### ATR7000 Advanced Array RFID Reader





### **Integration Guide**

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### **Revision History**

Change	Date	Description
-04 Rev A	11/2024	Updates: Added SSH Key Management in the Administrator Console section. Added SCP-based update in the Firmware Upgrade section. Added Security Recommendations.
-03 Rev A	3/2020	Updates: - Note about points to follow when powering the ATR7000 in the Ethernet: Power through PoE+ (802.3at) section. - PowerSession - Select Reader and Read Tags screens in the Reading Tags section. -Reader Parameters Window screen to show the current reader default setting, and the Power Negotiation bullet point in the Reader Parameters section.
-02 Rev A	4/2019	Updates: - Reserved Polarization added to Beam Configuration Table
-01 Rev A	9/2018	Initial Release

Changes to the original guide are listed below:

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### **About This Guide**

### Introduction

This Integration Guide provides information about installing, configuring, and using the ATR7000 Advanced Array RFID Reader and is intended for use by professional installers and system integrators. The ATR7000 reader is part of Zebra's FX series fixed reader platform and provides real time, seamless tag processing for EPC Class1 Gen2 compliant tags.

The ATR7000 reader fulfills the RFID fixed reader infrastructure component of Zebra's Advanced Asset Tracking Solution (ZAATS) to provide continuous identification, location, and tracking of tagged items.



**NOTE:** Screens and windows pictured in this guide are samples and may differ from actual screens.

### **Chapter Descriptions**

Topics covered in this guide are as follows:

- Quick Start provides a Quick Start tag reading demonstration.
- Getting Started provides the ATR7000 RFID fixed reader features, parts, and LED indications.
- Installation and Communication provides information on installing and setting up the ATR7000 reader.
- ATR Beam Configuration provides information so the user can control the beams in a pre-determined way
  and includes reference coordinate system information for ATR7000, beam configuration, and information
  about reading tags.
- Administrator Console describes how to connect to the reader and how to use the web-based Administrator Console to configure and manage the ATR7000 reader.
- Application Development provides information on developing applications for the ATR7000, and includes references to the appropriate guides.
- Firmware Upgrade provides reader firmware upgrade information on using the web-based Administrator Console and an FTP or FTPS server running a host computer.
- Troubleshooting describes ATR7000 reader troubleshooting procedures.
- Technical Specifications includes the technical specifications for the reader.
- Static IP Configuration describes three methods of setting the static IP address on an ATR7000 RFID reader.

- RF Air Link Configuration describes how to select air link configuration from a set of available air link profiles.
- Copying Files To and From the Reader describes the SCP, FTP, and FTPS protocols for copying files.
- Data Protection describes how the ATR7000 protects RFID data in transition.

### **Notational Conventions**

The following conventions are used in this document:

- "RFID reader", "RFID fixed reader", or "reader" refers to the Zebra ATR7000 RFID reader.
- Bullets (•) indicate:
  - Action items
  - Lists of alternatives
  - Lists of required steps that are not necessarily sequential.
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.

### **Related Documents**

The following documents provide more information about the reader.

- ATR7000 Advanced Array RFID Reader Quick Reference Guide (p/n MN-003193-xx).
- RFID Demo Applications User Guide (p/n 72E-160038-xx). Provides instructions for using sample applications such as PowerSession.
- RFID Reader Software Interface Control Guide (p/n 72E-131718-xx). Describes Low Level Reader Protocol (LLRP) and Reader Management (RM) extensions for the reader.
- FX Series Embedded SDK Installation Guide. Provides instructions for installing the embedded SDK for C and Java.
- FX Series Embedded SDK Sample Application Guide. Explains how to use the embedded sample application with an integrated development environment.
- FX Series Embedded SDK Programmers Guide. Provides instructions for creating embedded applications.
- RFID3 API
- EPCglobal Low Level Reader Protocol (LLRP) Standard

For the latest version of these guides and software, go to www.zebra.com/support.

### **Service Information**

If you have a problem using the equipment, contact your facility's technical or systems support. If there is a problem with the equipment, they will contact the Zebra Global Customer Support Center at: <a href="http://www.zebra.com/support">www.zebra.com/support</a>.

When contacting Zebra support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software type and version number.

Zebra responds to calls by e-mail, telephone or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. If you purchased your business product from a Zebra business partner, contact that business partner for support.

### **Quick Start**

### Introduction

This chapter provides a Quick Start setup demonstration.

### **Quick Start Demonstration**

The Quick Start demonstration offers a simple, temporary way to quickly set up the reader and read tags. The demonstration includes:

- Step 1, Setup on page 8
- Step 2, Connecting to the Reader on page 9
- Step 3, First Time / Start-Up Login on page 10
- Step 4, Set Region on page 11
- Step 5, Read Tags on page 13

### Step 1, Setup

For information on complete component kits available from Zebra, see Technical Specifications.

- 1. Unpack the reader. See Unpacking the Reader on page 19.
- 2. Place the reader on a desktop.
- 3. Connect the Ethernet cable to the Ethernet port. See Figure 1.



**NOTE:** The factory default for the reader is DHCP enabled. This Quick Start procedure is not guaranteed to work if DHCP is disabled in the reader and if the reader is connected directly to a PC.

- 4. To connect to power:
  - When using an AC power supply, connect the AC power supply to a power outlet and connect to the power port.
  - When using PoE+, plug the Ethernet cable into the PoE+ injector.
- 5. Wait for the green power LED to stay lit, boot up time is approximately 60 seconds. See System Start-up/Boot LED Sequence on page 30 for additional boot-up details.





### Step 2, Connecting to the Reader

To connect via host name:

- 1. Open a browser. The minimum browser recommendations are IE11 (disabling Compatibility View is recommended), Chrome v58, and FireFox v54.
- Enter the host name followed by the last three octets of the MAC, provided on a label on the reader, in the browser (For example, for an ATR7000 MAC address of 0023683BA63A, use the prefix ATR7000, followed by 3BA63A. Enter http://ATR70003BA63A in the browser address bar) and press Enter. The User Login window appears and the reader is ready.



**NOTE:** Connect the reader to a network that supports host name registration and lookup to ensure the network can access the reader using the host name. For instance, some networks can register host names through DHCP. When first connecting to the reader, it is recommended to keep DHCP enabled in both the PC and in the reader, although it is not guaranteed that host name will work all the time. Use the host name printed on the reader label, or construct it using the reader MAC address on the bottom of the reader.

### Step 3, First Time / Start-Up Login

When starting the reader for the first time:

1. In the User Login window, select admin in the User Name: field and enter change in the Password: field.

Figure 2 User Login Window

<b>刹 ZEBRA</b>	ATR7000
R	eader Administration Console
	User Login
	User Name: admin   Password:
	Login



**NOTE:** If you forget the user ID and/or password, see Reset to Factory Defaults LED Sequence on page 30 to reset the reader to factory defaults, and then select **admin** for the user name and enter **change** in the password field to regain access.

2. Click Login. The Region Configuration window appears.



**NOTE:** The Region Configuration window does not appear for US reader configurations. For these models, the Administrator Console main window appears. See Figure 27 on page 38.

### Step 4, Set Region

R4

Set the region of operation. Setting the unit to a different region is illegal.

NOTE: Region configuration is not available for readers configured to operate in the United States region (under FCC rules). In this case, skip this step.

1. In the Configure Region Settings window, select the region from the drop-down menu.

Figure 3 Selecting the Region

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Shutdown Frequency hopping Julions Italian Frequency hopping options This op	m			Frequency hopping option. This option is displayed on

- 2. Select the Communication Standard, if applicable.
- 3. Select Frequency Hopping, if applicable.
- 4. Select the appropriate channel(s), if applicable.
- 5. Select the I understand check box.
- 6. Select Set Properties to complete the region selection. The Operation Successful window appears.



الله، ZEBRA		
Home	Region Configuration	RF Region ?
Status ▶ Operation Statistics ♥ Conligure Reader	Operation Successful	The RF Region page provides an interface to set the region (country) in which the reader is to be used. Different countries have different regulatory requirements on RF radiation, and it is necessary to correctly set the country in which the reader is being used, to assure regulatory compliance.
▶ Read points Region Read Tags ▶ Communication	Configure Region Settings Region of operation: European Union +	Because of the differing bequency requirements, there are several versions of the hardware. The list of choices on this page is limited by the software to those selections compatible with the hardware in use. Note that if only one option is compatible with the hardware, that option is selected automatically.
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	© Copyright 2015 Zebra Technologies, All Rights Reserved	

7. Select Commit/Discard.

Figure 5 Commit/Discard Window

刹 <b>ホ. ZEBR</b> A	Δ	ATR7000
Home	Configuration Commit/Discard	Save Changes (or Revert to ?
Status ► Operation Statistics ► Configure Reader Region ► Communication Date Time IP Sec Change Password GPIO Applications Profiles ► Firmware Commit/Discard ► System Log Diagnostics Shutdown Logout	Commit the Configuration Changes Commit Discard the Configuration Changes Discard Reset reader to factory defaults Factory Reset	<ul> <li>Backup)</li> <li>When you add or make modifications to the logical view of your Reader Network using the Zebra RFID reader Administrator Consoles, the changes are not immediately applied to your underlying physical Reader and network connections.</li> <li>You must click the Commit button on the Commit/Revert page to save the changes to the Zebra RFID reader configuration file, and to update the running physical Reader Network.</li> <li>While a successful update may take up to a minute to complete, your system will continue to operate with only a brief one- or two-second period pause.</li> <li>If you decide NOT to commit the changes to the Server's configuration file has you've made to the Reader Network ouring this session, click the Discard button and your most recent changes are discarded.</li> <li>Commit changes – Allows the user to save the configuration file and your most recent changes</li> </ul>

8. Click Commit to save the new region configuration and apply these changes to the reader configuration file, or click Discard to discard the region configuration changes. When the commit completes, the Commit Successful window appears.

### Step 5, Read Tags

- 1. Open the PowerSession demonstration application. Refer to the RFID Demo Applications User Guide for installation instructions.
- 2. Click Find Readers to list all ATR7000 readers on the network in the Reader Management section, and then select the desired reader.

Alternatively, enter the reader IP address or hostname in the list box.

General Tag Roads Info		0	ags				0 rea 0 rea	ads ads/se	c			Reader Management. 10.17.129.145   ATR700 15 Readers Found ATR700F5272-01.17.128.145 Firmware: 2.14.18.0	00FE2272 : 5 5424	5084 v BDFE2272 Ind Readem	PING
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Figure 6 PowerSession - Select Reader

- 3. Click **Connect** to connect to the reader.
- 4. Click Start to inventory tags. Tags in the field of view appear in the Tag Reads Details section.

Figure 7 PowerSession - Read Tags

General Tag Reads Info		5	tag	<i>75</i>	2084 reads 33 reads/sec							Reader Management           10.17.129.145         ATR700           15 Readers Found ATR7000FE222/10.17.128.145           Femware: 2.14.18.0	PING			
Reader 10.17.129.145	Roads 2084	Unique R 5	leads R	Read Rate	Conn Ant. # 480	Ant1 0	Ant2 0	Ant3 0	Ant4 0	Ant5 0	Ant6 0	Ú	i.	2 10:17:129.145   A	IR7000FE2272 50	84
¢											>	ZEBR 00:00:01:28	2 <b>A</b> 565	Reader Off Time: 00:00:00:00     ATR Zone Based Invertory	000 RF Survey Disconnec	Start
Tag Reads Details														Destable services of	and the second	
Tag ID Count 10.17.129.145 Last Seen			astSeen	Phase								ATR7000FE2272	(10.17.129.145			
38F000000DE0B6B38	20F0F6C	616	616	Ant97:	09:19:20:2280	0								Capability	Value	
38F000000DE086838;	20F0F6E	547	547	Ant97	09:19:20:2340	0								Rander ID	84 34 90 EE 23 73	
38F000000DE086838	20F0F6D	345	345	Ant97	09 19 20 2090	0								Fernane Version	2 14 18 0	
385000000056086838	2050564	176	176	Acr07	00 10 20 2220	0								Model Name	7000480	
30F 00000000000000000000000000000000000	20FOF OF	170	170	Pendr.	03.13.20.2300									No. of Antennas	480	
38F000000DE086838	201-01-68	400	400	Ant97	09:19:20:2220	0								No. of GPI	2	
														No. of GPO	3	
														Max Ops in Access Sequence	4	
														Max No. of Pre-Filters	32	
														Country Code	840	
														Communication Standard	US_FCC_PART_15	
														Hopping Enabled	True	
														UTC Clock	True	
														State-aware Singulation	True	
														Tag Event Hepoting	Tele	
														Rock Wite	Tale	
														May-25-18.20.04.24.912 Inventory starte May-25-18.20.04.20.013 Stopping revent May-25-18.20.04.30.825 Inventory stopp May-25-18.20.05.59.217 Occomection May-25-18.20.05.59.431 Lost correction	z (Reader: 10, 17, 129, 145) ny, dieanng up di (Reader: 10, 17, 129, 145) mert (Reader: 10, 17, 129, 145) on reader(10, 17, 129, 145), dieaning	
														May-25-18 20:06:36:530: Starting inventor	y, cleaning up	a sa cher
														May-25-18 20:06:36:628: Inventory starte May-25-18 20:07:37:402: Stopping inventor	(meader: 10.17.129.145) ry, cleaning up	
Dirablad Olick Be	name To load To	ng File Be	0 see					Cop	01-0	Yaniay Data	Same Data	Saug Matrix	Clear	May-25-18 20:07:40:257 Inventory sloppe	d (Reader: 10.17.129.145)	

# **Getting Started**

### Introduction

This chapter provides the ATR7000 RFID fixed reader features, parts, and LED indications.

### **Features**

The ATR7000 RFID reader is based on Zebra's FX Series fixed reader platform and is easy to use, deploy, and manage. The RFID read performance provides real-time, seamless EPC-compliant tags processing for inventory management and asset tracking applications in large scale deployments.

The ATR7000 RFID reader provides a wide range of features that enable implementation of complete, high-performance, intelligent RFID solutions.

 Table 1
 ATR7000 RFID Reader Features

Feature	Zebra ATR7000
Air Protocol	ISO 18000-63
	(EPC Class 1 Gen2 V2)
Operating System	Linux
Operating Temperature	-20° to +55° C
Antenna Elements	14 (internal)
Power Supply	+24V DC, POE+
API	RFID3
GPIO	2 Input, 3 Output
Maximum RF Output Power	+36 dBm EIRP
RX Sensitivity	-85 dBm
IP Sealing	IP51
Power-Over-Ethernet	802.3at
Embedded Applications	Yes
Wi-Fi/Bluetooth Dongle Support	Future

Table 1	ATR7000 RFID Reader Features
---------	------------------------------

Feature	Zebra ATR7000
SDKs	
Embedded Applications:	C, Java
Host Based Applications:	C, Java, Net

### ATR7000 Parts

### ATR7000 Side Panel

Figure 8 ATR7000 RFID Reader





**CAUTION:**Use only parts provided with the ATR7000 RFID reader, or Zebra approved/recommended parts. Substituting other cables or parts can degrade system performance, damage the reader, and/or void the warranty.

### **ATR7000 Side Panel Components**





Table 2	Side Panel Descriptions

Port	Description
10/100BaseT Ethernet	Insert a standard RJ45 Ethernet cable to connect to an Ethernet network with or without PoE capability, or to a local computer. See Ethernet Connection on page 27 for connection information.
Power	DC connector connects to a Zebra approved, certified LPS rated power supply. Rated 24 VDC, 3.25 A min., 55 deg. C.
Reset	To reset the reader insert a paper clip into the reset hole, press and hold the reset button for not more than 2 seconds. This resets the reader, but retains the user ID and password.
GPIO	See GPIO Interface Connection on page 28 for more information.
USB Debug	USB debug port is for log purposes and only for use by technicians.
USB Host	The USB host port is reserved for future use.

### ATR7000 LED

The reader LED indicates reader status as described in Table 3. For the LED boot up sequence see System Start-up/Boot LED Sequence on page 30.





 Table 3
 ATR7000 LED Indications

Color/Status	Description	Transition Time
Off	Reader is powered off	
Solid Red, then Solid Amber	Power applied to reader and reader booting	Transition from Off to Solid Red happens in around a second. Transition from Solid Red to Amber happens in a second, then remains in Amber state for around 40 seconds.
Slow Blinking Green	Sub-components and application initializing	Reader typically remains in this state for 10 seconds, but can be up to 70 seconds if sub-components need software update, which usually happens on first bootup of the reader after deployment or first bootup as part of a reader software upgrade.
Solid Green	Applications up and ready for operation	
Fast Blinking Green	Continuous reading (inventory) of tags	
Fast Blinking Green with Intermittent Amber/Red	Reader operations on tags with intermittent errors	

### Getting Started

Color/Status	Description	Transition Time
Solid Amber	Ethernet cable not connected	State changes to solid green if Ethernet link is restored
Repeated Blinking Red Followed By Blinking Green	Antenna port is faulty	
Solid Red	Hard Error	

# Installation and Communication

### Introduction



CAUTION: The ATR7000 RFID reader must be professionally installed.

This chapter includes the following ATR7000 RFID reader installation and communication procedures:

- Unpacking the Reader on page 19
- Installing the ATR7000 in an Open Ceiling on page 20
  - Installation Options on page 20
  - Mounting the ATR7000 on page 24
- Communications and Power Connections on page 27
  - Ethernet Connection on page 27
  - USB Connection on page 28
  - GPIO Interface Connection on page 28
- System Start-up/Boot LED Sequence on page 30

### **Unpacking the Reader**

Remove the reader from the shipping container and inspect it for damage. Keep the shipping container, it is the approved shipping container and should be used if the reader needs to be returned for servicing.

### Installing the ATR7000 in an Open Ceiling



WARNING: Do not install the ATR7000 in an Environmental Air Handling Space (EAHS).

Depending on the site truss configuration, the ATR7000 can be mounted directly to the truss, or to a strut channel secured to the trusses.

### **Required Equipment**

- ATR7000 reader
- Telescoping pole mounting kit (multiple length ranges available).



NOTE: Mounting pole must be UL certified model rated to support 12 lb min. load.

### Additional Equipment (Not Included, Dependent on Installation Requirements)

• SK5500-SR0 adapter kit, includes VESA bracket, nest, hand mount, and mounting screws

### **Tools Required**

- Level
- Laser length measuring device
- Lift platform
- Set of wrenches and screw drivers
- Beam clamps (varied based on I-beam types)
- Miscellaneous: gloves, ties, extra hardware as needed.

### **Installation Options**

The ATR7000 reader is designed to be installed overhead at a typical height (off the floor) between 12' and 18'. Select one of the following three options for mounting the ATR7000 that best suits the installation environment:

- Installing Directly on the Truss on page 21
- Installing Using a Strut Channel Clamped to the Bottom of the Truss on page 22
- Installing Using a Strut Channel and Threaded Rods Clamped to the Top of the Truss on page 23

After selecting the installation configuration, proceed to Mounting the ATR7000 on page 24.

### Installing Directly on the Truss

For locations with high ceilings where the bottom of the trusses are at least 14 ft from the floor, ATR7000 devices can be mounted directly to the truss using UL certified mounting pole (not included).



**NOTE:** Refer to the site survey report for the proper mounting height of each ATR7000. In general, this is 12 ft from the bottom of the device to the floor.





### Installing Using a Strut Channel Clamped to the Bottom of the Truss

For locations with high ceilings where the bottom of the trusses are at least 15' 3" from the floor and where the ATR7000 cannot be located directly under a truss, add a strut channel to the lower section of two trusses and mount the ATR7000 on the strut channel.



**NOTE:** Refer to the site survey report for the proper mounting height of each. In general, this is 12' from the bottom of the device to the floor.

Figure 12 Installing the ATR7000 Using a Strut Channel



Secure the strut channel to two trusses using beam clamps appropriate for the installation. Refer to the instructions provided with the beam clamp used.

### Installing Using a Strut Channel and Threaded Rods Clamped to the Top of the Truss

For an alternative configuration using a strut channel, mount the strut channel to the top of the truss using threaded rods and beam clamps, and mount the ATR7000 on the strut channel.



**NOTE:** Refer to the site survey report for the proper mounting height of each. In general, this is 12 ft from the bottom of the device to the floor.





### Mounting the ATR7000

- 1. Turn the center collar on the telescoping pole to expose the lower portion of the pole, and then turn the collar back to tighten it.
- 2. Attach the ATR7000 unit to the lower portion of the pole using the fasteners shown in Figure 14.



NOTE: Only use mounting hardware included with certified mounting pole.

Figure 14 Attaching the ATR7000 unit to the Telescoping Pole



- 3. Attach the telescoping pole to the truss or strut channel according to manufacturer recommendations.
- 4. Adjust the length of the telescoping pole to accommodate the ATR7000 height per the site survey report.
- 5. Level the telescoping pole to accommodate the angle of the truss, if necessary.
- 6. Drive the self-tapping screw (included with pole hardware) into the pole approximately 1/2" above the collar, locking the pole. Remove any cables from the pole before fastening this screw.



**NOTE:** Pole adjustment instructions are included for reference only. Always follow the mounting and adjustment instructions provided with the certified mounting pole.





- 7. Connect the Cat5e/6 UTP Ethernet cable installed as part of the network infrastructure.
  - a. Route the network cable into the hole at the top of the pole and out through the bottom of the pole.





- **b.** Terminate the cable after routing it through the pole.
- c. Connect the cable to the Ethernet port on the ATR7000.

