.

The device restarts.

### Hard Reset

If the device is not responsive, use the reset switch on the front of the tablet. This switch turns the power off immediately.



**CAUTION:** Performing a hard reset with a microSD card installed in the device can cause damage or data corruption to the memory card, causing all data on the microSD card to be lost.

1. If a microSD card is installed in the device, remove it before you use the reset switch. To access the microSD card, open the port cover on the left side of the tablet and remove the microSD card from the slot (1). This removal will preserve the data on the memory card.



2. Use the stylus tip on the tablet pen and insert it into the reset hole to press the **Hard Reset** button (1) until the tablet shuts down. (You can also use a paper clip and unbend it to form a pin.)



3. Replace the microSD card to the slot in the device.
4. Press **Power** to restart the device.

# Specifications

For device technical specifications, go to [zebra.com](https://zebra.com).