Figure 17 Connecting the Cable to the ATR7000 PoE+ Port



- 8. Install the safety cable.
  - **a.** Loop the ring terminal end of the safety cable around a truss, and pass the other end of the cable through the ring terminal to securely fasten the cable to the truss.

Ring terminal

Figure 18Securing the Safety Cable to the Truss

- **b.** Run the safety cable into the hole at the top of the pole and out through the bottom of the pole.
- c. Secure the eyelet with the M4x10 mm screw.

Figure 19 Securing the Safety Cable to the ATR7000



### **VESA Mounting**

The VESA mount is an accessory to enable the ATR7000 installation using VESA-75 or VESA-100 standard patterns. The ATR7000 may optionally be mounted via four VESA holes on 100 mm x 100 mm and 75 mm x 75 mm patterns using M4 screws, that have been provided with the VESA support you are mounting to. Make sure VESA support is rated to support a 12 lb min. load. Mount the VESA Mount Adapter to the ATR7000 using the two mounting screws provided with the ATR7000.





### **Communications and Power Connections**

Use a standard Ethernet connection or PoE + Ethernet to connect the ATR7000 RFID reader to a host or network.

### **Ethernet Connection**

The reader communicates with the host using an Ethernet connection (10/100Base-T Ethernet cable). This connection allows access to the **Administrator Console**, used to change reader settings and control the reader. With a wired Ethernet connection (10/100Base-T cable), power the ATR7000 RFID reader using either the reader Zebra AC power supply, or by POE+ through the Ethernet cable.

### Ethernet: Power through AC Outlet

The ATR7000 RFID reader communicates to the host through a 10/100Base-T Ethernet cable and receives power through a Zebra AC power supply.

- 1. Route the Ethernet cable.
- 2. Route the power cable.
- 3. Terminate the Ethernet cable.
- 4. Connect the Ethernet cable to the LAN port on the ATR7000 reader (see Figure 9 on page 16).
- 5. Connect the other end of the Ethernet cable to the host system LAN port.
- 6. Connect the Zebra AC power supply to a wall outlet.
- 7. Insert the power supply barrel connector into the ATR7000 reader power port and rotate clockwise a 1/4 turn for full locking engagement.
- 8. Verify that the unit booted properly and is operational. See System Start-up/Boot LED Sequence on page 30.
- 9. On a networked computer, open an Internet browser and connect to the reader. See Connecting to the Reader on page 39.
- 10. Log in to the Administrator Console. See Administrator Console Login on page 41.



**CAUTION:** If the AC power supply is used, use caution to ensure that it is securely located and/or fastened to prevent falling from the overhead installation.

### Ethernet: Power through PoE+ (802.3at)

The PoE installation option allows the ATR7000 RFID reader to communicate and receive power on the same 10/100Base-T Ethernet cable.

- Insert the PoE Ethernet connector on the RJ45 Ethernet cable into the reader 10/100BaseT Ethernet port. See Figure 9 on page 16.
- 2. Connect the other end of the cable to an Ethernet network with PoE+ capability.
- **3.** Verify that the reader booted properly and is operational. See System Start-up/Boot LED Sequence on page 30.
- 4. On a networked computer, open an Internet browser and connect to the reader. See Connecting to the Reader on page 39.
- 5. Log in to the Administrator Console. See Administrator Console Login on page 41.



**CAUTION:**Do not connect to PoE networks outside the building.



**NOTE:** Ensure to follow these points when powering the ATR7000:

- When powering the ATR7000 over Ethernet, any PoE+ (802.3at) compliant Power Source Equipment such as a switch, midspan, or PoE+ injector may be used to power the ATR7000, provided the power source supply is at least 22.9 W at the ATR7000 port.
- When powering the ATR7000 from a PoE+ (802.3at) switch that supports LLDP Power Negotiation, ensure that LLDP is enabled in the switch configuration, and Power Negotiation is enabled (default setting) in the ATR7000 reader configuration. See Configure Reader on page 51.
- The ATR7000 can be powered from a PoE+ switch that does not support LLDP or has LLDP power negotiation disabled in its configuration, provided such a switch is capable of supplying at least 22.9 W through its device port. In such a case, disable the Power Negotiation configuration in the ATR7000 reader configuration. See Configure Reader on page 51.
- In the switch configuration when a maximum power cap is specified, ensure that at least 22.9 W of power is supplied at the reader port. Power loss due to the cabling used must be accounted, to ensure that the power supply configuration is set correctly.

### **USB** Connection

The USB debug port is used by service technicians as a debug console.

### **GPIO Interface Connection**

This pluggable terminal block allows connecting individual wires independently. A single connector accommodates both inputs and outputs and a +24 VDC supply pin for external sensors and signaling devices. See Table 9 on page 102 for pinout information. The GPIO interface is electrically isolated from the reader's chassis ground, but its ground is common to the power return of the 24 VDC external supply when this is present.

GPIO signals allow some flexibility. Inputs are pulled up within the reader to +5 VDC and can be shorted to ground to pull them low. They are broadly compatible with industrial sensors with NPN outputs and may also be connected directly to relays or switch contacts. Alternatively, they can be driven by 5V logic. In the logic low state, the current sourced from the reader is approximately 3 mA, so standard gates in most logic families can drive them directly.

Current flow in the logic high state is close to zero. Although the GPIO interface is fully operational in all power modes, the +24 VDC supply is only available when an external supply is present.



**NOTE:** Do not connect the +24 VDC output directly to any of the general purpose inputs. Although these can withstand voltages above 5V, they are designed to operate optimally in the range of 0 to +5 VDC.

The general-purpose outputs are open-drain (NPN type) drivers, pulled up to 5V. Each output can withstand voltages up to +30 VDC but should not be driven negative. Drive 24V relays, indicator lamps, etc., by wiring them between the +24 VDC supply pin and the general purpose output pins. Although each output can sink up to 1A, the maximum current that can be drawn from the internal 24V supply is 1A, so use an external power supply if the current requirements exceeds this. Note that the state of the general purpose outputs is inverted, i.e., driving a control pin high at the processor pulls the corresponding output low.

### **LED Sequences**

### System Start-up/Boot LED Sequence

- 1. During system start-up: The reader LED turns off and turns on red for a second when power is applied to the reader.
- 2. The reader LED turns amber.
- 3. After approximately 60 seconds, the reader LED turns green to indicate successful RFID application initialization.
- 4. When the sequence completes, the green reader LED remains on.

**LED Sequence to Indicate Network Status After Booting**After the RFID application initializes:

- 1. The reader LED turns green for 5 seconds to indicate success (following the sequence from System Start-up/Boot LED Sequence).
- 2. The reader checks the Ethernet address and indicates the status using the reader LED:
  - If the reader has a DHCP address, the reader LED blinks green for 3 seconds.
  - If the reader has static IP address, the reader LED blinks amber 3 seconds.
  - If the reader has an IP address from zero-configuration networking algorithm, the reader LED blinks red for 3 seconds.
  - If the reader doesn't have valid IP, the reader LED blinks amber and green using a 90-second timeout to indicate that it is waiting to acquire an IP address.
    - If it obtains a valid IP within the timeout period, the reader indicates the status as described above.
    - If the timeout expires before the reader obtains an IP, the reader LED stops blinking.
- 3. The reader LED again turns solid green.

### **Reset to Factory Defaults LED Sequence**

Holding the reset button for 8 seconds resets the reader to the factory default configuration.

- 1. Reader LED turns on RED when you press and hold the reset button.
- 2. Reader LED blinks amber.
- 3. Reader LED blinks green fast 5 times to indicate that the reader detects a reset operation.
- 4. Release the reset button to reset the reader to factory defaults.

### LED Sequence for Software Update Status

The reader LED activity reflects the software update progress as follows:

- 1. The reader LED blinks red during software update.
- 2. After reset, the reader LED is solid amber until the update completes.
- 3. The reader LED blinks green until all components are fully initialized with the updated software.
- 4. The reader LED turns solid green when the reader is fully initialized and ready for operations.

### **Reading Tags**

After the reader fully powers up, indicated by LED showing solid green, tags read may be performed either from the reader's web-based Administrator Console or by using the PowerSession demonstration application.

- 1. Tag reading using the web-based Administrator Console.
  - a. Log in to the reader Administrative Console and click on the Read Tags link. Press Start to perform a continuous inventory. ATR7000 will perform a tag inventory operation on all the beams from 101 to 397. Any tag in the field of view of the reader is inventoried and displayed (as shown in Figure 21).



**NOTE:** The Read Tags page in the Administrative Console is not available in reader firmware versions prior to V2.15.17.

figure Reader	27	5620 reads		0	0:00:46:755
munication		125 reads/sec		Start	Stop Clea
Time					
e Password	EPC Id	Tag Seen Count	RSSI	Antenna id	Seen Time
	04121009540000000000544	300	-51	37	04/02/2020 11-50-29-074
ations	E3804894000040007E44ECE8	1091	-37	37	04/02/2020 11:50:29:014
5	100020003000400050006011	14	-66	36	04/02/2020 08-36-38-835
ware	E280116060000204C507ED38	432	-61	18	04/02/2020 11:50-29:596
it/Discard	3034281848374630128AEC78	218	-56	19	04/02/2020 11:50:29:829
em Log	8DE00000000000007C4146	901	-30	39	04/02/2020 11:50:29:825
ostics	000000000000000000000000000000000000000	114	-45	34	04/02/2020 11:50:27:957
out th	100020003000400050006042	4	-62	1	04/02/2020 07:45:21:980
•	E28011606000020666813358	584	-64	39	04/02/2020 11:50:29:843
	100020003000400050006023	293	-61	37	04/02/2020 11:50:29:065
	E2002849491500901000B0D2	225	-58	33	04/02/2020 11:50:27:566
	E28011606000020666AEE5C8	144	-60	22	04/02/2020 11:50:23:154
	04121009540000000012E6	306	-47	38	04/02/2020 11:50:29:586
	E28011606000020666AEE598	49	-59	25	04/02/2020 08:36:32:659
	E2806894000050007EA4ECF3	6	-59	2	04/02/2020 08:36:19:974
	3034281848374630128AEC70	81	-64	39	04/02/2020 11:50:29:839
	E28011606000020666813348	134	-60	22	04/02/2020 11:50:23:084
	3034281848374630128AEC74	128	-60	37	04/02/2020 11:50:29:177
	BBBBCCCCC53FFFFFFFFFFFFFF	94	-49	35	04/02/2020 08:36:38:287

Figure 21 Reader Operation Window

- 2. Tag reading using PowerSession PC application.
  - Open the PowerSession demonstration application. Refer to the RFID Demo Applications User Guide for installation instructions.
  - b. Click Find Readers to list all ATR7000 readers on the network in the Reader Management section and then select the desired reader.
  - c. Alternatively, enter the reader IP address or hostname in the list box.

PowerSes	ssion Versi	on 0.53.8															-	l >
lain Settin	gs																	
General Ta	ag Reads I	nfo													Reader Management			
											$\cap$	oade			10.17.130.65   ATR700	0F41ACC : 50	084 ~	PING
					٦.						υ,	eaus			1 Beaders Found			
					ta	iqs					~				ATR7000F41ACC/10.17.130.65	84248	DF41ACC	
						0					0 /	eads/se	PC		Firmware: 2.15.19.0	Đ	nd Readers	Connect
Peader	Peade	Unia	Read	Conn	Apt101	Apt102	Ap+102	Apt104	Apt105	Apt106	Apt107	Apt109						
Neduei	Nedus	Uniq	Nedu	Conn	AILTOT	AIITOZ	Antios	Antio	Antios	Antitoo	Antio	Alleroo	Űħ	•	☑ 10.17.130.65   AT	R7000F41A	CC : 508	<u>4</u> ^
<												>	ZEBR 00:00:00:00:	<b>A</b>	Reader Off Time: 00:00:00:00	):000 RF Survey	Disconnect	Start
lag Reads	s Details			-											Reader Info SW Update			
TagID				Count	10.17.13	0.65	Last Se	en	Phase						ATR7000F41AC	2/10.17.130.65		
															Capability	Value		
															Beader ID	84-24-8D-F4-1	ACC	
															Firmware Version	2.15.19.0		
															Model Name	7000480		
															No. of Antennas	480		
															No. of GPI	2		
															No. of GPO	3		
															Max Ops in Access Sequence	8		
															Max No. of Pre-Filters	32		
															Country Code	0		
															Communication Standard	US_FCC_PAF	RT_15	
															Hopping Enabled	True		
															UTC Clock	True		
															State-aware Singulation	True		
															Tag Event Reporting	True		
															RSSI Filtering	True		
															Block Write	True		
															Mar-11-20 21:08:39: Using CLR version v Framework64/v4.0.30319; PowerSessi Technologies/PowerSession >>> 64-bit CoS found Mar-11.20 21:09:09:402: Looking for 10.1	4.0.30319 from C:\W on launched from C:\F 7.130.65	findows\Microso Program Files\Ze	/t.NET ibra
Disable	d Click	k Browse	Fo load Tag	g File	Browse 0	)			Copy (C	trl+C) Dis	play Data	Save Data	Save History	Clear	Mar-11-20 21:09:13:884: 10.17.130.65 sc Mar-11-20 21:09:16:385: 10.17.130.65 [ Mar-11-20 21:09:16:449: 10.17.130.65 ] Mar-11-20 21:09:16:449: 10.17.130.65 ]	an completed. ATR7000F41ACC : 5 ATR7000F41ACC : 5 ry, cleaning up	084: Connected 084: Added succ	via LLRP xessfully

Figure 22 PowerSession - Select Reader

- 3. Click Connect to connect to the reader.
- 4. Click Start to inventory tags. Tags in the field of view appear in the Tag Reads Details section.

Figure 23	PowerSession	- Read	Tags
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Concerned To															Deader Menseement	
	ig neaus i		89 tags					7645 <sup>reads</sup> 182 <sup>reads/sec</sup>						Reader Management         PIN           10         17.100         50.100         PIN           1         Reader Fourier         842480         PIN           1         Reader Fourier         Reader Fourier         PIN		
Reader 10.1	Reads 7645	Uniq 89	Read 182	Conn 480	Ant101 158	Ant102 150	Ant103 131	Ant104 147	Ant105 145	Ant106 141	Ant107 154	Ant108 152	۹Ť.		☑ 10.17.130.65   AT	R7000F41ACC : 5084
c ag Reads	Details											>	<b>ZEBRA</b> 00:00:00:45:763		Reader Off Time: 00:00:00:00	RF Survey Disconnect
Tag ID			Count	10.17.130.65		Last Seen		Phase					^	Neader Into SW Update		
1116894	00004000	EA4ECF8		1061	1061	Ant	108: 03:22	43:1940	0						ATR7000F41ACC	2/10.17.130.65
30342B1B48374630128AEC7			315	315	Ant	Ant108: 03:22:43:0950		0								
04121009540000000000E44			234	234	Ant	Ant107: 03:22:42:8080		0						Capability	Value	
28011606000020AC5D7ED3		B	1073	1073	Ant	Ant108: 03:22:43:2070		0						Reader ID	84:24:8D:F4:1A:CC	
0002000	30004000	50006001	-	42	42	Ant	107-03-22	42.7290	0						Firmware Version	2.15.19.0
0002000	50001000.	66000001		120	120	Ant	105-02-22	42:0150	0						Model Name	7000480
D72120	544A173D	50000009L		132	132	Ant	105. 03.22	41.0240	0						No. of Antennas	480
AD 72120	544A179B	56000009E		119	119	Ant	103: 03:22	:41:2340	0						No. of GPI	2
11210095400000000012E6			329	329	329 Ant108: 03:22:43		:43:2020	0						Max One in Access Sectionce	3	
D72120544A16DB66000009C		0	259	259	59 Ant105: 03:22:42:0490		0						Max No. of Pre-Fitters	32		
0002000	300040009	50006023		203	203	Ant	108: 03:22	:43:1980	0						Country Code	0
0002000	30004000	50006011		263	263	Ant	108: 03:22	:43:1600	0						Communication Standard	US FCC PART 15
0002000	30004000	50006044		194	194	Ant	104: 03:22	:41:6180	0						Hopping Enabled	True
2003411	B8020110	99318591		56	56	Ant	108: 03:22	43:1280	0						UTC Clock	True
AD72120	514945BB	961000063		190	190	Ant	108: 03:22	43:0990	0						State-aware Singulation	True
	60000206	66B13358		286	286	Ant	106: 03:22	42:4150	0						Tag Event Reporting	True
E2801160	5149461B	261000064		42	42	Ant	104 03.22	41.5900	0						RSSI Filtering	True
E2801160	543D87EB	0867E00C	4	85	85	Ant	108 03:22	43:1360	0						Block Write	Irue
E2801160 AD72120 AD72120		660000072		65	65	Ant	108: 03:22	43:1030	0							
E2801160 AD72120 AD72120 AD72120	5449EA3B	000000072		95	05	Ant A-t	100. 03.22	42-1900	0							
E2801160 AD72120 AD72120 AD72120 AD72120	5449FA3B		,	110	110	Ant	100. 03.22	42,1700	0					ľ	Mar. 13, 20 15:16:54:834: Stopping invento	inv. cleaning up
E2801160 AD72120 AD72120 AD72120 AD72120	5449FA3B 5449FA9B	65F000073			118	Ant	108: 03:22	:43:1720	0						Mar-13-20 15:16:57:427: Inventory stopped	d (Reader: 10.17.130.65)
E2801160 AD72120 AD72120 AD72120 AD72120 AD72120 E2806890	5449FA3B 5449FA9B 00000000	182AADB	5	118	455			10 1 200	•							
E2801160 AD721209 AD721209 AD721209 AD721209 E2806890 AD721209	5449FA3B 5449FA9B 00000000 5149455B0	182AADB5 60000062	5	157	157	Ant	108: 03:22	:43:1760	0						Mar-13-20 15:21:49:974: Starting inventor	y, cleaning up

# **ATR Beam Configuration**

### Introduction

The most notable difference between an ATR7000 and a standard fixed reader is that in a fixed reader, an antenna is associated with a physical port (i.e. antenna connector, cable, and antenna). For the ATR7000, with its integral beam steered antenna array, an antenna is "virtual" in the sense that an antenna is defined as a beam with a specific polarization steered in a specific direction.

This chapter provides information so the user can control the beams in a pre-determined way and includes the following:

- Reference Coordinate System for ATR7000
- ATR7000 Beam Configuration
- Reading Tags

### **Reference Coordinate System for ATR7000**

The directional orientation of the ATR7000 in the field (after installation) is important for ensuring that a user can precisely control the beam steering direction, and therefore, the coverage area of a reader. As the ATR7000 steers its beam, the beam direction is defined in terms of an azimuth and an elevation. In a multi-reader RTLS deployment the orientation of each reader is critical for the location analytics to properly "triangulate" and determine a tags precise location.

To define a reference coordinate system for beam direction (pointing angle), the ATR7000 has established a "True-North" direction, defined as 0° azimuth, and a "boresight" direction, defined as 0° elevation (the beam pointing directly at the ground when an ATR7000 is mounted overhead parallel to the ground).


Figure 24 True North Orientation - Location of Notches

In both cases of either a standalone ATR7000 or an ATR7000-based RTLS deployment, the term "True-North" is not synonymous with magnetic north (i.e. North on a compass); nor is it synonymous with the direction towards the north pole. "True-North" for an ATR7000 is defined in the context of a local facility coordinate system where the facility origin is defined as x=0, y=0, z=0, and True-North is defined as the direction of the positive y axis (0 ° azimuth). Similarly in this context, 0 ° elevation is defined as the direction of the negative z axis.

During installation, it is typical that a reader is installed directly overhead with the bottom of the antenna radome parallel to the floor for additional installation information, please refer to Figure 11 and Figure 12. The boresight direction (the beam pointed directly at the floor) is defined as 0 ° elevation and the horizon is at an elevation equal to 90 °.

There are several features built into the ATR7000 which can be referenced for orientation during installation (visible from the top) and post installation (visible from the ground). As shown in Figure 25, there are 5 notches in the ATR7000. The True-North orientation of an ATR7000 reader in relation to the notches is shown (top view) in Figure 24. Note the safety cable mount is 24° counter-clockwise from True-North."



Figure 25 Orientation Features 1, 2, 3 Visible from the Top

- 1- Tabs on Pole Mounting Bracket
- 2- I/O ports overhang/protective edge
- 3- One of the three Top Plate Locating Ribs

## Figure 26 Orientation Features 4, 5 Visible from Floor



4- Five notches (~2 mm wide) by the Top Cover mounting screws

5- Safety cable mounting standoff

Even In applications that use a standalone ATR7000, it is important to align the reader to the True-North direction. Alternately, a compensation to azimuth should be factored in to account for the difference. In an ATR7000-based RTLS deployment, beam direction is under the control of software. As long as the actual installation orientation is known (and recorded), the software will compensate for any deviation, however, the deviation to True-North must be recorded accurately.

# **ATR Beam Configuration**

The ATR7000 has defined 291 beams, 97 directions with three distinct polarizations for more precise control over RF coverage.

The table below shows a complete list of all beam scanning options available using Zebra's standard APIs or PowerSession. In general, the best performance is obtained using Left Hand Circular Polarization (LHCP). Additional polarization options are provided for optimizing for certain tag types and/or for certain use cases.

								Α	TR7	000	Bea	m Co	onfig	urat	ion									
"Reser	rved	"																						
Azimuth	0	15	30	45	60	75	90	105	120	135	150	165	180	195	210	225	240	255	270	265	300	315	330	345
Elevation		1				1		1		1	1			1	1	1		1	1			1		
60	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
45	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
30	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72
15	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96
0	97																							
Theta	Pola	rizat	ion																					
Azimuth	0	15	30	45	60	75	90	105	120	135	150	165	180	195	210	225	240	255	270	265	300	315	330	345
Elevation																								
60	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124
45	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148
30	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172
15	1/3	1/4	175	176	1//	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196
Dh: Da	197		L																					
Phi Po	lariz	atio		1.5				1.05	1.00	1.05	1.50	1.05		1.05	1010	005	0.00	0.55	070	005		0.15		10.15
Azimuth	0	15	30	45	60	75	90	105	120	135	150	165	180	195	210	225	240	255	270	265	300	315	330	345
Elevation	201	202	202	204	205	206	207	200	200	210	014	242	242	014	045	216	047	240	240	220	224	222	222	224
00	201	202	203	204	205	200	207	200	209	210	211	212	213	214	215	210	217	210	219	220	221	222	223	224
30	225	220	227	252	229	250	255	256	257	258	250	250	207	250	259	240	241	242	243	244	245	240	247	240
15	273	274	275	276	233	278	279	280	281	282	283	284	285	286	203	288	289	200	207	200	203	294	295	296
0	297	2/1	210	210	2.1	210	210	200	201	202	200	201	200	200	201	200	200	200	201	202	200	201	200	200
Left Ha	and (	ı Circı	ilar	Pola	rizat	ion (	LHC	P)			1	1		1	1	1			1	1	1			
Azimuth	0	15	30	45	60	75	90	105	120	135	150	165	180	195	210	225	240	255	270	265	300	315	330	345
Elevation																								
60	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324
45	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348
30	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372
15	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396
0	397																							

Table 4 ATR7000 Beam Configuration

# **Reading Tags**

Enable tag reading using the web-based Administrator Console or control the reader through a real-time application such as PowerSession. Additional information on Reading Tags can be found in this guide in the Reading Tags section of the Installation and Communication chapter. Please refer to the RFID Demo Applications Guide for additional details regarding PowerSession.

# **Administrator Console**

# Introduction

This chapter describes the ATR7000 web-based **Reader Administrator Console** functions and procedures. Access the **Administrator Console** using a web browser from a host computer, and use this to manage and configure the readers. The **Administrator Console** main window and support windows have four areas, each containing unique information about the reader.



**NOTE:** The screens and windows in this chapter may slightly differ from actual screens and windows.

- Selection Menu selects the function for the primary information window.
- Primary Information Window provides the primary function information.
- Product Identification Header identifies the product.
- Help Information Window:
  - provides detailed information to support the primary information window.
  - includes a scroll bar to scroll through information.
  - includes a toggle button to turn on/off the help information window.



#### Figure 27 Reader Administrator Console Main Menu

## **Profiles**

Use profiles for multiple reader deployments to save configuration time, as only a few APIs are needed to completely configure a reader. See Reader Profiles on page 78.

## **Resetting the Reader**

To reset the reader, press and hold the reset button for not more than 2 seconds. See Figure 9 on page 16 for the reset button location. The reader reboots but retains the user ID and password. See System Start-up/Boot LED Sequence on page 30.



**NOTE:** Hard rebooting the reader (disconnecting power) is not recommended as this discards all the tag events and system log information.

## **Auto Discovery**

The ATR7000 reader can automatically belong to a network. The reader implements WS-Discovery conforming to RFID Reader Management Profile (RDMP) specification in ISO 24791-3. RDMP is based on an extension for Device Profile for Web Services (DPWS). The discovery mechanism is limited to subnets and does not work across subnets. The PowerSession application supports this feature, and it lists the discovered reader using reader host names. Because this feature is based on WS-Discovery, the readers can also be discovered in Windows 7/10 computers by clicking on the **Network** icon in a file browser.

# **Connecting to the Reader**

To use the Administrator Console to manage the reader, first power up the reader and connect it to an accessible network. A solid green state of the reader LED indicates that the reader is ready. If the reader LED is not lit, reset the reader. See Resetting the Reader on page 38.

Connect to the reader in one of two ways:

• Connecting via Host Name on page 40.

or

• Connecting via IP Address on page 40. (To obtain the IP address, see Obtaining the IP Address via Command Prompt on page 39)

There are three ways to assign an IP address to the reader:

• Using DHCP on the network.

or

• Using Zero-Configuration Networking when DHCP Server is Not Available on page 41.

or

• Statically assigning an IP. See Static IP Configuration on page 105.

Any method of assigning the IP supports connection using host name or IP address. Alternatively, connect the reader directly to a local computer using zero-configuration networking. See Using Zero-Configuration Networking when DHCP Server is Not Available on page 41.



**NOTE:** When using zero-configuration networking, the ATR7000 readers cannot communicate with computers on different subnets, or with computers that do not use automatic private IP addressing.

# **Obtaining the IP Address via Command Prompt**

To obtain the reader IP address without logging into the reader, open a command window and ping the reader host name.

Figure 28 IP Ping Window
C:\>ping ATR7000FC815B
Pinging ATR7000FC8158 [10.17.129.137] with 32 bytes of data: Reply from 10.17.129.137: bytes=32 time<1ms TTL=64 Reply from 10.17.129.137: bytes=32 time<1ms TTL=64 Reply from 10.17.129.137: bytes=32 time<1ms TTL=64 Reply from 10.17.129.137: bytes=32 time<1ms TTL=64
<pre>Ping statistics for 10.17.129.137: Packets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli-seconds: Minimum = 0ms, Maximum = 3ms, Average = 0ms C:\&gt;</pre>

# **Connecting via Host Name**



**CAUTION:**Reader host name is not guaranteed to work at all times. Its recommended use is only in networks where the probability for IP collisions is low, such as a network in which a DNS server is configured to work together with DHCP to register host names. Host name usage is not recommended in a network where there is no strict control to prevent IP collisions, such as informal networks that use IP static configuration without strict control.

To connect to the reader using the host name:

- 1. Open a browser. Recommended browsers are IE11 (disabling Compatibility View is recommended), Chrome v58, and FireFox v54.
- 2. Enter the host name provided on the reader label in the browser (for example, http://ATR7000cd3b0d) and press Enter. The Console Login window appears and the reader is ready.
- 3. Proceed to Administrator Console Login on page 41 to log in to the reader.



**NOTE:** Connect the reader to a network that supports host name registration and lookup to ensure the network can access the reader using the host name. For instance, some networks can register host names through DHCP. When first connecting to the reader, it is recommended to keep DHCP enabled in both the PC and the reader, although it is not guaranteed that the host name will work all the time. Use the host name printed on the reader label, or construct it using the reader MAC address on the reader back label. The host name is a string with prefix ATR7000, followed by the last three MAC address octets. For example, for a MAC address of 00:15:70:CD:3B:0D, use the prefix ATR7000, followed by the last three MAC address octets (CD, 3B, and 0D), for the host name ATR7000CD3B0D. Type http://ATR7000CD3B0D in the browser address bar to access the reader.

For a network that does not support host name registration and lookup, use the PowerSession auto discovery feature to obtain the IP address, and use the IP address connect method.

# **Connecting via IP Address**

To use the IP address to connect to the reader:

- 1. Open a browser. The minimum browser recommends are IE11 (disabling Compatibility View is recommended), Chrome v58, and FireFox v54.
- 2. Enter the IP address in the browser (e.g., http://157.235.88.99) and press Enter. The Console Login window appears and the reader is ready.
- 3. Proceed to Administrator Console Login on page 41 to login to the reader.

# Using Zero-Configuration Networking when DHCP Server is Not Available

If a DHCP server is not available, the ATR7000 readers can use zero-configuration networking to automatically provide a unique network IP address. The reader can then use TCP/IP to communicate with other computers also using a zero-configuration networking-generated IP address.



**NOTE:** When using zero-configuration networking, the ATR7000 reader cannot communicate with computers on different subnets, or that do not use automatic private IP addressing. Automatic private IP addressing is enabled by default.

The zero-configuration networking procedure is recommended when the reader is connected directly to a PC. It reduces the overhead needed to configure the reader to a static IP address.

When zero-configuration networking executes after failing to detect a DHCP server, the reader automatically assigns an IPv4 IP address to the Ethernet interface in the form 169.254.xxx.xxx. This IP address is predictable because it uses the last 2 bytes of the MAC address, usually represented as HEX values, to complete the IPv4 address. These values are converted to decimal format (e.g., if the MAC address ends with 55:9A, the IPv4 address assigned by the zero-configuration algorithm is 169.254.85.148.

Windows-based computers support APIPA/zero-configuration networking by default when DHCP fails. To enable APIPA for a Windows PC, visit http://support.microsoft.com/ and search for APIPA.

# Administrator Console Login



**NOTE:** The recommended browsers are IE11 (disabling Compatibility View is recommended), Chrome v58, and FireFox 54. These browsers were tested and validated to work properly. Other browsers may or may not work properly.

# First Time / Start-Up Login

When starting the reader for the first time, set the region of reader operation. Setting the reader to a different region is illegal.

## Logging In with Default User ID and Password

Upon connecting to the reader with a web browser, the User Login window appears.

tr. ZEBRA	ATR7000
Reader Adm	inistration Console
U	ser Login
User Name: Password:	admin •

Figure 29 User Login Window

1. Enter admin in the User Name: field and change in the Password: field and click Login.

For global reader configurations, the **Region Configuration** window appears. For United States reader configurations, the **Administrator Console** main window appears.

# **Setting the Region**

The ATR7000 currently supports only United States and Canada regions. For global reader configurations (supported in future), set the region of operation.



**NOTE:** Region configuration is not available for readers configured to operate in the United States region (under FCC rules). In this case, skip this step. Setting the unit to a different region is illegal.

1. In the **Region Configuration** window, select the region from the drop-down menu.

Figure 30 Region Configuration Window

	Region Configuration	AIK/UUU RF Region
Status	Configure Region Settings Region of operation: United States/Canada • Communication Standard: US FCC 15 •	The RF Region page provides an interface to set the region (country) in which the reader is to be used. Different countries have different regulatory requirements on RF radiation, and it is necessary to correctly set the country in which the reader is being used, to assure regulatory requirements on RF radiation, and it is because of the address. The list of chockes on this page is limited by the software to those selections compatible with the hardware in use. Note that if only one option is compatible with the hardware in the option is selected automatically. As with most of these pages, setting selections first affects only the display. Selections must be committed, in this case using the Commit Change button on the Commit / Revert page, before they take effect.

- 2. Select the Communication Standard, if applicable.
- 3. Select Frequency Hopping, if applicable.
- **4.** Select the appropriate channel(s), if applicable.
- 5. Click the I understand check box.
- 6. Click Set Properties to complete the region selection. The Operation Successful window appears.
- 7. Select Commit/Discard from the selection menu.



NOTE: Most changes to the reader require a commit to save them.



Figure 31 Commit/Discard Window

8. Click **Commit** to apply the changes to the reader configuration file, or **Discard** to discard the new region configuration changes.

When the commit completes, the **Commit Successful** window appears. The region is now set and stored in the reader.

# **Reader Administrator Console**

The Reader Administrator Console main window appears after successfully logging into the reader.

ome	Reader Administra	tion Console	Help
tatus Operation tatistics	Welcome to the ATR7000 Reader Administration	n Console.	Check Status Check Statistics
Configure leader	Deader Software Version -	2 14 26	Gen2 Optional Operation Statistics
Communication	Reader Software Version .	2.14.20	NXP Custom Operation Statistics
ate Time	Reader Host Name ·	ATR7000FE227B	Events Statistics
Sec	iteador noor name i	And Cool LEEPS	NTP Statistics
hange Password	Reader Network IP Addres	s: 10 17 129 63	Region Configuration
	Reader Herwork II Haures		Certificates
	Reader Serial Number :	84248DEE227B	Communication Settings
pplications		0121001222.0	SNMP
rofiles		No Device	Services
Firmware	USB Port Status :	Found	Date and Time Setungs IPSec Settings
ommit/Discard			Change Password
System Log	Power Source Type :	POE+	GPIO Settings
iagnostics			Manage Profiles on the reader
butdown	Power Negotiation Status	Disabled	Firmware Version Information
nuteown			

Figure 32 Reader Administrator Console Main Window

## **Administrator Console Option Selections**

Click an item from the selection menu on the left to select:

- Status see Status on page 45
- Operation Statistics see Reader Statistics on page 46
  - Gen2 Optional see Reader Gen2 Optional Operation Statistics on page 47
  - NXP see NXP Custom Command Operation Statistics on page 48
  - Events see Event Statistics on page 49
  - NTP Statistics see NXP Custom Command Operation Statistics on page 48
- Configure Reader see Configure Reader on page 51
  - Region see Configure Region on page 52
  - Certificates see Certificates on page 53
- Read Tags see Communication Settings on page 68
- Communication see Communication Settings on page 68
  - LLRP see Configure LLRP Settings on page 69
  - SNMP see SNMP Settings on page 70
  - Services see Network Services Settings on page 72
- Date/Time see System Time Management on page 73
- IP Sec see IPV6 IP Sec on page 74
- Change Password see Change Password on page 75
- GPIO see GPIO on page 76

- Applications see Applications on page 77
- Profiles see Reader Profiles on page 78 .
- Firmware see Firmware Version/Update on page 79
  - Update see Select Revert Back to revert the firmware to last known version. The reader automatically reboots. This option is not enabled if the reader detects an error in the previous firmware update. Firmware Update on page 80
- Commit/Discard see Commit/Discard on page 80
- System Log - see System Log on page 81
  - Configure see Configure System Log on page 83
- **Diagnostics** see Reader Diagnostics on page 84 •
- Shutdown see Shutdown on page 84 •
- Logout click Logout to immediately log out of the Administrator Console.

# Status

Click Status on the selection menu to view the Reader Status window. This window displays information about the reader and read points (antennas).



Figure 33 Reader Status Window

The Reader Status window provides consolidated reader status information:

- System Clock: The current system clock value, in the format of [Year] [Month] [Day] [Hour: Minute: Second] [Time Difference with UTC]. Click the link to adjust the reader date and time settings.
- Up Time Displays how long the reader has been running, in the format [Number of Days] [Number of • Hours] [Number of Minutes] [Number of Seconds].

- CPU Usage: Displays the CPU usage for the system and reader applications, including customer applications.
- **RAM Usage:** Displays the total allocated RAM for the reader application and customer applications (if any), the memory used, and the free memory.
- Flash Usage: Displays the flash memory usage by partition.
- **Refresh Interval** Sets the refresh interval (in seconds) for the window. The status information refreshes every **N** seconds (where **N** is the user configured value for the refresh interval). The minimum refresh interval value is 10 seconds; the maximum allowed is 86,400 seconds.

# **Reader Statistics**

Select **Operation Statistics** to view the **Reader Operation Statistics** window. This window provides options to view the statistics of individual read points or combined statistics for all read points, including the success and failure values of statistics for each read point. The statistic count is cumulative once the reader starts or the Reset Statistics button is selected.



刹.ZE	BRA				ATR7000
Home Status		Reader C	Gen2 Operation	Statistics	Reader Statistics
Operation Statistics Gen2 Optional NXP	Choose Rea	adPoint: Enter 1 Statistics:	I-480, 0-for All 0	Submit	to view the statistics of individual read points. The user can choose "All" read point option to view the combined statistics for all the read points. The success and failure values of following statistics can be viewed for each read point.
Events		OperationName	Success (# of Times)	Failure (# of Times)	<ul> <li>Identification count - Shows the number</li> </ul>
NTP Statistics		IdentificationCount	0	0	of successful (and failed) tag inventory.
Reader		ReadCount	0	0	<ul> <li>Read count - Shows the number of successful (and failed) tags reads.</li> </ul>
Region		WriteCount	0	0	<ul> <li>Write count - Shows the number of successful (and failed) tags written to</li> </ul>
Communication		LockCount	0	0	Lock count - Shows the number of
Date Time		KillCount	0	0	successful (and failed) lock operation on tags.
IP Sec Change Password GPIO Applications Profiles Firmware Commit/Discard System Log		Refresh I	Reset Statistics	Change	<ul> <li>Kill count - Shows the number of successful (and failed) kill operation on tags.</li> <li>Choose Read point - Allows choosing a specific (or "all") readpoint whose statistics are displayed.</li> <li>Reset Statistics - Resets all the success and failure counts (including the optional Gen2 and Custom statistics) for all the read points.</li> <li>Refresh Interval - Allows the user to set the refresh interval (in seconds) for this page. The statistics information for the chosen read point is refreshed every "N"</li> </ul>

- Choose ReadPoint Select a specific read point or select All from the drop-down list to display the statistics.
- IdentificationCount Displays the number of successful (and failed) tag inventories.
- ReadCount Displays the number of successful (and failed) tag reads.
- WriteCount Displays the number of successful (and failed) tag writes.
- LockCount Displays the number of successful (and failed) lock operations on tags.
- KillCount Displays the number of successful (and failed) kill operations on tags.

- **Reset Statistics** Resets all success and failure counts (including the optional Gen2 and Custom statistics) for all read points.
- **Refresh Interval** Sets the refresh interval (in seconds) for this window. The statistics information for the chosen read point is refreshed every **N** seconds (where **N** is the set refresh interval). The minimum value is 10 seconds and the maximum value allowed is 86,400 seconds. Input a new value and click **Change** to set a new interval.

# **Reader Gen2 Optional Operation Statistics**

Select **Gen2 Optional** to view the **Reader Gen2 Operation Statistics** window. This window provides options to view the statistics of read points for the optional Gen2 operations the reader supports.



¢، ZE	BRA			ATR7000
Home Status I Operation Statistics Gen2 Optional NXP	Reader Choose ReadPoint: Ente Operation statistics:	Gen2 Operation	Submit	Reader Gen2 Optional operation Statistics The Reader Gen2 Block Statistics page provides options to view the statistics of individual read points for the optional Gen2 Operations supported by the reader. The user can choose "All" read point option to
Events	OperationName	Success (# of Times)	Failure (# of Times)	view the combined statistics for all the read
NTPStatistics	BlockErase	0	0	following statistics can be viewed for each
➡ Configure Deader	BlockWrite	0	0	read point.
Region	BlockPermalock	0	0	<ul> <li>Block Erase count - Shows the number of successful (and failed) Block Frase</li> </ul>
Communication				operations.
Data Timo		Reset Statistics		<ul> <li>Block while count - Shows the number of successful (and failed) Block Write</li> </ul>
ID Sec				operations. Block Permalock count - Shows the
Change Password	Refres	h Interval (secs): 10	Change	number of successful (and failed) Block Permalock operations.
GPIO				specific (or "all") readpoint whose
Applications				statistics are displayed.   Reset Statistics - Resets all the success
Profiles				and failure counts (including the standard
▶ Firmware				Gen2 and Custom statistics) for all the read points.
Commit/Discard				<ul> <li>Refresh Interval - Allows the user to set</li> </ul>
► System Log				the refresh interval (in seconds) for this page. The statistics information for the chosen read point is refreshed every "N"

- Choose ReadPoint Select a specific read point from the drop-down list to display the statistics, or select All to view the combined statistics for all read points.
- BlockErase Displays the number of successful (and failed) block erase operations.
- BlockWrite Displays the number of successful (and failed) block write operations.
- BlockPermalock Displays the number of successful (and failed) block permalock operations.
- Reset Statistics Resets all success and failure counts (including the standard Gen2 and custom statistics) for all read points.
- **Refresh Interval** Sets the refresh interval (in seconds) for this window. The statistics information for the chosen read point is refreshed every **N** seconds (where **N** is the set refresh interval). The minimum value is 10 seconds and the maximum value allowed is 86,400 seconds. Input a new value and click **Change** to set a new interval.

# **NXP Custom Command Operation Statistics**

Select **NXP** to view the **NXP Custom Command Operation Statistics** window. This window provides options to view the statistics of read points for the custom NXP operations the reader supports.



الله، ZE	BRA				ATR7000
Home Status In Operation Statistics Gen2 Optional NXP	Choose Read	IXP Custom IPoint: Enter atistics:	Command Ope	ration Statistics	Reader Statistics for NXP Custom Operations The Reader NXP Custom Statistics page provides options to view the statistics of individual read points for the Custom NXP Operations supported by the reader. The user can choose "All" read point option to
Events		OperationName	Success (# of Times)	Failure (# of Times)	view the combined statistics for all the read points. The success and failure values of
NTPStatistics		ChangeEAS	0	0	following statistics can be viewed for each
<ul> <li>Configure</li> <li>Reader</li> </ul>		EASAlarm	0	0	read point.
Region		SetQuiet	0	0	<ul> <li>Change EAS count - Shows the number of successful (and failed) Change EAS</li> </ul>
Communication		ResetQuiet	0	0	operations performed on NXP tags.
Date Time		ChangeConfig	0	0	successful (and failed) EAS Alarms
IP Sec Change Password GPIO Applications Profiles Firmware Commit/Discard System Log		Refresh	Reset Statistics	Change	<ul> <li>Set Quiet count - Shows the number of successful (and failed) Set Quiet operations performed on NXP tags.</li> <li>Reset Quiet count - Shows the number of successful (and failed) Reset Quiet operations performed on NXP tags.</li> <li>Change Config count - Shows the number of successful (and failed) Change Config operations performed on NXP tags.</li> <li>Choose Read point - Allows choosing a specific (or "all") readpoint whose statistics are displayed.</li> <li>Reset Statistics - Resets all the success</li> </ul>

- Choose ReadPoint Select a specific read point from the drop-down list to display the statistics, or select All to view the combined statistics for all read points.
- ChangeEAS Displays the number of successful (and failed) change EAS operations performed on NXP tags.
- EASAlarm Displays the number of successful (and failed) EAS alarms received from tags.
- SetQuiet Displays the number of successful (and failed) set quiet operations performed on NXP tags.
- ResetQuiet Displays the number of successful (and failed) reset quiet operations performed on NXP tags.
- ChangeConfig Displays the number of successful (and failed) change configuration operations performed on NXP tags.
- **Reset Statistics** Resets all the success and failure counts (including the standard and optional Gen2 operation statistics) for all the read points.
- **Refresh Interval** Sets the refresh interval (in seconds) for this window. The statistics information for the chosen read point is refreshed every **N** seconds (where **N** is the set refresh interval). The minimum value is 10 seconds and the maximum value allowed is 86,400 seconds. Input a new value and click **Change** to set a new interval.

## **Event Statistics**

Select Events to view the Events Statistics window. This window provides options to view the statistics of events.

Home		Event Statis	tics	Event Statistics
Status				The Event Statistics page provides options
Operation Statistics	Event Statistics:			to view the statistics of events.
Gen2		EventName	Count (# of Times)	Ambient Temperature High Alarm -     Shows the sumber of events mixed for
Optional	Ambie	ntTemperatureHighAlarm	0	ambient temperature high alarm.
NXP	Ambie	ntTemperatureCriticalAlarm	0	<ul> <li>Ambient Temperature Critical Alarm – Shows the number of events raised for</li> </ul>
NTDStatistics	PATem	peratureHighAlarm	0	ambient temperature critical alarm.
- Configure	PATem	peratureCriticalAlarm	0	• PA temperature right Analiti - Shows the number of events raised for PA
Reader	Forwar	dPowerHighAlarm	0	emperature high alarm. • PATemperatureCriticalAlarm - Shows
Region	Forwar	dPowerLowAlarm	0	the number of events raised for PA
Communication	Revers	ePowerHighAlarm	0	Forward Power High Alarm - Shows the
Date Time	EchoT	hresholdAlarm	0	number of events raised for forward
IP Sec	Padio	Diloformation	0	Forward Power Low Alarm - Shows the
Change Password	Radio		U	number of events raised for forward power low alarm.
GPIO		Reset Statistics		<ul> <li>Reverse Power High Alarm - Shows the number of events raised for reverse</li> </ul>
Applications				power high alarm.
Profiles				<ul> <li>Echo Threshold Alarm - Shows the number of events raised for echo</li> </ul>
▶ Firmware	R	efresh Interval (secs): 10	Change	threshold alarm.
				<ul> <li>Database warming - Shows the number</li> </ul>

Figure 37 Event Statistics Window

- **AmbientTemperatureHighAlarm** Displays the number of events raised for ambient temperature high alarm.
- **AmbientTemperatureCriticalAlarm** Displays the number of events raised for ambient temperature critical alarm.
- **PATemperatureHighAlarm** Displays the number of events raised for PA temperature high alarm.
- **PATemperatureCriticalAlarm** Displays the number of events raised for PA temperature critical alarm.
- ForwardPowerHighAlarm Displays the number of events raised for forward power high alarm.
- ForwardPowerLowAlarm Displays the number of events raised for forward power low alarm.
- **ReversePowerHighAlarm** Displays the number of events raised for reverse power high alarm.
- EchoThresholdAlarm Displays the number of events raised for echo threshold alarm.
- DatabaseWarning Displays the number of warning events raised whenever the radio tag list buffer is almost full.
- DatabaseError Displays the number of events raised when the radio tag list buffer is full.
- **GPIInformation** Displays the number of events raised for radio GPI events.
- Reset Statistics Resets all the success and failure counts for all the read points.
- **Refresh Interval** Sets the refresh interval (in seconds) for this window. The statistics information for the chosen read point is refreshed every **N** seconds (where **N** is the set refresh interval). The minimum value is 10 seconds and the maximum value allowed is 86,400 seconds. Input a new value and click **Change** to set a new interval.

# **NTP Statistics**

NTP statistics provide information to the user about how often the reader communicated with the NTP server to synchronize date and time. User can take appropriate action depending upon the results of the last synchronization attempt. Statistics have been collected from NTP daemon and each field are explained below.

Figure 38 NTP Statistics Window

NTP statistics:
Parameter
Time Elapsed Since Last Poll
Polling Rate
Last 8 Sync Status
Offset

Statistics have been collected from NTP daemon, each field is explained below.

- When: Number of seconds elapsed since last response.
- **Poll:** Polling interval, in seconds, for source.
- **Reach:** Indicates success/failure to reach source. A reading of 377 shows that all attempts were successful.
- Offset: Indicates the time difference, in milliseconds, between the reference time and system clock.

# **Configure Reader**

Use the Configure Reader menus to access the following functions.

## **Reader Parameters**

Select Configure Reader in the selection menu to configure reader settings using this window.

lome Status	Rea	ader Parameters	Configure Reader
Operation Statistics Configure Reader Region	Zebra - ATR7000	84248DF41ACC Configure Reader	<ul> <li>Name - Allows setting the user configure</li> <li>Name - Allows setting the user configure</li> <li>name of the reader. Accepts alpha nume</li> <li>characters with a maximum size of 32</li> <li>characters.</li> <li>Description - User specified description</li> </ul>
Communication	Name:	ATR7000F41ACC AT	the reader. Accepts alpha numeric charac with a maximum size of 32 characters
Date Time	Description:	ATR7000F41ACC Advanced Reader	<ul> <li>Location - User specified information regarding the location of the reader. Access</li> </ul>
P Sec	Location:		alpha numeric characters with a maximu
Change Password	Contact:	Zahra Tashpalagiga Corporation	size of 32 characters.  Contact - Name of the contact who man
SPIO	Contact:		the reader. Accepts alpha numeric characters
Applications	Operation Status:	Enabled	Operation status - Displays the current
Profiles	Antenna Check:	Enabled	operation status of the reader. Can be 'Enabled' 'Disabled' or 'Unknown'
Firmware	Idle Mode Timeout	0	Antenna check - Option to control the
Commit/Discard	Radio Power State:	On	feature is 'Disabled' the reader does not
System Log	Power Negotiation:	Enabled	attempt to check if any antenna is conne on the ports. When 'Enabled' the reader
Shutdown	Allow Cuset Harm		monitor the presence of antenna on the p
induowii	Allow Guest User:	<b>Z</b>	and will transmit RF only if an antenna is connected

- Name Sets the user-configured reader name. Accepts up to 32 alphanumeric characters.
- **Description** Sets a user-configured reader description. Accepts up to 32 alphanumeric characters.
- Location Enter information on the reader location. Accepts up to 32 alphanumeric characters.
- Contact Enter the name of the reader manager contact. Accepts up to 32 alphanumeric characters.
- **GPI Debounce Time** Delays input events up to this time and delivers these events only if the PIN states remains on the same level.
- Operation Status Displays the current operation status of the reader (Enabled, Disabled, or Unknown).
- Antenna Check When enabled, the reader checks for any port fault and send event to the host indicating the faulty port. When disabled, no error is sent back for faulty port status.
- Idle Mode Timeout (secs) Turns off the radio when the reader is idle for the specified time interval. A value of **0** disables this feature. Enabling this also turns off the antenna check feature when idle mode is entered after time out.
- Radio Power State Displays the current state (On or Off) of the radio. The radio can be turned off if the Idle Mode Timeout is set to a non-zero value and the radio is not performing RF operations for a time period greater than the time specified by this timeout. The radio turns on automatically when RF operation starts.

• **Power Negotiation** - The ATR7000 requires at least 22.9 W to function properly. When the reader is Powered over Ethernet, PoE+ switches typically offers only PoE power levels to powered devices unless the device negotiates required power using LLDP protocol. When the Power Negotiation option is set as enabled, and committed, the ATR7000 readers negotiate PoE+ power level for its operation with the switch. Status of power negotiation is displayed in the Home page of the Administrative Console.

These settings only affect the display. Use Commit/Discard on page 80 to save the changes.

# **Configure Region**

The ATR7000 currently supports United States, Canada, and other regions in 900 MHz RFID band. For global reader configurations, set the region of operation. **Setting the unit to a different region is illegal**.

Different countries have different RF regulatory requirements. To assure regulatory compliance, select **Region** to set the reader for specific regulatory requirements in the country of reader operation using the **Configure Region Settings** window.



**NOTE:** Region configuration is not required for readers configured to operate in the United States region (under FCC rules).

Because of the differing frequency requirements, there are several versions of the hardware. The list of choices on this page is limited by the software to those selections compatible with the hardware in use. Note that if only one option is compatible with the hardware, that option is selected automatically.



#### Figure 40 Region Configuration Window

- **Region of Operation** Select the region for the country of operation from the drop-down list. This list includes regions which have regulatory approval to use with the current board.
- **Communication Standard** Select the communication standard from the list of standards that the chosen region supports. If a region supports only one standard, it is automatically selected.
- **Frequency Hopping** Check to select frequency hopping. This option appears only if the chosen region of operation supports this.
- Selected Channels Select a subset of channels on which to operate (from the list of supported channels). This option appears only if the chosen region of operation supports this.
- Please confirm Check the I understand check box to confirm your understanding that the choices are in compliance with local regulatory requirements.

• Set Properties - Click to apply the changes. Select Commit/Discard on page 80 to save the changes to the reader.

# Certificates

You can protect network services on the reader using SSL/TLS to secure the communication channel against eavesdropping or tampering, and optionally authenticate peer networked nodes involved in the communication. SSL/TLS protocol uses Public Key Infrastructure digital certificates. The following services on the reader support SSL/TLS.

- Web Administrator Console service (HTTPS). See Network Services Settings on page 72.
- File Transfer Service (FTPS explicit SSL/TLS over FTP). See Network Services Settings on page 72.
- Shell Service (SSH by default always in secure mode).
- Secure LLRP Service (refer to the EPC Global LLRP Standard, Security in TCP Transport). See the Enable Secure Mode option in Configure LLRP Settings on page 69.



**NOTE:** The supported version of SSL/TLS varies between services. Different services support SSL v3 and TLS 1.0 and above.



**NOTE:** The **Validate Peer** option in Secure LLRP Service configuration enables authentication of reader and/or clients using digital certificates. You must import a custom certificate (instead of the default self-signed certificate) to the reader to enable this option. See Configure LLRP Settings on page 69 for details. Services other than Secure LLRP rely on password-based authentication.



NOTE: The SNMP service on the reader supports SNMP v2c and does not support security.

## Certificate Configuration

The Certificate Configuration page is available under the Configure Reader menu when the Administrator Console is in HTTPS mode only. To enable HTTPS mode, select Communication > Services, and on the Reader Communication Parameters page select HTTPS from the Web Server drop-down menu.



<b>刹 ZEBRA</b>		ATR7000
Home	Reader Communication Parameters	Service Settings
Status  Operation Statistics  Configure Reader Region  Communication LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Profiles Firmware  Commit/Discard System Log Diagnostics Shutdown Logout	Configure Network Settings         Web Server:       HTTPS•         Shell:       SSH•         File Server:       FTPS•         Disable IPV6 Stack:       Image: Constraint of the server of the ser	<section-header><section-header><text><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></text></section-header></section-header>
	© Copyright 2018 Zebra Technologies Corporation All Rights Reserved	

Select **Configure Reader > Certificates.** The **Certificate Configuration** page provides the current certificate details and an option to update to a custom certificate.

Figure 42 Certificate Configuration Window

Home	C	ertificates Configurations	Certificates
Operation Statistics     Configure Reader     Region     Certificates     Communication     Date Time     IP Sec     Change Password     GPIO     Applications     Profiles     Firmware     CommiDDiseard     Sustem Lon	Subject Name Issuer Zebra456 Zebra456 FTPS URL: FTPS User ID: FTPS Password: PFX Password:	Current certificate details Validity From Validity To Serial Installed date 16/08/2018 15/08/2023 1 Thu Aug 30 11:58:10:2018 Update Certificate	The option is available only in HTTPS mode. This page can used to update the digital certificate in relaxed are well as to display the current certificate det The current certificate installed in the reader is shown along with the following properties: • Subject Name d: • Subject Name d: • Validay From and To dates: • Serial number of the certificate: • Date of installation of the certificate: • Date of installation of the certificate: • To update the certificate the following fields has to be provided, • FTPS URL - Provide the complete URL of the FTPS server including certificate the area - Provide the user name of FTPS server • FTPS basevord: - Provide the user name of FTPS server • FTPS basevord: - Provide the provide the paraevord of the PTX file. The field can be ket emply the provide key password of null.
Diagnostics Shutdown Logout	NOTE: Clicking on "Update Certificate" May PLEASE ENSURE THAT THE READER IS NOT After successful certificate update, please	Update Certificate take several seconds to download and install the new certificate from FTPS ser POWERED OFF OR REBOOTED UNTIL CERTIFICATE INSTALLATION IS COMPI manually reboot reader, close and re open the browser to use updated certifica	ver. LETEI te

The **Current certificate details** section displays the installed certificate's details such as issuer, serial number, and validity information.

By default, the reader uses self-signed certificates (characterized by **Subject Name** and **Issuer** in **Current** certificate details) for all secure interfaces using SSL/TLS.

Self-signed certificates have restrictions, such as by default clients do not trust them because they are not issued by a trusted Certification Authority (CA). Custom trusted certificates may be beneficial in certain use cases, for example:

## Administrator Console

- LLRP by default does not authenticate the client or reader. Security extensions to the standard allow client or reader authentication using digital certificates. The entities involved validate digital certificates by confirming the certificates were issued from a trusted source. Therefore a custom certificate is required to authenticate the client or reader. See the **Validate Peer** option in Configure LLRP Settings on page 69.
- By default web browsers display a warning or prevent connection to the **Administrator Console** when the console service is in HTTPS mode. See Network Services Settings on page 72. This can be an inconvenience for certain environments, particularly when browsers are configured to reject connection to servers that do not publish a trusted certificate.

ATR7000 readers do not allow automatic certificate request and updating. The reader certificate must be issued externally and imported to the reader.

The **Update Certificate** section allows importing a custom certificate to the reader. You must use one of the digital certificate generation mechanisms to create the certificate (see Creating a Custom Certificate). The reader only supports certificates in PKCS#12 format (typically with a .pfx extension). This format uses a signed certificate, with a private key (optionally encrypted) bundled into a single file. The certificate must be hosted on a secure FTP server (running in **Explicit SSL/TLS over FTP mode**). The following options are used to perform the update.

- FTPS URL: Full path to server, including ftps:// prefix, where the .pfx file is hosted.
- FTPS User ID: User login ID to secure FTP server.
- FTPS Password: Password for specified user.
- **PFX Password**: Password for encrypted key in the .pfx file, if the key is encrypted.



**NOTE:** The ATR7000 supports only a single digital certificate. If a custom certificate is installed, the issuer of the certificate is trusted by the reader, so any client attempting to connect to the reader over secure LLRP mode is trusted if the certificate issued to the client is from the same issuer.



**NOTE:** The ATR7000 supports only supports certificates using the RSA public key algorithm. When obtaining a certificate issued from the reader or clients, ensure that RSA is the selected key algorithm.



NOTE: A manual reboot of the reader is required after updating the certificate for the services using SSL/TLS.

## **Creating a Custom Certificate**

ATR7000 readers require that custom certificates are created externally and imported to the reader using a secure FTP, as described previously. The certificate and key used by the reader must be in PKCS#12 format (a single .pfx file), while the certificate and keys used by clients interfacing to the LLRP service on the reader must be in PEM format. If you obtain a certificate in a different format it must be converted to the appropriate format using a tools such as OpenSSL (www.openssl.org).

Digital certificates are typically requested and issued from a certification authority hosted internally in an enterprise environment or by a trusted third party certification authority. The process of requesting and creating certificates varies between platforms. For example, a Windows Server environment typically uses Microsoft Certification Server to process certificate requests and issue certificates. Unix-based systems typically use OpenSSL. This guide can not document all options. The following example illustrates one method of creating custom certificates.

#### **Custom Certificate Creation Example**

The following example illustrates how to set up an OpenSSL-based certification authority to issue reader and client certificates. These scripts can be executed in a Unix operating system or on Windows with a Unix shell scripting environment such as Cygwin.

Create the following text files in a suitable folder on the host machine:

- caconfig.cnf OpenSSL configuration file for Certification Authority certificate creation and signing
- samplereader.cnf OpenSSL configuration file for reader certificate creation
- samplehost.cnf OpenSSL configuration file for reader certificate creation
- InitRootCA.sh Script for initializing a new Root Certification Authority
- CreateReaderCert.sh Script for creating reader certificate
- CreateClientCert.sh Script for creating client certificate

File contents are as follows. Refer to **OpenSSL** (<u>www.openssl.org</u>) documentation for details on configuration options.

Edit configuration options to accommodate the deployment environment.

## caconfig.cnf

```
# Sample caconfig.cnf file for XYZ certification authority
#
# Default configuration to use when one is not provided on the command line.
#
[ ca ]
default_ca
           = local_ca
#
#
# Default location of directories and files needed to generate certificates.
#
[local_ca]
dir
          =.
certificate = $dir/cacert.pem
database = $dir/index.txt
new_certs_dir = $dir/signedcerts
private_key = $dir/private/cakey.pem
serial = $dir/serial
#
#
# Default expiration and encryption policies for certificates.
#
default_crl_days
                 = 365
default_days
                   = 1825
default_md
                   = sha1
#
policy = local_ca_policy
#
#
```

# Default policy to use when generating server certificates. The following# fields must be defined in the server certificate.

#

[local\_ca\_policy] = supplied commonName stateOrProvinceName = supplied = supplied countryName emailAddress = supplied organizationName = supplied organizationalUnitName = supplied # # # The default root certificate generation policy. # [ req ] default\_bits = 2048 default\_keyfile = ./private/cakey.pem default\_md = sha1 # prompt = no distinguished\_name = root\_ca\_distinguished\_name x509\_extensions = v3\_ca # # # Root Certificate Authority distinguished name. Change these fields to match # your local environment! # [root\_ca\_distinguished\_name] = XYZ Root Certification Authority commonName stateOrProvinceName = IL = US countryName emailAddress = ca@xyz.com organizationName = XYZ organizationalUnitName = ABC Dept

#

[ root_ca_extension	ns]
basicConstraints	= CA:true
[ v3_req ]	
basicConstraints	= CA:FALSE
keyUsage	= nonRepudiation, digitalSignature, keyEncipherment
[ v3_ca ]	
basicConstraints	= critical, CA:true, pathlen:0
nsCertType	= ssICA
keyUsage	= cRLSign, keyCertSign
extendedKeyUsag	e = serverAuth, clientAuth
nsComment	= "CA Certificate"
[ssl_client_server]	]
basicConstraints	= CA:FALSE

basicConstraints	= CA:FALSE
nsCertType	= server, client
keyUsage	= digitalSignature, keyEncipherment
extendedKeyUsage	= serverAuth, clientAuth, nsSGC, msSGC
nsComment	= "SSL/TLS Certificate"

#### samplereader.cnf

#

# samplehost.cnf - customized for a reader. Edit last 4 octets after ATR7000 to suit hostname of reader to which certificate is issued

#

[req]

prompt = no

distinguished\_name = ATR7000123456.ds

[ATR70000657E5.ds]

commonName = ATR7000123456

stateOrProvinceName = IL

countryName = US

emailAddress = root@ATR7000123456

organizationName = Company Name

organizationalUnitName = Department Name

#### samplehost.cnf

#

# samplehost.cnf - customized for a client that will connect to the reader's LLRP port. Edit hostname to match FQDN of client.

#

[req]

prompt = no

distinguished\_name = clienthostname.mycompany.com

[clienthostname.mycompany.com]

commonName = CLIENTHOSTNAME

stateOrProvinceName = IL

countryName = US

emailAddress = root@clienthostname.mycompany.com

organizationName = Company Name

organizationalUnitName = Department Name

#### InitRootCA.sh

#Initialize from current directory

#Enable definition for environment variable OPENSSL\_FIPS to execute in FIPS mode on system with FIPS compliant OpenSSL build

#export OPENSSL\_FIPS=1

export WORKSPACE\_DIR=\$( cd "\$( dirname "\$0" )" && pwd )

#Make sure CA key password is unique and secret

export CA\_KEY\_PASSWORD=CA-abcd12345

#Cleanup Certificate Store folder

rm -rf \$WORKSPACE\_DIR/CA-Certs

#Change directory to CA-Certs and create folders for certificate and key storage in myCA

mkdir -p \$WORKSPACE\_DIR/CA-Certs

cd \$WORKSPACE\_DIR/CA-Certs

mkdir -p myCA/signedcerts

mkdir -p myCA/private

cd myCA

#Initialize serial number

echo '01' > serial && touch index.txt

#Create CA private key and certificate

export OPENSSL\_CONF=\$WORKSPACE\_DIR/caconfig.cnf

echo 'Creating CA key and certificate ....'

openssl req -x509 -newkey rsa:2048 -out cacert.pem -outform PEM -days 1825 -passout pass:\$CA\_KEY\_PASSWORD

openssl x509 -in cacert.pem -out cacert.crt

echo 'Test Certificate Authority Initialized. CA certificate saved in cacert.crt. Install it to trusted CA certificate store'

#### CreateReaderCert.sh

#Initialize from current directory

#Enable definition for environment variable OPENSSL\_FIPS to execute in FIPS mode on system with FIPS compliant OpenSSL build

#export OPENSSL\_FIPS=1

export WORKSPACE\_DIR=\$( cd "\$( dirname "\$0" )" && pwd )

#Make sure passwords are unique and secret

export CA\_KEY\_PASSWORD=CA-abcd12345

export GENERATED\_CERT\_KEY\_PASSWORD=abcd12345

cd \$WORKSPACE\_DIR/CA-Certs/myCA

#Create sample reader key and certificate

export OPENSSL\_CONF=\$WORKSPACE\_DIR/samplereader.cnf

echo 'Creating reader key and certificate with its signing request ....'

openssl req -newkey rsa:1024 -keyout reader\_key.pem -keyform PEM -out tempreq.pem -outform PEM -passout pass:\$GENERATED\_CERT\_KEY\_PASSWORD

#CA now signs client certificate by processing its certificate sigining request

echo 'CA Signing reader certificate ....'

export OPENSSL\_CONF=\$WORKSPACE\_DIR/caconfig.cnf

openssl ca -extensions ssl\_client\_server -in tempreq.pem -out reader\_crt.pem -passin pass:\$CA\_KEY\_PASSWORD -batch

rm -f tempreq.pem

echo 'Exporting reader certificate and key to PKCS#12 format....'

openssl pkcs12 -export -out reader.pfx -inkey reader\_key.pem -in reader\_crt.pem -certfile cacert.crt -passin pass:\$GENERATED\_CERT\_KEY\_PASSWORD -passout pass:\$GENERATED\_CERT\_KEY\_PASSWORD

echo 'Reader certificate, key and export to PKCS#12 format (.pfx) completed.'

echo 'Note: PFX protected with password: '\$GENERATED\_CERT\_KEY\_PASSWORD

### CreateClientCert.sh

#Initialize from current directory

#Enable definition for environment variable OPENSSL\_FIPS to execute in FIPS mode on system with FIPS compliant OpenSSL build

#export OPENSSL\_FIPS=1

export WORKSPACE\_DIR=\$( cd "\$( dirname "\$0" )" && pwd )

#Make sure passwords are unique and secret

export CA\_KEY\_PASSWORD=CA-abcd12345

export GENERATED\_CERT\_KEY\_PASSWORD=abcd12345

cd \$WORKSPACE\_DIR/CA-Certs/myCA

echo 'Current dir:'\$( cd "\$( dirname "\$0" )" && pwd )

#Create sample client key and certificate

export OPENSSL\_CONF=\$WORKSPACE\_DIR/samplehost.cnf

echo 'Creating client key and certificate with its signing request ....'

openssl req -newkey rsa:1024 -keyout client\_key.pem -keyform PEM -out tempreq.pem -outform PEM -passout pass:\$GENERATED\_CERT\_KEY\_PASSWORD

#CA now signs client certificate by processing its certificate sigining request

echo 'CA Signing client certificate....'

export OPENSSL\_CONF=\$WORKSPACE\_DIR/caconfig.cnf

openssl ca -in tempreq.pem -out client\_crt.pem -extensions ssl\_client\_server -passin pass:\$CA\_KEY\_PASSWORD -batch

rm -f tempreq.pem

echo 'Client key, certificate creation and signing completed. Use files client\_key.pem and client\_crt.pem'

## Script Usage

The following section illustrates how to use the previous scripts on the host machine.

#### **Certification Authority Initialization**

- Edit caconfig.cnf to change the configuration for CA if necessary.
- Execute CA initialization command sequence by invoking ./InitRootCA.sh.

#### Issue Reader certificate:

- Edit samplereader.cnf to update any configuration such as hostname if necessary.
- Execute CreateReaderCert.sh by invoking ./CreateReaderCert.sh.

#### Issue Client certificate:

- Certificate and key issued using this method can be directly used with the LLRP client.
- Edit **samplehost.cnf** to update any configuration such as **hostname** for the client, if necessary.
- Execute CreateClientCert.sh by invoking ./CreateClientCert.sh.

## **SSH Key Management**

Users can import SSH keys into the reader to establish remote connections without password authentication. SSH keys enable secure, passwordless login to remote servers.

## Generating a New SSH Key Pair

Before importing SSH keys into the reader, you need to generate them. This step creates a pair of cryptographic keys: a public key (shared with the remote server) and a private key (kept secure on your local machine).

- 1. Open a terminal on a local machine.
- 2. Run the following command to create an SSH key pair:

\$ssh-keygen -t rsa -b 4096

- -t rsa specifies the type of encryption (RSA).
- -b 4096 specifies the bit length of the key (higher is more secure).



NOTE: FX readers currently support 2048- and 4096-bit RSA SSH keys only.

- 3. When prompted to Enter a file in which to save the key, enter the desired location or press Enter to accept the default location (~/.ssh/id\_rsa).
- 4. When prompted to enter a passphrase, press **Enter** to leave it empty (FX readers do not support SSH keys with passphrases).

Once done, there will be two files: one private key file (containing a key beginning with '-----BEGIN OPENSSH PRIVATE KEY-----') and another public key file (with a .pub extension containing a key beginning with 'ssh-rsa').

## Importing SSH Keys

Import the SSH keys into the reader by navigating to Configure Reader > SSH Key Management.

lame taña		SSH Key Management
Operation Statistics Configure Reader	SSH Key Management	public key and pitrate key. There are current following two File Uplicad
Region Certificates SDI Key Management	Update Security Keys	Key Par - Public and Private Kay Par - Public and Private - In the SSH public key authors use case. It is rather (good that the users create () a previous
and Tags	Public Key	pair for themselves. STH+ implementations include couly used for this (for name information see soft-karyget)
Communication	File: Choose File No Be chosen	<ul> <li>A possible way that is copied to the a set service;</li> <li>Copy of the public key care encrypt data which can then only the person who heats the comparation and the person of the</li></ul>
inte Time	File: Choose File No lie chosen	nerver receives a public key from a user and considers the key trustworthy, the server marks the key as authorized in its
Sarge Password	Upinat Keys	authorized, keys file. Such keys are called authorized keys. • A private key that remains (only) with the user The pesse
PIO CON		This key is proof of the user's identity. Only a user in possession private key that corresponds to the public key at the server will
aplications rofles Firmuum	Installed Key	to sudfeedicate successfully. The private keys need to be those handled carefully, and no copers of the private key should be dehibitisted. The private keys used for user watherdication are o indehibitister.
System Log	Public Key	To appliate the SUPI keys the following fields has to be provided.
Approximation address a	and a standard with the second standard and the second standard and the second standard and the second standard	• Key Pair - Public and Private - In the SSH public key authors
Marcalperationer activities	naugu za new lotan new galacie granit in ninder newy por janie Galacy materialistica, a stalica da ristorialis Billowinges auto new partie (2009) 2009 (2005) a ben't I	Under und case. It is rather typical that the tases create 0 is provision part for thermotenes. Still requirementations include carely used for this for more information over task temperal for this for more information over task temperal
		Private Key File Uplead - Photo: Key File can be of any exten- Uplead Keys - On cloking Uplead Keys the canterl public key seen in below table.



NOTE: The current public key is displayed under the Installed Key section.

Import both the public and private keys into the reader by selecting **Public Key File** and **Private Key File** and navigating to the appropriate location on your local machine.

When selected, click Upload Keys to upload the files to the reader and replace the existing keys.



**NOTE:** The reader can possess only a single active public SSH key.

The new public key will now be displayed under the **Installed Key** section.

## Adding SSH Key to a Remote Server

Adding the SSH key tells the remote server to allow login from your FX reader, which holds the matching private key.

- Log in to the remote server using a password: ssh user@remote\_server\_ip
- When logged in, append your public key to the server's ~/.ssh/authorized\_keys file: echo "your\_public\_key\_here" >> ~/.ssh/authorized\_keys



**NOTE:** The public key begins with "ssh-rsa. Ensure the entire file content is copied.

 Ensure the permissions on the ~/.ssh/ directory and the authorized\_keys file are correct: chmod 700 ~/.ssh chmod 600 ~/.ssh/authorized keys

# **Read Tags**

Select Read Tags to perform an inventory of tags in the field of view of the reader.

ation statistics igure Reader lacs	27	7 5620 reads		00:00:46:755	
munication	Z / tags	125 reads/sec		Start	Stop Cle
ime					
	-				
e Password	EPC Id	Tag Seen Count	RSSI	Antenna id	Seen Time
	0412100954000000000E44	700	-51	37	04/02/2020 11:50:29:074
tions	E2806894000040007EA4ECF8	1091	-32	39	04/02/2020 11:50:29:834
	100020003000400050006011	14	-66	36	04/02/2020 08:36:38:835
vare	E28011605000020AC5D7FD38	432	-61	38	04/02/2020 11:50:29:596
UDiscard	3034281848374630128AEC78	218	-56	39	04/02/2020 11:50:29:829
m Log	8DF00000000000007C4146	901	-30	39	04/02/2020 11:50:29:825
stics	000000000000000000000000000000000000000	114	-45	34	04/02/2020 11:50:27:957
THE OTHER DESIGNATION	100020003000400050006042	4	-62	1	04/02/2020 07:45:21:980
	E28011606000020666813358	584	-64	39	04/02/2020 11:50:29:843
	100020003000400050006023	293	-61	37	04/02/2020 11:50:29:065
	E200284949150090100080D2	225	-58	33	04/02/2020 11:50:27:566
	E28011606000020666AEE5C8	144	-60	22	04/02/2020 11:50:23:154
	041210095400000000012E6	306	-47	38	04/02/2020 11:50:29:586
	E28011606000020666AEE598	49	-59	25	04/02/2020 08:36:32:659
	E2806894000050007EA4ECF3	6	-59	2	04/02/2020 08:36:19:974
	3034281848374630128AEC70	81	-64	39	04/02/2020 11:50:29:839
	E28011606000020666813348	134	-60	22	04/02/2020 11:50:23:084
	3034281848374630128AEC74	128	-60	37	04/02/2020 11:50:29:177
	BBBBCCCCC53FFFFFFFFFFFFFF	94	-49	35	04/02/2020 08:36:38:287

### Figure 43 Reader Operation

Inventory operation on all tags in the field of view is initiated by clicking the Start button. Inventory is performed on all virtual antennas of the ATR7000. Statistics on total unique tags read, total number of inventory responses, and read rate is displayed.

For each inventoried tag, its EPC ID, number of times the tag was seen, peak RSSI of tag's response, virtual antenna on which tag was observed, and the last seen timestamp are displayed in a table.

The Inventory operation is continuous and may be stopped by clicking the Stop button.

Current inventory statistics are cleared by clicking the Clear button.

# **Communication Settings**

Select Communication to view the Configure Network Settings window.

# **Configure Network Settings with Ethernet**

#### Figure 44 Configure Network Settings - Ethernet

s	1	Reader Communicatior	Parameters	Communication Settings
eration Statistics nfigure Reader nmunication		Configure Network S	ettings	Ethernet
Time c ge Password cations es mware mmit/Discard tem Log	IPv4 IPv6	Obtain IPV4 Address via DHCP: Current IPV4 address IPV4 Subnet Mask: IPV4 Gateway: IPV4 DNS Server: MAC Address:	On - 10.17.129.63 255.255.255.0 10.17.129.1 10.17.1.30 84.24.8D.FE.22.7B	IPV4 The reader supports both automatic TCP/IP configuration vi DHCP, and manual configuration. The first button turns DHC or off, depending on current state. If DHCP is turned on, actual current values of the reader's I address, subnet mask, default gateway, and DNS server and displayed on this page. Since these have been obtained fro DHCP server, they cannot be changed manually. If DHCP is turned off, you can set values for these fields:
iostics Jown ut			Set Properties	<ul> <li>IP Address (in dotted notation) at which the reader assigned.</li> <li>Subnet Mask (in dotted notation) appropriate for the network the reader resides in</li> <li>Default Gateway (in dotted notation) appropriate for network the reader resides in.</li> <li>DN S server (in dotted notation) appropriate for the the reader resides in.</li> </ul>

## IPV4



**NOTE:** You must click **Commit** to update the network configuration. If the Commit is not successful, the system indicates the problem and allows correcting it by repeating the operation. DHCP and IP address updates do apply until the reader is rebooted.

• **Obtain IPV4 Address via DHCP** - The reader supports both automatic TCP/IP configuration via DHCP and manual configuration. The DHCP button turns DHCP on and off.

If DHCP is turned on, this window displays actual current values of the reader's IP address, subnet mask, default gateway, and DNS server. Because these are obtained from the DHCP server, they cannot be changed manually.

If DHCP is turned off, you can set the following values for these fields.

- Current IPV4 Address IP address (in dotted notation) at which the reader is assigned.
- **IPV4 Subnet Mask** Subnet mask (in dotted notation) appropriate for the network in which the reader resides.
- **IPV4 Default Gateway** Default gateway (in dotted notation) appropriate for the network in which the reader resides.
- IPV4 DNS Server DNS server (in dotted notation) appropriate for the network in which the reader resides.
- MAC Address The MAC address of the reader.

### IPV6



**NOTE:** Also enable automatic configuration for IPV6 through RA packets configuration. To enable or disable RA packet configuration go to the Services window.

 Obtain IPV6 Address via DHCP - The reader supports both automatic TCP/IPV6 configuration via DHCP and manual configuration. The DHCP button turns DHCP on and off.

If DHCP is turned on, this window displays actual current values of the reader's IPV6 address, prefix length, default gateway, and DNS server. Because these are obtained from the DHCP server, they cannot be changed manually.

If DHCP is turned off, you can set the following values for these fields.

- Current IPV6 Address IP address (in dotted notation) at which the reader is assigned.
- Prefix Length Prefix length appropriate for the network in which the reader resides.
- **IPV6 Default Gateway** Default gateway (in dotted notation) appropriate for the network in which the reader resides.
- **IPV6 DNS Server** DNS server (in dotted notation) appropriate for the network in which the reader resides.
- MAC Address The MAC address of the reader.

# **Configure LLRP Settings**

Select **LLRP** to view and set the LLRP settings. By default, LLRP activates in server mode, where LLRP clients can connect to the reader using the port number specified in the **Client** port field. The reader can also be configured in LLRP client mode. In this case, configure the LLRP server address in this web page as well. LLRP cannot be disabled since it is the primary native protocol for RFID for the reader.



ome	Reader Communication F	Parameters	LLRP Settings
Operation Statistics Configure Reader Communication LLRP SNMP Services ate Time Sec hange Password PIO pplications rofiles Firmware	Configure LLRP Settin LLRP Status: Operation Mode: Client IP: Enable Secure mode: Validate peer: Client Port: Allow LLRP Connection Override (From USB IF): Connect Status:	ngs LLRP is running. Server • 0.0.0 5084 5084 Disconnect LLRP Set Properties	This page supports setting the LLRP consignation on the feader     LLRP Status - Shows the current state of the LLRP ison     on the reader. Indicates whether LLRP is running or not.     Operation Mode - Allows the user to choose the LLPP     mode in the reader. Can be set to either "Server" or
Commit/Discard System Log iagnostics hutdown ogout			Configuration options when LLRP in the reader is in "Client" mo • Server IP - Allows configuring the IP address of the ser to connect to. • Client Port: Allows configuring the LLRP hast port to connect to. Default is 5084. • Allow LLRP Connection Override (From USB IF)-Th allows the reader to listen on an alternate port (49152) the virtual Network (over USB) interface. When an LLR client is connected over the primary interface (Ethernet primary LLRP contections) to possible for a different (dient to
This window offers the following fields:

- **LLRP Status** Displays the current state of the LLRP server on the reader. Indicates whether LLRP is running.
- **Operation Mode** Sets the LLPR mode in the reader to either **Server** or **Client**.

LLRP configuration options when the reader is in Server mode:

- **Client IP** Displays the currently connected LLRP client's IP address. If there is no LLRP client connection, this is 0.0.0.0.
- Client Port Configures the LLRP listening port on the reader. The default is 5084.
- Connect Status Indicates whether the client is connected. This button is grayed out if there is no client connected. If an LLRP client is connected to the reader, this button is enabled; click this button to disconnect the client.

LLRP configuration options when the reader is in **Client** mode:

- Server IP Configures the IP address of the server to connect to.
- Client Port Configures the LLRP host port to connect to. The default is 5084.
- Allow LLRP Connection Override (From USB IF) This allows the reader to listen on an alternate port (49152) on the virtual network (over USB) interface. When an LLRP client is connected over the primary interface (Ethernet and primary LLRP port), a different client can override this connection on the alternate interface (Virtual Network and alternate port 49152) if this option is enabled. This also permits overriding a connection from a primary interface over an existing connection on an alternate interface. This option is off by default. Changing this option restarts the LLRP service on the reader.
- Connect Status Indicates whether the reader is connected to the LLRP host. This button toggles between ConnectLLRP and DisconnectLLRP. Clicking ConnectLLRP initiates an LLRP connection to the host server.

LLRP configuration options when the reader is in **Secure** mode:

- Security Mode Specifies whether LLRP communicates in secure or unsecured mode. Checking Enable Secure Mode switches the LLRP port to 5085 by default. You can override the port value. LLRP in secure mode supports ciphers that are compliant with TLS1.2.
- Validate Peer Specifies whether the validation of peer against the same certification authority issued certificate is required. If you select the validate peer option, the secure LLRP service on the reader allows connection for valid secure peer entities only if the certificate of the peer is issued from the same certification authority that issued the certificate for the reader. By default the reader uses self-signed certificates, and peer certificate based validation is disabled.

### **SNMP Settings**

Select SNMP to view the Configure SNMP Settings window.



Home	Reader Communication Parameters	SNMP Settings ?
Alans	Configure SNMP Settings Send SNMP Trap To: SNMP Community String: SNMP Version: VI ▼ Send Server Heartbeat: ♥ Set Properties	This page supports setting the SNMP configuration on the reader. If the SNMP host is not set (or is not valid), no Network Status Events will be sent. If you want to receive Network Status Event notifications, you must supply a valid link in the • Send SNMP Trap to - Supports configuring the host IP address to which the SNMP trap should be sent to. If this is left blank, fraps will not be sent to any host. • SNMP Community string - SNMP community string to be used for SNMP set and get. • SNMP Version - SNMP version to be used in the reader. Supported versions are V <sup>1</sup> and V2c <sup>2</sup> . • Send Server Heartbeat - Send heartbeat message periodically to the configured SNMP hest. Note: Send SNMP Trap to and Server Heartbeat take effect immediately after doing "Set Properties". However Commit changes needs to be performed to save the same persistently. The modified SNMP community string and SNMP Version do not get affected until the reader is rebooted.

Use this window to configure the SNMP host settings to allow sending network status events and receiving network status event notifications:

 Send SNMP Trap To - Configures the host IP address to which the SNMP trap is sent. Leave this blank to send no traps to any host.



**NOTE:** Send SNMP Trap To and Send Server Heartbeat take effect immediately after clicking Set Properties. However, perform a Commit to persist the changes. The modified SNMP Community String and SNMP Version are not affected until the reader reboots.

- SNMP Community String SNMP community string to use for SNMP set and get.
- SNMP Version SNMP version to use in the reader. Supported versions are V1 and V2c.
- Send Server Heartbeat Sends a heartbeat message periodically to the configured SNMP host.

## **Network Services Settings**

Select Services to view the Configure Network Service Settings window.



Home Status	Reader Communication Parameters	Service Settings
Operation Statistics Configure Reader Region	Configure Network Settings	Network Services
Communication	Web Server: HTTPS -	The reader supports are following network services.
LLRP	Shell: SSH -	Web Server - This allows configuring the web server in
Services	File Server: FTPS -	either HTTP (Unsecure) or HTTPS (Secure) mode. Shell - This allows configuring the Shell to SSH (Secure)
ate Time	Disable IPV6 Stack:	mode or disabled state.
P Sec	Receive RA packets:	either FTP (Unsecure) or FTPS (Secure) mode.
Change Password		Set     Isable IPV6 Stack - This allows the user to enable or     disable the reader's IPV6 stack.
SPIO	Pr	<ul> <li>Receive RA packets - This option is only valid when IPV stack is enabled. If enabled this allows for IPV6 IP</li> </ul>
Profiles		configuration through RA packets else the IP will have to obtained via DHCP in the communications page or
Firmware		assigned statically.
Commit/Discard		Note: The service configuration is not updated until you cl
System Log		successful, the system should indicate the problem and
Diagnostics		allow you to correct it by repeating the operation.
Shutdown		

The reader supports the following network services.

- Web Server Configures the web server in either HTTP (unsecure) or HTTPS (secure) mode.
- Shell Sets the shell to SSH (secure) mode or a disabled state.
- File Server Sets the file server to either FTP (unsecure) or FTPS (secure) mode.
- Disable IPV6 Stack Select this to disable the reader's IPV6 stack.
- Receive RA packets This option is only valid when the IPV6 stack is enabled. Enable this to allow IPV6 IP configuration through RA packets; otherwise obtain the IP via DHCP in the Communication window or assign statically.

# System Time Management

Select **Date Time** to view the **System Time Management** window. Use this window to set the date and time value of the reader, or to specify an NTP server for the reader to synchronize with.



**NOTE:** The date/time and time zone changes take effect immediately, and do not require a Commit.

Figure 48 System Time Management Window

<b>刹 JEBR</b>	RA	ATR7000
Home Status > Operation Statistics > Configure Reader - Communication LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Determent	System Time Management         SNTP Configuration         SNTP Server Name or IP Address: ntp.zebra.lan         NOTE: Changing the SNTP Server Address requires a Commit!         Set SNTP Parameters         Set Date & Time on the reader         C       September 2018 >         Su Mo. Tu. We Th. Fr. Sa	An end of the seader, or to specify an NTP server for the reader to synchronize with the reader, or to specify an NTP server for the reader to synchronize with.           The Date/Time page provides the interface for user to adjust the date and time value of this reader, or to specify an NTP server for the reader to synchronize with.           To specify a SNTP server, enter your SNTP Server's IP address or main the SNTP Server Name or Address box, and then click Set SNTP Server Address. You must do a Commit for the change take effect.           To adjust the time manually, select the appropriate value for the user's local time, and click the "Set Date and Time" button. The generation is successful. Otherwise, an appropriate message will tell the reason for the lature.           The time zone (including use of Daylight Savings) can also be set from this page.
Profiles Firmware *Commit/Discard > System Log Diagnostics Shutdown Logout	36       10       10       10       11       1       31       1         2       3       4       5       6       7       8       9       10       11       12       13       14       15         16       17       18       19       20       21       22       23       24       25       26       77       28       29         30       1       2       3       4       5       6       7       8       9	Note: The date/firme and time zone changes take effect immediately, and do not require a Commit.

To specify an SNTP server, enter the SNTP server's IP address or name in the **SNTP Server Name or IP Address** box, and then click **Set SNTP Parameters**. You must select Commit for the change to take effect.

To adjust the time manually, select the appropriate value for the user's local time, and click the Set Date and Time button. This adjusts the reader's clock to the value provided if the operation is successful. Otherwise, an appropriate message indicates the reason for the failure.

You can also set the **Time Zone** (including use of Daylight Savings) using the drop-down menu.

## **IPV6 IP Sec**

Select IP Sec to view the IPV6 IP Sec window. IP Sec settings allow adding IP Sec pairing of the reader with a partner with a pre-shared key.

Figure 49 IPV6 IP Sec Window

<b>刹市。ZEBRA</b>		ATR7000
Home	IPV6 IP Sec	IPSEC ?
status ► Operation Statistics ► Configure Reader ► Communication LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Profiles ► Firmware	Settings  Add IP Sec Entry Delete IP Sec Entry  IP Address: Passkey: Access Level: Transport  Add IP Sec Entry	<ul> <li>IPSEC settings allow the user to add IPSec pairing of the reader with a partner with a pre-shared key.</li> <li>Add IP Sec Entry</li> <li>IP Address - Specify the IP Address of the partner with whom the IP SEC communication is intended.</li> <li>Passkey - Enter the pre-shared passkey to be used with the partner IP Address Minimum allowed characters are 6 and maximum is 15.</li> <li>Access Level - Specify the IPSec access level. Can be either Transport or Turnel mode. Currently the reader supports only Transport mode.</li> <li>Delete IP Sec Entry</li> <li>IP Address - Specify the IP Address of the partner with whom the IP SEC communication is already configured and which needs to be deleted.</li> </ul>
*Commit/Discard > System Log Diagnostics Shutdown Logout		-

To add an IP Sec entry:

- 1. Click the Add IP Sec Entry radio button.
- 2. In the IP Address field, specify the IP address of the partner with whom the IP SEC communication is intended.
- 3. In the **Passkey** field, enter the pre-shared passkey (from 6 to 15 characters) to use with the partner IP address.
- 4. In the Access Level drop-down list, select the IP Sec access level. Options are Transport and Tunnel mode. Currently the reader only supports Transport mode.
- 5. Click the Add IP Sec Entry button.

To delete an IP Sec entry:

- 1. Click Delete IP Sec Entry radio button.
- 2. In the **IP Address** field, specify the IP address of the partner with whom the IP SEC communication is configured and is to be deleted.
- 3. Click the Delete IP Sec Entry radio button.

## **Change Password**

To ensure the controlled and secured access to reader **Administrator Console** functions, designate which users and computers are authorized to have system access by setting up authorized user accounts. Only users logging in with a registered user name and password can successfully access **Administrator Console** functions.

## **ATR7000 User Accounts**

The ATR7000 supports the following user accounts:

- **admin** This user has web access but no shell access, with full privileges to make changes on the reader using the Administrator Console interface and to access to the reader using the FTP interface.
- **guest** This user has web access but no shell access, with read-only privileges in the Administrator Console and can not make configuration changes. The **guest** user does not need a password to log in to the Administrator Console.



**NOTE:** The **Change Password** function is not supported for the user **guest**.

rfidadm - This is the reader administrator, with shell access but no Administrator Console access. rfidadm has full access to the /apps directory and read-only access to most of the other directories, including the /platform, /usr, /lib, /etc, and /bin directories. The rfidadm user can use this account to install and uninstall RFID programs and upload user applications.

Select Change Password to view the Change Password window.

<b>刹 ZEBRA</b>		ATR7000
Home Status > Operation Statistics > Configure Reader - Communication LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Profiles > Firmware - Commit/Discard > System Log Diagnostics Shutdown Logout	User Name:       admin •         Old Password:          New Password:          Change Password:	<section-header><section-header><text><text><text><section-header><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></section-header></text></text></text></section-header></section-header>

Figure 50 Change Password Window

To set a user password:

- 1. In the User Name drop-down list, select the user for whom to change the password.
- 2. In the Old Password field, enter the existing password for that user.
- 3. In the **New Password** field, enter the new password, and again in the **Re-Enter Password** field.
- 4. Click Change Password. The password changes immediately and does not require a Commit operation.

## Managing User Login and Logout

Users must log in and log out of the system to ensure that system access is granted only to authorized users, and that only one user is logged in at a time to ensure that multiple users do not make conflicting changes to the system.

If the user performs no action for a period of time, the system automatically logs him or her out. The user must log in again to use the Administrator Console.

## **GPIO**

Select GPIO to view the GPIO Control Page. This window allows viewing and setting the status for GPI pins.



**NOTE:** The ATR7000 has two inputs and three outputs.

#### Figure 51 GPIO Control Window

刹 <b>い。ZEBRA</b>				ATR7000
Ноте		GPIO Control Pag	je	GPIO 2
Status   Operation Statistics  Configure Reader  Communication	GPIO Pin #	Settings	Status	GPIO settings page provides the status for GPI pins and also helps the user to set the status of GPO pins. To set a GPO pin HIGHU.CW click on the image of the required pin number. Indicates GPIO HIGH
LLRP SNMP Services Date Time	GPI1: GPI2:	Host GPI - Host GPI -		Indicates GPIO LOW Indicates GPIO Unknown state
IP Sec Change Password GPIO Applications	GP01:	Host GPO -	•	<ul> <li>GPI debource time. Many of the devices connecting to GPI0 port of the KY moder would create private driving the connection. GPI0 Debources would help to handle the situation. GPI0 Debources would help to handle the situation. GPI0 and debource devices not have provided on GPO operations and neut operation when the debource time is set to 0. Also, debource time is sended in a line not neise and more most work reduce and would be sended to all innor takes and more most work reduce and would be of the sended in a line not neise and more most work reduce and provide the sended of the sended beam of the sended to define the sended in a line not neise and more most work reduce and sended the sended beam of the sended beam of the sended to define the sended in a sended to define the sended beam of the sended to define the sended the sended beam of the sended beam of the sended to define the sended the sended beam of the sended beam of the sended to define the sended the sended beam of the sended beam of the sended to define the sended the sended beam of the sended beam of the sended the sended to define the sended the sended beam of the sended beam of the sended the sended the sended the sended the sended the sended the sended beam of the sended beam of the sended the sen</li></ul>
Profiles  Firmware  Commit/Discard  System Log	GP02: GP03:	HOST GPO V	•	each other. The user can enter the debounce time in milliseconds. The upper limit of GPI debounce value is 1000 and web concole limits setting beyond the value. Once the time is set the events are delevered as wells as cathack functions are catled only after the debounce time expires provided the in states taks in the same
Diagnostics Shutdown Logout	GPI Debounce Time	(ms): 0	Set	GPRO Settings: OPRO Settings selection shall help to map the FX teader GPI and/or GPO with Radio GPRO. User allowed to select Radio GPIOX for selection of the GPRO (Setting) select Radio GPIOX for selection the GPRO (Setting) Water Set Setting) is a set of the Additional section for the GPRO Water Set Setting) is a set of the Addition of the GPRO Water Set Setting (Setting) is a set of the Addition of the GPRO Comparison of the GPRO
			Properties	reader. GPIO settings options will be disabled, if not supported.

- Settings Map the reader GPI and/or GPO with the host GPIO. Select Host for GPIx or GPOx where x = 0 or 1. An attempt to violate this condition changes the selection to either Host GPIx or Host GPOx automatically. The settings are disabled if a configuration is not supported.
- Status To set a GPO pin high or low, click on the image next to the required pin number:
  - Green indicates GPIO HIGH
  - Red 📃 indicates GPIO LOW
  - Yellow 🔛 indicates GPIO unknown
- **GPI Debounce Time** Enter a value of up to 1000 milliseconds to minimize spikes that can occur when a device connects to the GPIO port of the reader. The default is 50. Debounce time applies to all input pins, and pins must work independently of each other. Events and callback functions occur only after the debounce time expires, provided the pin state remains at the same level for the debounce time duration. GPIO debounce does not impact GPO and input operations when set to 0.

• Set Properties - Click this when all selections are made.

# **Applications**

•

Select **Applications** to view the **User Application Page**. This window allows installing applications on the reader and provides details of the installed application.



<b>淡 ZEBR</b> A	4	ATR7000
Home Status > Operation Statistics > Configure Reader ~ Communication LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Profiles > Firmware * Commit/Discard > system Log Diagnostics	User Application Page Existing Packages: List of Installed apps Start/Stop AutoStart Uninstall Meta Data Install New Package:	Applications     The page provides the details of installed application and also to install applications in the reader.     List of installed Apps - This drop down meru shall list the carder.     Start/Stop - The image dapply the running status as indicated below. Click the image to toggie the status.     Indicates App is running     Indicates App is NOT running     Indicates App is NOT running.     Uninstall - Shall remove the package from reader.     How to create packages: Packages can be created using any of standard debain package creation tools or manually. The guidelines for package creation tools or manually the guidelines for package creation tools or manually. The guidelines for package creation tools or manually. The guidelines for package creation tools or manually. The guidelines for the binary creation for X-750 methods are bited below, to package creation tools or manually. The guidelines for the package creation tools or manually. The guidelines for the binary creation for X-750 methods are bited below.
Logout		name of binary executable must be package-1. There can be more binaries apart from the above said one in the package. 3. The package shall contain a startup script in the name of start_packageName sh to start the above said binary (and/or other binaries in the package, f any). For example, if the package name is package-1_2_1_all deb (package-1 version 2.1), then the name

The Existing Packages section includes the following options:

- List of Installed apps The drop-down menu lists the current packages installed in the reader.
- Start/Stop The image displays the running status as follows. Click the image to toggle the status.
  - Green indicates application is running
  - Red indicates application is not running
- AutoStart Select this check box to run the application at startup.
- Uninstall Removes the package from the reader.

To create packages for the ATR7000 reader, use any of the standard Debian package creation tools, or create them manually. *The FXSeries SDK Programmers Guide* provides details on creating application packages to install on the reader.

- The package must contain a binary executable compatible with ELF 32-bit LSB executable, ARM, version 1, GNU Linux.
- The name of the binary executable must match the name of the package, excluding the version name. For example, if the package name is **package-1\_2.1\_all** (package 1 version 2.1), the name of the binary executable must be **package-1**. There can be more than one binary in the package.
- The package must contain a startup script in the name of start\_packageName.sh to start the binary or binaries in the package. For example, if the package name is package-1\_2.1\_all.deb (package 1 version 2.1), the name of the startup script must be start\_package-1.sh.

• The package must contain a stop script in the name of **stop\_packageName.sh** to stop the binary or binaries in the package. For example, if the package name is **package-1\_2.1\_all.deb** (package 1 version 2.1), the name of stop script must be **stop\_package-1.sh**.



**NOTE:** The reader executes the packages with the privileges of **rfidadm** user account. See the ATR7000 User Accounts on page 75 for information on **rfidadm** user privileges.

# **Reader Profiles**

Select **Profiles** in the selection menu to view the **Reader Profiles** window, which shows the current profiles on the reader and allows performing profile-related operations.



**NOTE:** Because the **Reader Profiles** window uses an applet to connect to the reader, enable JVM support on the browser in order for this window to function properly.

The window displays a set of provided configuration files, or profiles, that a user can re-use and/or modify depending on the reader application or use case. The profiles serve as configuration examples.



्रीन <b>.</b> ZEBRA		ATR7000
Home	Reader Profiles	Reader Profiles
Status	Profile Operations	The Reader profiles page shows the current profiles on the reader and allows the user to perform profile related operations. Since the reader profiles page uses appliet to connect to the reader, JVM support must be enabled on the browser for this page to function properly.
LLRP SNMP Services Date Time IP Sec Change Password GPIO Applications Profiles Firmware Commit/Discard System Log Diagnostics Shutdown Logout	Available Profiles in the Reader	<ul> <li>Available profiles on the reader - The set of currently available profiles on the reader is shown in this list.</li> <li>Import - This allows the user to 'Import profile ends the reader'. Clicking on Import button opens a file dialog allowing the user to pick a profile file (XML file) from the local PC and import it into the reader.</li> <li>Export - This allows the user to 'Export profile from the reader'. Choose one of the available profiles and click on Export button. The profile link is exported and can be aswed in an XML file on the total disk on Export button. The profile link is exported and can be aswed in an XML file on the profile of the profile of the Active'. This advances the valuation of a selected profile. Select or the available profiles and click on the click on the profile of the profile of the backet and activate on the reader. Choose one of the available profiles and click on TeXML and the profile of the Dealeb button. The profile is and click on the Dealeb button. This will delete the chosen profile from the reader.</li> <li>Delete - Allows deleting a profile from the reader.</li> <li>Note: 'Current Config' is a special logical profile that can only be exported to the PC. This cannot be imported, activated or deleted .' On the profile name indicales that it is the active profile.</li> </ul>

**CAUTION:** Swapping profiles between readers using static IP addresses is not recommended. Activating a profile with a static IP address changes the IP of the reader, and if not done properly can make the reader inaccessible.



**NOTE:** Current Config is a special logical profile that can only be exported to the PC. This cannot be imported, activated, or deleted. Only the profile name indicates that it is the active profile.

The Reader Profiles window functions are:

- Available Profiles in the Reader Displays the available reader profiles.
- Import Click to open a file dialog and pick a profile (XML file) from the local PC and import it into the reader.

- Export Select an available profile and click Export to export profile information and save an XML file onto the local drive.
- Set Active Activates a selected profile. Select an available profile and click Set Active to load the profile content in the reader.
- Delete Select an available profile and click Delete to delete the profile.

Profiles can specify a number of reader parameters, including RF air link profiles. Air link profiles cannot be configured using LLRP or web page interface. See RF Air Link Configuration for more information about air link profile configuration.

## **FIPS Support**

The ATR7000 supports FIPS 140-2 Level 1 for the following interfaces.

- HTTPS
- FTPS
- SSH
- LLRP Server
- IPSec

To enable or disable FIPS support in the reader profile, export the profile XML (**CurrentConfig**) from the reader and set **FIPS\_MODE\_ENABLED** to **1** to enable FIPS, or **0** to disable FIPS. Then import the XML to the reader and activate. Changing the FIPS mode restarts the reader. By default, FIPS is disabled.

## **Firmware Version/Update**

The **Firmware Version** window displays the current software and firmware versions and allows upgrading to new firmware. From the selection menu, click **Firmware**.



Figure 54 Firmware Version Window

**Current Version** indicates the binary versions currently running in the reader. **Last Known Version** indicates binary image versions stored in the backup partition. This window provides version information on the following firmware.

- Boot Loader
- OS
- File System
- Reader Application
- LLRP
- Radio Firmware
- Radio FPGA
- Radio API

Select **Revert Back** to revert the firmware to last known version. The reader automatically reboots. This option is not enabled if the reader detects an error in the previous firmware update. Firmware Update

The Firmware Update window allows upgrading to new firmware. From the selection menu, click Update.



**NOTE:** You must be logged in with Administrator privileges in order to access this window. See Change Password on page 75.

The reader supports two different methods of updating the firmware:

- File-based update that allows uploading the firmware files from the PC (or a network location) to the reader and running the update.
- FTP / FTPS / SCP server-based update.

For instructions on updating the firmware, see Firmware Upgrade.

## **Commit/Discard**

Changes made to the logical view of the reader network using the Administrator Console do not immediately apply to the reader and network connections. To apply reader configuration modifications, select Commit/Discard, then click Commit to save the changes to the reader configuration file, and to update the running physical reader network. While a successful update can take up to a minute to complete, the system continues to operate with a brief one or two second pause.

淡 ZEBRA		ATR7000
Home Status ► Operation Statistics ► Configure Reader Region ► Communication Date Time IP Sec Change Password GPIO Applications Profiles ► Firmware Commit/Discard ► System Log Diagnostics Shutdown Logout	Configuration Commit/Discard   Commit the Configuration Changes   Commit   Discard the Configuration Changes   Discard   Discard   Reset reader to factory defaults   Factory Reset	Save Changes (or Revert to Backup) When you add or make modifications to the logical view of your Reader Network using the Zebra RFID reader Administrator Consoles, the changes are not immediately applied to your underlying physical Reader and network connections. You must click the Commit button on the Commit/Revert page to save the changes to the Zebra RFID reader configuration file, and to update the running physical Reader Network. While a successful update may take up to a minute to complete, your system will continue to operate with only a brief one- or two-second period pause. If you decide NOT to commit the changes to the Server's configuration file that you've made to the Reader Network during this session, click the Discard button and your most recent changes – Allows the user to save the configuration changes persistently to the reader.



To discard changes to the server's configuration file made to the reader network during this session, click **Discard**.

Click **Factory Reset** to reset the reader to factory defaults. This clears all customized user settings, including configuration, and installed applications. The reader reboots automatically.

# System Log

The System Log window lists reader log information.



्रीन <b>.</b> ZEBR	2A	ATR7000
Home Status I Operation Statistics I Configure Reader Communication LLRP SNMP Services	System Log Apply Filter: None  Minimum Severity: Debug  Process Selection:  RM  LLRP  SNMP  RDMP Other Process:  Save	System Log page provides an interface to see the log information stored in the reader. There are two types of log information. One is the System Log, which includes the log information generated by the reader's infernal instructions. The system log allows for storage of a maximum of 1 MB of log and overwrites the older logs first. The log information is saved and restored back on proper system rebod (using the web consol)
Date Time IP Sec Change Password GPIO Applications Profiles • Firmware Update *Commit/Discard • Surface Log	System Log Access History     Sep 12 00:49.02 mserver eff: E-Appname is empty     Sep 12 00:49.02 mserver eff: I-Getting current top settings.     Sep 12 00:49.02 mserver eff: J-Getting current top settings.     Sep 12 00:49.02 mserver eff: J-Getting current top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.     Sep 12 00:49.02 mserver eff: J-Getting Cutrent top settings.	The other one is the Access History. This provides a history log for the access to this reader: Every successful access to the reader through the web interface will be recorded in this log. User can select the filter option to see the logs for particular process and/or sevenity. If Note option is selected, no filter with the option is considered to filter out the log. If Process only option is selected than selected pro defined processes and process only option is selected than selected pro defined processes and process string with comma separated is considered. If Both sevenity and process' option is selected then both sevenity and process selection are considered. If "Process only" or Todh sevenity and process' is selected and
> system Log Configure Diagnostics Shutdown Logout	Sep 12 00:51:05 mserver aft - JeafTopRegSettings : strgateway (eth) :: 10.17.129.1 Sep 12 00:51:05 mserver aft - Egrot opening the file run/resolvconfinerface/ath0.lp6 dhclient Sep 12 00:51:05 mserver aft - Egrot opening the file run/resolvconfinerface/ath0.lp6 dhclient Sep 12 00:51:05 mserver aft - Lip= 10.17.129:63 netmask=255.255.255.0 gateway=10.17.129.1 Retresh Log Purge Logs This Page needs applet and Java support to function properly.	If Process only or both seventy and process is selected and process string is empty with no pre defined processes selection, then pre defined process ist will be considered to filter out the logs. If user want to filter out for the specific processes: (other process' text box will be used. Comma separated process its timing without any space shall be used for this purpose. If log file is empty for the selected filter option, error message will be shown in log text area. 3ave button shall be used to save the filter settings. Saved filter settings shall be restored upon reader rebot. Log files can be copied to specific location of the host by selecting the option from "Export and clicking the Export File button. Export log file option is not supported for "guest user and the section is prevend out when users is known in as "meet".

This window offers the following options:

- Apply Filter Select a filter option from the drop-down menu to view logs for particular process and/or severity:
  - None Do not apply a filter.
  - Minimum Severity only The severity level filters the log.
  - Process Selection only Selected pre-defined processes and comma-separated process strings filters the logs.
  - **Minimum Severity & Process Selection** both severity and process selection are considered in the filter.

If you select **Process Selection only** or **Minimum Severity & Process Selection** and the process string is empty with no pre-defined process selection, then the pre-defined process list filters the logs.

- Minimum Severity Select the severity level on which to filter.
- Process Selection Select the types of processes to filter upon.
- Other process To filter for specific processes, enter the process in this text box using a comma-separated process list string with no spaces. If the log file is empty for the selected filter option, an error message appears in the log text area. Click **Save** to save the filter settings, which persist upon reader reboot.
- Log area Select a radio button for one of the two types of log information offered:
  - System Log Includes the log information generated by the reader internal instructions. This stores up to 1 MB of log information, and overwrites the oldest logs first. The log information is saved and restored on proper system reboot (via the Administrator Console).
  - Access History Provides a history log for reader access, including every successful access to the reader through the Administrator Console.
- Select the **Refresh Log** to refresh the information in the log, or **Purge Logs** to clear the information.
- To copy the log file to a specific location on the host select an option from the **Export** drop-down. Enter the location in the **File Path** field, then select the Export File button.

## **Configure System Log**

This window configures system log settings. If the system log host is not set (or is not valid), log messages are not sent.



<b>淡 ZEBRA</b>			ATR7000
Home	System Log Cor	figuration Console	Syslog Settings ?
Operation Statistics     Configure Reader     Communication	Configure	System Log	This page supports setting the Systog combguration on the reader. If the Systog host is not set (or is not valid), no Log messages will be not be sent. Bernde Log Server ID. Supports configuring the best IP.
LLRP	Remote Log Server IP:	0.0.0.0	address to which Log Messages to be send. IP address
SNMP	Remote Log Server Port:	514	Remote Log Server Port - Remote Log server listening
Services Date Time	System Log Minimum Severity:	Debug -	port, detault port is 514 • System Log Minimum Severity - The Minimum severity above which will be stored in the systog file, this parameter does not have any impact on the Remdel E grading This
IP Sec			parameter does not affect the logs which is already stored in the log file
GPIO			in the roy inc.
Applications			Note: These parameters will be effective after the Commit
Profiles			
*Commit/Discoard			
► System Log			
Configure			
Diagnostics			
Shutdown			
Logout			

This window offers the following options:

- **Remote Log Server IP** Configures the host IP address to which log messages are sent. IP address 0.0.0.0 indicates that no host is configured.
- Remote Log Server Port Remote log server listening port. The default port is 514.
- System Log Minimum Severity The minimum severity above which data is stored in the log file. This option does not impact remote logging or the logs already stored in the log file.



NOTE: You must select Commit to activate these settings.

## **Reader Diagnostics**

Select **Diagnostics** to view the **Reader Diagnostics** window, which allows running diagnostics and viewing the diagnostics report.



्रींग• ZEBRA		ATR7000
Home Status I Operation Statistics Configure Reader Configure Reader Configure Reader Configure Services State Services State Services State Services State Services State Services State Services State State State State Services State State State State Services State Services State Services State Services State Services State Services State Services State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State S	Reader Diagnostics Console         Sep 12005755         Sep 12005755       Diagnostics USB Host         Sep 12005755       Diagnostics	Reader Diagnostics page provides an interface to start the disposition and behaviour the Diagnostics report will be desared before the Diagnostics. Diagnostics and progress. Reader will be restarted after the completion of Diagnostics report will be restarted after the completion of Diagnostics. Place after the restart. User can Export Diagnostics Report to a fle using Systep page by expecting the Trocess only option TroApdy Filter unselect all theoriter processes and effer 'Other process' text box with miserver.eff: N-D,IIrpserver.eff: N-D.

Selecting **Start Diagnostics** clears the system log and displays the diagnostics report. The reader reboots when the diagnostics completes. Return to the **Diagnostics window to view the** diagnostics report.

To export the diagnostics report to a file, on the System Log window, select Process Selection only in Apply Filter, de-select all other processes, and in the Other Process text box enter: rmserver.elf: N-D,IIrpserver.elf: N-D

## Shutdown

Reader settings in LLRP allow tags that have been read by reader, but not yet reported to the user to be saved on the reader. However, such tag data is lost if reader is powered off abruptly. To protect the integrity of the reader data, gracefully reboot the reader via the Administrator Console when necessary. This saves the tags list and restores it on the next reboot in a reportable state.



الله، ZEBRA		ATR7000
Status  • Operation Statistics  • Configure Reader	System Shutdown/Restart	Shut Down and/or Restart the Reader
Region	Warning: Shutting Down System May Interrupt Normal Operations	In order to protect the integrity of the data in the reader, it is strongly recommended to gracefully reboot the reader through this interface when it is necessary.
SNMP Services	Please confirm: 🛄 I understand	Click the Shutdown link to display the Shut Down System page. Click and check the Please confirm checkbox to indicate that you understand that you are about to shut down
Date Time IP Sec	What do you want to do: Restart Reader	and/or restart the system, which may interrupt normal system operation.
GPIO Applications	Go	want to do drop-down list, and then click Go. The Restart option will let the reader save the user data and
Profiles ▶ Firmware	System watchdog is currently: Enabled	The Shut Down option will let the reader save the user data, stop all reader functionalities and then wait to be powered off.
CommitDiscard ▶ System Log Diagnostics	Disable Watchdog	This page also provides an option to "Enable/Disable" watchdog on the reader.
Shutdown Logout		

To shut down or restart the reader:

- 1. Click the Shutdown link to display the System Shutdown/Restart window.
- 2. Check the Please Confirm check box to accept the system shut down and/or restart the system (this may interrupt normal system operation).
- 3. Select one of the following options from the What do you want to do drop-down list:
  - Restart Reader saves the user data and then restarts.
  - Shut down Reader server the reader saves the user data, stops all reader functions, and waits to be powered off.
- 4. Click Go.

This window also provides an option to enable or disable the reader watchdog.

# **Application Development**

## Introduction

The ATR7000 RFID reader can host embedded applications, so data can be parsed directly on the reader. Since data is processed in real time at the network edge, the amount of data transmitted to your backend servers is substantially reduced, increasing network bandwidth and improving network performance. Latencies are reduced, improving application performance. And the integration of data into a wide variety of middleware applications is simplified, reducing deployment time and cost. The ATR7000 also provides flexibility for host embedded applications on the reader or on a separate PC.

# **Reference Guides**

The following resources can be found on www.zebra.com/support.

- RFID Reader Software Interface Control Guide (p/n 72E-131718-xx)
- Programmer's Guide provided with the Zebra RFID SDK. This introductory guide describes how to perform various functions using the RFID3 API set.
- FX Series Embedded SDK Installation Guide provided with the Zebra RFID SDK.
- FX Series Embedded SDK Programmers Guide provides instructions on creating new embedded applications.
- See Related Documents on page 6 for more documentation regarding RFID API and application development.

# Troubleshooting

# Troubleshooting



**NOTE:** If problems still occur, contact the distributor or call the local contact. See Service Information on page 6 for contact information.

Table 5 provides ATR7000 troubleshooting information.

#### Table 5 Troubleshooting

Problem/Error	Possible Causes	Possible Solutions	
Reader LED remains solid red after the reader is in operation.	The CPU cannot communicate.	Refer to the system log for error messages.	
Reader error LED stays lit on power up.	An error occurred during the power up sequence.	Refer to the system log for error messages.	
Cannot access the <b>Administrator Console</b> .	User name and password is unknown.	The default user name is <b>admin</b> and the default password is <b>change</b> . To change the user name and password, see Communications and Power Connections on page 27.	
Reader is not reading tags.	The tag is out of its read range.	Move the tag into read range. See Communication Settings on page 68.	
	Antennas are not connected.	Connect antennas.	
	Tags are damaged.	Confirm that tags are good.	
	Tags are not EPCgen2.	Confirm that tags are EPCgen2.	
Cannot connect to the reader.	The IP address is unknown.	See Communications and Power Connections on page 27 to view the IP address, or use the host name to connect to the reader.	

Problem/Error	Possible Causes	Possible Solutions
Certain real time applications are no longer functional.	The node address, IP address, or other reader configuration parameter(s) were changed using the <b>Administrator Console</b> , and the application expects the previous configuration.	Update the settings within the application. Refer to the application manual.
	The user closed the browser without logging out of the <b>Administrator</b> <b>Console</b> , so other applications cannot connect to the reader.	Log out of the Administrator Console. The applications can use the Force Login option to log in even when the user closes the browser without logging out. Force Login option is supported for the administrative user.
Cannot log into Administrator Console.	The user forgot the password.	Press and hold the reset button for more than 8 seconds. This resets the reader configuration to factory defaults, including the password. This also removes the contents of the <b>apps</b> partition.
Unable to add SNTP server, reader returning error:	SNTP server is not reachable.	Ensure the SNTP server is accessible.
Error: Cannot find the specified Host Address	SNTP server name is not resolvable via DNS server.	Ensure the DNS server name is configured in TCP/IP configuration.
	DNS server is not reachable.	Ensure the DNS server is accessible.
Operation failed.	A user operation did not complete, typically due to invalid input.	Validate all inputs and retry the operation. If it is not successful, see Service Information on page 6.
Invalid User Name and/or Password.	The user name and/or password were not found in the system, or do not match the current user registry.	Accurately retype login information. If this is not successful, see Service Information on page 6.
Session has Timed-out.	The current session was inactive beyond the time-out period (15 minutes), so the system automatically logged out.	Log in again. As a security precaution to protect against unauthorized system access, always log out of the system when finished.

### Table 5 Troubleshooting (Continued)

Problem/Error	Possible Causes	Possible Solutions
User name is not correct.	The user name does not match the current user registry (illegal characters, too long, too short, unknown, or duplicate).	Accurately retype the user name.
	User forgot the user ID. Web console supports the following users: - Admin (default password is change) - Guest (no password required)	Reset the reader to factory defaults and select <b>Admin</b> for user name and enter <b>change</b> in the password field to regain access. See Reset to Factory Defaults LED Sequence on page 30.
	- <b>rfidadm</b> - supported over SSH,FTP/FTPS, SCP, but not over <b>Administrator</b> <b>Console</b> .	
Not a legal IP address (1.0.0.0 - 255.255.255.255). Cannot reach the specified IP address. The SNMP Host Link is not valid.	The IP address entered is either formatted inaccurately or cannot be accessed (pinged).	Accurately retype the IP address, and make sure the host device is connected and online. If this is not successful, see Service Information on page 6.
Invalid network mask.	The network mask entered is not formatted correctly.	Confirm the correct network mask from the network administrator and enter it correctly.
Invalid SNMP version number.	The version number for SNMP protocol is not a supported version.	Use version number 1 for SNMP version 1, and 2 for SNMP version 2c.
Invalid description.	The description contained invalid characters (<,>,or').	Correct the description.
Invalid password.	The password does not match the current user registry (illegal characters, too long, or too short).	Accurately retype the password.
	User forgot the password.	Reset the reader to factory defaults and select <b>Admin</b> for user name and enter <b>change</b> in the password field to regain access. See Reset to Factory Defaults LED Sequence on page 30.
The name, serial number, or IP address entered already exists in the system.	The name, serial number, or IP address entered was already used.	Enter a unique value for the new name, serial number, or IP address.

Problem/Error	Possible Causes	Possible Solutions
Another administrator is currently logged in. Try again later.	The system does not allow more than one administrator to log in at a time.	Wait until the other administrator logs out (or times out) before logging in or override the current session with the new one.
Backup configuration file does not exist.	The system cannot revert to a backup configuration unless a backup file exists.	Commit the new configuration to create a backup file.
Failed to confirm the new password.	The system requires entering the password identically two times.	Accurately retype the password twice.
Network configuration change(s) have not been saved.	The user requested log out prior to committing/ discarding the changes made during the session.	Select one of the <b>Commit/Discard</b> options.
New password is the same as the old one.	The system requires entering a new password (different from the existing password) during the <b>Change Password</b> operation.	Enter a password that is different from the existing password.
Old password is not correct.	The system requires entering the existing password during the <b>Change Password</b> operation.	Accurately retype the existing password.
Unspecified error occurred - code: ####	A specific error message is missing for the given status code.	Note the code number, and contact Zebra support. See Service Information on page 6.
The requested page was not found. Internal Web Server Error.	The system experienced an internal web server error.	Contact Zebra support. See Service Information on page 6.
Request method was NULL. No query string was provided.	The system does not permit executing a proxy program from the command line rather than the web server.	No action required. The system is reporting that this action is not permitted.
Content length is unknown.	The system cannot accept an incorrectly formatted HTTP POST request (from an unsupported browser application).	Use a GET request instead, or update the software.
Could not read complete post message.	The system stopped a POST operation before completion.	Retry the operation, and allow it to complete.

#### Table 5 Troubleshooting (Continued)

Problem/Error	Possible Causes	Possible Solutions
Unhandled reply type.	The system generated an unexpected value.	Contact Zebra support. See Service Information on page 6.
Failed to open port. Failed to connect. Failed to transmit. Failed to receive. Error during Receive of Command	Error during receive of command.	Contact Zebra support. See Service Information on page 6.
Invalid Device Address.	The device address information (parent) is invalid, missing, or formatted inaccurately.	Contact Zebra support. See Service Information on page 6.
Command parsing state error. Missing argument for the command.	A command was formatted inaccurately.	Contact Zebra support. See Service Information on page 6.
Command internal type cast error.		
Missing operator.		
Unknown operator.		
The action must be confirmed.	The user must confirm the requested action before it is executed.	Select the confirmation option when issuing this request.
OS update in progress.	Firmware update on the reader is ongoing. The current operation is not permitted.	Wait for the firmware update to complete and then retry the operation.
Cannot change password.	Cannot change password for guest.	Guest does not need a password to log in to the Administrator Console.
Reader powers up but does not allow network connection for RF	<ul> <li>Regulatory configuration may be incomplete.</li> </ul>	Confirm region of operation is correctly configured in Administrative Console.
operations.	• Reader not powered from 25W power source.	<ul> <li>Check power supply rating if reader is power from a fixed power supply.</li> </ul>
	<ul> <li>Power negotiation over PoE was enabled but PoE+ power negotiation failed with the switch.</li> </ul>	<ul> <li>If powered from network switch, confirm switch is PoE+ capable and enabled with LLDP negotiation.</li> </ul>

#### Table 5 Troubleshooting (Continued)

# Firmware Upgrade

# Introduction

This chapter provides reader firmware update information on using the web-based **Administrator Console**. The following methods are available to update the firmware on the ATR7000 reader.

- File-based update that allows uploading the firmware files from the PC (or a network location) to the reader and running the update.
- FTP / FTPS / SCP server-based update.

Use this procedure to update the following software components:

- uboot
- OS
- Reader Server Application (includes Radio API and Radio firmware).

## **Prerequisites**

The following items are required to perform the update:

- Reader with power supply or PoE+ connection
- Laptop (or other host computer)
- An Ethernet cable
- An FTP server
- Current firmware file examples:
  - OSUpdate.elf
  - response.txt
  - u-boot\_X.X.X.X.bin (uBoot, X.X.X.X is a filename version)
  - ulmage\_X.X.X.X (OS, X.X.X.X is a filename variable)
  - rootfs\_X.X.X.X.jffs2 (Root FileSystem, X.X.X.X is a filename variable)
  - platform\_X.X.X.X.tar.gz (Platform partition, X.X.X.X is a filename variable)

Refer to the release notes to determine which files are updated; not all of the files are updated in every release.

## Failsafe Update

The ATR7000 reader provides true failsafe firmware updates. Each partition (such as OS and platform) has an active and backup partition.

The firmware update process always writes the new images to the backup partition. This ensures that any power or network outages in the middle of firmware update does not prevent the reader from being operational. In the case of a firmware update failure, the reader LED remains solid red.

# **Update Phases**

The firmware update takes place in three phases:

- Phase 1 The reader application retrieves the response.txt and OSUpdate.elf files from the ftp server.
- **Phase 2** The reader application shuts down and the **OSUpdate** starts. The files referenced in the **response.txt** file are retrieved from the FTP server and written to flash.
- **Phase 3** The reader resets after all partitions update successfully. It may also update the RFID firmware if it detects a different version in the platform partition.

A typical entry in the Response.txt is:

;platform partition

-t5 -fplatform\_1.1.15.0.tar.gz -s8004561 -u8130879



NOTE: The Application Server, Radio API, and Radio firmware code all reside in the Platform partition.

The **-t** parameter is the file type, **-f** is the name of the file, and **-s** the size. Ensure the file size is correct. ";" comments out the rest of the line.

# **Updating ATR7000 Reader Software**

## **Verifying Firmware Version**

To verify that the ATR7000 reader firmware is outdated:

1. Log into the reader. In the User Login window, enter admin in the User Name: field and enter change in the Password: field.



刹 <b>市。ZEBRA</b>	ATR7000
Reader A	dministration Console
	User Login
User Na Passw	ame: admin  vord:
	Login

2. Select **Firmware** on the left side panel to verify that the current version of reader software is outdated (for example, 1.1.66).

Figure 61 Firmware Version Window

ome	Firm	ware Version	Firmware Version
atus Operation Statistics	Current Version:		The Firmware page shows the current software and firmware versions and provides a facility to upprade the software
Configure Reader			receive and provides a receive to specific the sectoral.
Communication	Versi	on Information	Current version indicates the versions of the binaries that are currently running in the reader and "last known version" indicate
LLRP	Hardwara	0.0.12.0	versions of binary images stored in the backup partition. Pressi
SNMP	Boot Loador	201.0.15.0	revert back shall switch the reader to use the tirmware binary images which are stored in the backup partition The version set
Services	OS	201.2 16.0	of the page currently has the following fields:
te Time	File System	2010.6.0	Boot loader. The current version of the system hoot
Sec	Reader Application	2 14 26 0	loader.
ange Password	LLRP	2.14.26.0	<ul> <li>OS - The current version of the Operating System build</li> <li>File System The current version of the file system build</li> </ul>
210	Radio Firmware	2.2.9.0	Reader Application - The current version of the Reader
plications	FPGA	1.8.0.0	Application software. I LRP - The current version of LLRP stack
ofiles	Radio API	2.2.7.8	Radio Firmware - The current version of the RFID Rad
Firmware	Radio RFBoard	0.0.0.0	Firmware . Radio API - The current version of the Radio API
Update			Revertback The Revertback option is provided to rever
ommit/Discard	Last Known Version:		back the reader to last known firmware version. Up on pressing this button, reader will revertback the firmware
ivstem Log			image to last known version and reader will be
anostics	Reven	back Firmware	automatically rebooted. Revertback option is not enable the reader detects an error in previous firmware update
utdown	Pastiander	201.0.15.0	
gout	Door Loader	201.0.15.0	
20111	File System	201.2.15.0	
	The System	201.0.0	

## **Updating Methods**

Download the reader update files from <u>www.zebra.com/support</u>, then use one of three methods to update the reader software to a later version, e.g., 1.1.45.0 or higher:

- File-Based Update on page 95
- FTP/SCP-Based Update on page 96 (Recommended)

#### **File-Based Update**

1. Copy all reader update files into any folder on a host computer.

Figure 62 Host Computer Folder



2. Log into the reader and navigate to the Firmware Update page.

Figure 63 Firmware Update Window

刹 <b>市。ZEB</b>	RA	ATR7000
Home	Firmware Update	Firmware Update
Status  Operation Statistics  Configure Reader  Configure Reader	Install New Software Via: O FTP/FTPS Server 💽 File based Upload	Zebra RFID reader supports three different methods of updating the firmware. FIP / FIPS / SCP Server Based.
▶ Communication Date Time IP Sec		FIP/FIPS/SUP Server - This tells the reader where to get the Current Updates for the Reader software and the response file containing the names of the partitions to be updated as updated as the software.
Change Password GPIO Applications		themselves. Note: the IP address (not domain name) must be used in this link, beginning with ftp:// (or ftps:// or scp://).
Profiles ➡ Firmware		provided for appropriate access to the FTP/FTPS/SCP server. User Password The password for the cheve ETD/FTP/SCP Lices Name
Commit/Discard  System Log		After the "Start Update" button is clicked, the reader will fetch all required files to start firmware update. The firmware update
Diagnostics Shutdown Logout	NOTE: Clicking on "Start Update" shuts down the reader application while the new files are uploaded in the background. The firmware update process could take up to 15 minutes.	in the Response bit file are downloaded, validated, and then programmed into flash. The reader then reboots on its own. If all
	PLEASE ENSURE THAT THE READER IS NOT POWERED OFF OR REBOOTED UNTIL GREEN LED IS ON CONTINUOUSLY!	the mess are not downloaded or are corrupted during the download for any reason, they will not be programmed into flash, and the old firmware will remain. If the check box "Update All Partitions" are selected, then firmware update process chall force undate all exclusions increacitive

- 3. Select File based Upload.
- 4. Click on Browse and navigate to the folder that contains the firmware update files.

Figure 64 Browsing Update Files

Look In:	1.1.45.0	
response.	txt	
File <u>N</u> ame:	response.bt	

- 5. Select all files and click Open.
- 6. Click Start Update. The reader starts the update process and displays the update status as follows:
  - The reader continuously blinks the power/status LED red.
  - The reader power/status LED remains steady orange.
  - The reader power/status LED settles to a steady green to indicate that the update is complete.
- 7. When the update completes, the reader reboots and returns to the login screen.

#### **FTP/SCP-Based Update**

Copy all the update files into an appropriate FTP location.

1. Log into the reader and navigate to the **Firmware Update** page.



刹 <b>ぃ.ZEB</b>	RA	ATR7000
Home Status	Firmware Update	Firmware Update
Operation Statistics     Configure Reader     Communication	Install New Software Via:   • FTP/FTPS Server   · File based Upload	Zebra RFID reader supports three different methods of updating the firmware. FTP / FTPS / SCP Server Based.
<ul> <li>Communication</li> <li>Date Time</li> <li>IP Sec</li> <li>Change Password</li> <li>GPIO</li> <li>Applications</li> <li>Profiles</li> <li>Firmware</li> <li>Update</li> <li>Commit/Discard</li> <li>System Log</li> <li>Diagnostics</li> <li>Shutdown</li> </ul>	FTP/FTPS/SCP Server         Name or IP Address:         User Name:         Password:         Update All Partitions:         Start Update    NOTE: Clicking on "Start Update" shuts down the reader application while the new files are uploaded in the background. The firmware update process could take up to 15 minutes.    PLEASE ENSURE THAT THE READER IS NOT POWERED OFF OR REBOOTED UNTIL GREEN LED IS ON CONTINUOUSLY!	<ul> <li>FTP/FTP/S/SCP Server - This tells the reader where to get the Current Updates for the Reader software and the response file containing the names of the partitions to be updated, as well as the partitions themselves. Note: the IP address (not domain name) must be used in this link, beginning with thp// (or thps// or scp//).</li> <li>User Name User Name must be provided for appropriate access to the FTP/FTPS/SCP server.</li> <li>User Password The password for the above FTP/FTPS/SCP Server.</li> <li>After the "Start Update" button is clicked, the reader will fetch all required files to start firmware update. The firmware update in the Response bt file are downloaded, validated, and then programmed into flash.</li> </ul>
Logout		The files are not abouts on the source of the files are not downloaded or are corrupted during the download for any reason, they will not be programmed into fiash, and the old firmware will remain. If the check box "Update AIP Partitions" are selected, then firmware update process shall force undate all natitions irrespective.

- 2. Select FTP/FTPS/SCP Server.
- 3. Enter the FTP/FTPS/SCP location where the files are located.
- 4. Enter the User Name and Password for the FTP/FTPS/SCP server login.
- 5. An SSH key-based authentication is possible in the case of an SCP-based firmware update. In this case, the password is not required, provided the reader's public SSH key has already been added to the authorized\_keys file of the SCP server serving the files. For more information on how to import SSH keys, refer to SSH Key Management.
- 6. Click Start Update. The reader starts the update process and displays the update status as follows:
  - The reader continuously blinks the power/status LED red.
  - The reader power/status LED remains steady orange.
  - The reader power/status LED settles to a steady green to indicate that the update is complete.
- 7. When the update completes, the reader reboots and returns to the login screen.

### **Verifying Firmware Version**

To verify reader update success:

1. Log into the reader. In the User Login window, enter admin in the User Name: field and enter change in the Password: field.



刹 <b>い。ZEBRA</b>	ATR7000
Reader A	dministration Console
	User Login
User N	lame: admin 🔹
Pass	word:
	Login

2. Select **Firmware** on the left side panel to verify that the current version of reader software is the new version number, e.g., 1.1.68, which indicates that the update was successful.



ome	Firm	ware Version	Firmware Version ?
tatus Operation Statistics	Current Version:		The Firmware page shows the current software and firmware
Configure Reader			versions and provides a identity to apprate the software.
Communication	Vers	ion Information	Current version indicates the versions of the binaries that are currently running in the reader and "last known version" indicates
LLRP	Hardwara	0.0.12.0	versions of binary images stored in the backup partition. Pressing
SNMP	Boot Loader	201.0.15.0	revert back shall switch the reader to use the tirmware binary images which are stored in the backup partition. The version secti
Services	OS	201.2.16.0	of the page currently has the following fields:
ate Time	File System	2010.6.0	Boot loader. The current version of the system boot
Sec	Reader Application	2 14 26 0	loader.
hange Password	LLRP	2.14.26.0	<ul> <li>OS - The current version of the Operating System build.</li> <li>File System - The current version of the file system build.</li> </ul>
PIO	Radio Firmware	2.2.9.0	<ul> <li>Reader Application - The current version of the Reader</li> </ul>
plications	FPGA	1.8.0.0	Application software.
ofiles	Radio API	2.2.7.8	Radio Firmware - The current version of the RFID Radio
Firmware	Radio RFBoard	0.0.0.0	Firmware . Radio API - The current version of the Padio API
Update			Revertback The Revertback option is provided to revert
ommit/Discard	Last Known Version:		back the reader to last known tirmware version. Up on pressing this button, reader will revertback the firmware
System Log			image to last known version and reader will be
agnostics	Reve	rt back Firmware	automatically rebooled. Revertback option is not enabled the reader detects an error in previous firmware update.
utdown	Root Londor	201.0.15.0	
gout	Boot Loader	201.0.15.0	
	US File Sustem	201.2.15.0	
	Deader Andiration	201.0.0	

# **Technical Specifications**

# **Technical Specifications**

The following tables summarize the RFID reader intended operating environment and technical hardware specifications.

Table 6 Technical Specifications

ltem	Description	
Physical and Environmental Characteristics		
Dimensions	19 in. Diameter x 6.34 in. Height	
	(48.26 cm Diameter x 16.10 cm Height)	
Weight	11.1 lbs ± 0.1 lbs (5.03 kg +/- 0.05 kg)	
Visual Status Indicators	Multi-color LED: Power, Activity, Status, and Applications	
Mounting	Pole mounted.	
	VESA mount option supports 100 mm x 100 mm and 75 mm x 75 mm with M4 screws.	
ATR7000 Environmental Specifications		
Operational Temperature	-4° to +131° F / -20° to +55° C	
Storage Temperature	-40° to +158° F / -40° to +70° C	
Humidity	5 to 95% non-condensing	
Shock and Vibration	MIL-STD-810G	
Seal	IP 51	
Connectivity		
Communications	10/100 BaseT Ethernet (RJ45) w/ PoE+ support, USB Host (Type A)	
General Purpose I/O	2 inputs, 3 outputs, optically isolated (terminal block)	
	External 24 VDC power available for GPIO	
Power Input	PoE+ (802.3at)	
	48 VDC PoE + or 24 VDC Universal Power Supply	
Antenna Elements	14 (internal)	

Item	Description	
Hardware/OS and Firmware Management		
Memory	Flash 512 MB; DRAM 256 MB	
Operating System	Linux	
Firmware Upgrade	Web-based and remote firmware upgrade capabilities	
Management Protocols	RM 1.0.1 (with XML over HTTP/HTTPS and SNMP binding)	
Network Services	DHCP, HTTPS, FTPS, SFPT, SCP, SSH, HTTP, FTP, SNMP and NTP	
Network Stack	IPv4, IPv6	
Security	Transport Layer Security Ver. 1.2, FIPS 140-2 Level 1	
Air Protocols	EPCglobal UHF Class 1 Gen2, ISO 18000-6C	
Frequency (UHF Band)	and) 902 MHz to 928 MHz	
Beam Scanning Range	Azimuth 0-360 degrees, Elevation 0-60 degrees	
Transmit Power Output	16dBm to +36dBm EIRP	
Max Receive Sensitivity	-88dBm	
Power Consumption	22W, Operational; <4W, Idle	
IP Addressing	Static and Dynamic	
Host Interface Protocol	LLRP v1.0.1	
API Support	Host Applications – .NET, C and Java EMDK;	
	Embedded Applications – C & Java SDK	
Warranty		
For the complete Zebra hardware product warranty statement, go to www.zebra.com/warranty.		
Recommended Services		
Support Services	Zebra One Care Select and Zebra One Care On Site	

#### Table 6 Technical Specifications (Continued)

Advanced Services

RFID Design and Deployment Services

# **Cable Pinouts**

## 10/100bT Ethernet / PoE Connector

The 10/100BT Ethernet / PoE connector is an RJ45 receptacle. This port complies with the IEE 802.3aft specification for Powered Devices.

Figure 68 Ethernet Connections



## **USB Debug Connector**

The USB debug port is supplied on a USB Type B connector.





 Table 7
 USB Debug Port Connector Pinout

Pin	Pin Name	Direction	Description
Pin 1	5.0V_USB	I	5.0V USB Power Rail
Pin 2	USB_DN	I/O	Data Negative
Pin 3	USB_DP	I/O	Data Positive
Pin 4	GND	-	Ground

## **USB Host Connector**

The USB Host port is supplied on a USB Type A flag connector.





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Table 8	USB Host Port Connector	(.122)	) Pinout
			, i mout

Pin	Pin Name	Direction	Description
Pin 1	V_USB	Ι	5.0V USB Power Rail
Pin 2	USBH_DN	I/O	Data Negative Rail
Pin 3	USBH_DP	I/O	Data Positive Rail
Pin 4	GND	-	Ground

## **GPIO Port Connections**

The ATR7000 GPIO connector pinouts include the following:

Figure 71 ATR7000 RFID Reader GPIO Connection



 Table 9
 ATR7000 GPIO Pin Outs

Pin #	Pin Name	Direction	Description
1	+24V DC Power	0	Supplies +24V DC at up to 1 Amp
2	GP output #1	0	Signal for GP output #1
3	GP output #2	0	Signal for GP output #2
4	GP output #3	0	Signal for GP output #3
5	GND	-	Ground connection
6	GP input #1	I	Signal for GP input #1

Table 9	ATR7000 GPIO Pin Outs (Continued)
---------	-----------------------------------

Pin #	Pin Name	Direction	Description
7	GP input #2	I	Signal for GP input #2
8	GND	-	Ground connection

The following figure provides an example of a typical GPIO setup with the power derived from an external power supply.





The following figure provides an example of a typical GPIO setup with the power derived from GPIO 24V Pin.





# **Static IP Configuration**

## Introduction

This chapter describes three methods of setting the static IP address on an ATR7000 RFID reader.

# **Reader IP Address or Host Name is Known**

To set the Static IP using the web console:

- 1. Browse the device using the host name, for example: ATR7000CD3B1E.
- 2. Log in to the device.

Figure 74 Reader Administration Console Login Window

秋 ZEBRA	ATR7000
Reader Ad	ministration Console
User Nar	User Login ne: admin •
Passwo	Login

- 3. Click Communication.
- 4. Set Obtain IP Address via DHCP to Off and enter all required information.


<b>淡 ZEBRA</b>			ATR7000
Home	Reader Communica	tion Parameters	Service Settings
Status ▶ Operation Statistics	Configure Netwo	ork Settings	Network Services The reader supports the following network services.
	Web Server: Shell: File Server: Disable IPV6 Stack:	HTTPS + SSH + FTPS -	Web Server - This allows configuring the web server in either HTTP (Unsecure) or HTTPS (Secure) mode.     Shell - This allows configuring the Shell to SSH (Secure) mode or disabled state.     File Server - This allows configuring the File server to
IP Sec Change Password GPIO Applications Profiles	Receive RA packets:	Set Properties	either FTP (Unsecure) or FTPS (Secure) mode. • Disable IPVS Stack - This allows the user to enable or disable the reader's IPVS stack. • Receiver RA packets - This aplions the new for IPV6 stack is enabled. If enabled this allows for IPV6 iP configuration through RA packets else the IP will have to be oblaimed via DHCP in the communications page or
<ul> <li>Firmware</li> <li>*Commit/Discard</li> <li>System Log</li> <li>Diagnostics</li> <li>Shutdown</li> <li>Logout</li> </ul>			assigned staticaty. Note: The service configuration is not updated until you click Commit (see <u>Save Changes</u> ) If the Commit is not successful, the system should indicate the problem and allow you to correct it by repeating the operation.

- 5. Click Set Properties. You can set a static IP that doesn't belong to this DHCP network.
- 6. Click Commit/Discard, then click the Commit button.

Figure 76 Commit/Discard Window

to ZEBRA		ATR7000
Home	Configuration Commit/Discard	Save Changes (or Revert to
Operation     Statistics	Commit the Configuration Changes	When you add or make modifications to the
▼ Configure Reader	Commit	the Zebra RFID reader Administrator Consoles the changes are not immediately
Region	Comme	applied to your underlying physical Reader
Communication	Discord the Configuration Changes	and network connections.
Date Time	Discard the Configuration changes	You must click the Commit button on the
IP Sec	Discard	Commit/Revert page to save the changes
Change Password	Discard	to the Zebra RFID reader configuration file, and to update the running physical Reader
GPIO	Reset reader to factory defaults	Network.
Applications	Reservenuel to factory defaults	While a successful undate may take up to a
Profiles	Factory Reset	minute to complete, your system will
▶ Firmware		continue to operate with only a brief one- or
Commit/Discard		two-second period pause.
▶ System Log		If you decide NOT to commit the changes to the Senior's configuration file that you've
Diagnostics		made to the Reader Network during this
Shutdown		session, click the Discard button and your
Logout		most recent changes are discarded.
		Commit changes - Allows the user to save the configuration changes persistently to the reader.     Discard changes - Allows the user to discard the configuration changes.

7. The message Reader IP Address config has changed. Needs reader reboot to take effect appears. Reset the device and use the reader with the static IP network.

#### Reader IP is Not Known (DHCP Network Not Available)

To set the Static IP using the web console:

- 1. Connect the device and a PC running Windows XP to the same network that doesn't have a DHCP server, or connect the device directly to the PC.
- 2. Ensure both the device and PC Ethernet jack use at least one LED to indicate network connection detect.
- 3. If the PC uses an assigned static IP, update it to use DHCP. The PC obtains an IP that starts with 169.





4. When possible, ping the host name of the device.

#### Figure 78 Ping the Host Name



- 5. Use a browser to connect to the device with the host name, for example: ATR7000CD3B1E, or use the IP address obtained from ping replies (for example, 169.254.62.74).
- 6. Log onto the device.
- 7. Click Communication.
- 8. Set Obtain IP Address via DHCP to Off and enter all required information.



Home Status	Reader Commun	ication Parameters	Service Settings
Operation Statistics     Configure Reader     Region	Configure Ne	etwork Settings	Network Services The reader supports the following network services.
Communication     LLRP     SNMP     Services Date Time     IP Sec Change Password     GPIO     Applications	Web Server: Shell: File Server: Disable IPV6 Stack: Receive RA packets:	HTTPS - SSH - FTPS - Set Properties	Web Server - This allows configuring the web server in either HTTP (Unsecure) or HTTP3 (Secure) mode.     Shell - This allows configuring the Shell (Secure) mode or disabled state.     Fite Server - This allows configuring the Fite server to either FTP (Unsecure) or FTP3 (Secure) mode.     Disable IPV6 Stack. This allows the user to enable or disable the reader's IPV6 stack.     Receive RA packets - This option is only valid when IPV6 stack is enabled. If enabled the allows for IPV6 IP configuration through RA packets else the IP will have to be
Promes ▶ Firmware © Commit/Discard ▶ System Log Diagnostics			oblained via DHCP in the communications page or assigned staticatly. Note: The service configuration is not updated until you click Commit (see Save Changes) if the Commit is not successful, the system should indicate the problem and allow you to correct it by repeating the operation.

- 9. Click Set Properties.
- 10. Click Commit/Discard, then click the Commit button.

Figure 80 Commit/Discard Window

the ZEBRA		ATR7000
Home	Configuration Commit/Discard	Save Changes (or Revert to
<ul> <li>&gt; Operation</li> <li>&gt; Operation</li> <li>&gt; Statistics</li> <li>→ Configure</li> <li>Reader</li> <li>Region</li> <li>&gt; Communication</li> <li>Date Time</li> <li>IP Sec</li> <li>Change Password</li> <li>GPIO</li> <li>Applications</li> <li>Profiles</li> <li>&gt; Firmware</li> <li>Commit/Discard</li> <li>&gt; System Log</li> <li>Diagnostics</li> <li>Shutdown</li> <li>Logout</li> </ul>	Commit the Configuration Changes Commit Discard the Configuration Changes Discard Reset reader to factory defaults Factory Reset	<ul> <li>When you add or make modifications to the logical view of your Reader Network using the Zebra RFID reader Administrator Consoles, the changes are not immediately applied to your underlying physical Reader and network connections.</li> <li>You must click the Commit button on the Commit/Revert page to save the changes to the Zebra RFID reader configuration file, and to update the running physical Reader Network.</li> <li>While a successful update may take up to a minute to complete, your system will continue to operate with only a brief one- or two-second period pause.</li> <li>If you decide NOT to commit the changes to the Server's configuration file that you've made to the Reader Network during this session, click the Discard button and your most recent changes are discarded.</li> <li>Commit changes - Allows the user to save the configuration changes persistently to the reader.</li> </ul>

11. The message Reader IP Address config has changed. Needs reader reboot to take effect appears. Reset the device and use the reader with the static IP network.

## **RF Air Link Configuration**

#### Introduction

This chapter lists the different air link configurations supported. The air link configuration is available through LLRP and RFID3 API interfaces.

#### **Radio Modes**

The supported modes are exposed as a list of individual UHFC1G2RfModeTableEntry parameters in regulatory capabilities as shown in Table 10. The Mode Index column refers to the index used to walk the C1G2UHFRFModeTable. Refer to the EPCglobal Low Level Reader Protocol (LLRP) Standard.

RF Mode Index	Divide Ratio	BDR Value	M Value M2=2, FM0=1, M4=4, M8=8	FLM Value	PIE Value	Min Tari	Max Tari	Step Tari	Spectral Mask Indica- tor**	EPC HAG T&C Confor m- ance
1	64/3	120000	2	PR_ASK	1500	25000	25000	0	Dense	false
2	64/3	120000	2	PR_ASK	1500	12500	23000	2100	Dense	false
3	64/3	120000	2	PR_ASK	2000	25000	25000	0	Dense	false
4	64/3	120000	2	PR_ASK	2000	12500	23000	2100	Dense	false
5	64/3	128000	2	PR_ASK	1500	25000	25000	0	Dense	false
6	64/3	128000	2	PR_ASK	1500	12500	23000	2100	Dense	false
7	64/3	128000	2	PR_ASK	2000	25000	25000	0	Dense	false
8	64/3	128000	2	PR_ASK	2000	12500	23000	2100	Dense	false
9	64/3	160000	2	PR_ASK	1500	12500	18800	2100	Dense	false
10	64/3	160000	2	PR_ASK	2000	12500	18800	2100	Dense	false
*RF Mode 21 is the automac air link profile which is also the default.										

 Table 10
 Radio Modes for FCC/IC Readers

\*\*Spectral mask indicator may vary for certain Tari values. Detailed information is available upon request.

#### RF Air Link Configuration

Table 10	Radio Modes for FCC/IC Readers	(Continued)
----------	--------------------------------	-------------

RF Mode Index	Divide Ratio	BDR Value	M Value M2=2, FM0=1, M4=4, M8=8	FLM Value	PIE Value	Min Tari	Max Tari	Step Tari	Spectral Mask Indica- tor**	EPC HAG T&C Confor m- ance
11	64/3	60000	4	PR_ASK	1500	25000	25000	0	Dense	false
12	64/3	60000	4	PR_ASK	1500	12500	23000	2100	Dense	false
13	64/3	60000	4	PR_ASK	2000	25000	25000	0	Dense	false
14	64/3	60000	4	PR_ASK	2000	12500	23000	2100	Dense	false
15	64/3	64000	4	PR_ASK	1500	25000	25000	0	Dense	false
16	64/3	64000	4	PR_ASK	1500	12500	23000	2100	Dense	false
17	64/3	64000	4	PR_ASK	2000	25000	25000	0	Dense	false
18	64/3	64000	4	PR_ASK	2000	12500	23000	2100	Dense	false
19	64/3	80000	4	PR_ASK	1500	12500	18800	2100	Dense	false
20	64/3	80000	4	PR_ASK	2000	12500	18800	2100	Dense	false
*21	64/3	variable	variable	PR_ASK	variable	6250	25000	variable	variable	false
22	64/3	320000	1	PR_ASK	1500	12500	18800	2100	Dense	false
23	64/3	320000	1	PR_ASK	2000	12500	18800	2100	Dense	false
24	64/3	30000	8	PR_ASK	1500	25000	25000	0	Dense	false
25	64/3	30000	8	PR_ASK	1500	12500	23000	2100	Dense	false
26	64/3	30000	8	PR_ASK	2000	25000	25000	0	Dense	false
27	64/3	30000	8	PR_ASK	2000	12500	23000	2100	Dense	false
28	64/3	32000	8	PR_ASK	1500	25000	25000	0	Dense	false
29	64/3	32000	8	PR_ASK	1500	12500	23000	2100	Dense	false
30	64/3	32000	8	PR_ASK	2000	25000	25000	0	Dense	false
31	64/3	32000	8	PR_ASK	2000	12500	23000	2100	Dense	false
32	64/3	40000	8	PR_ASK	1500	12500	18800	2100	Dense	false
33	64/3	40000	8	PR_ASK	2000	12500	18800	2100	Dense	false

\*RF Mode 21 is the automac air link profile which is also the default.

\*\*Spectral mask indicator may vary for certain Tari values. Detailed information is available upon request.

# Copying Files To and From the Reader

#### Introduction

The ATR7000 RFID reader supports the SCP, FTP, and FTPS protocols for copying files.

#### SCP

The following examples illustrate SCP use:

scp SourceFileName rfidadm@MyReaderIP:/apps

scp rfidadm@MyReaderIP:/apps/SourceFileName userid@MyLinuxMachineIP:/MyFolderName

#### FTP

The following examples illustrate FTP use:

```
ftp> open
To 157.235.207.146
Connected to 157.235.207.146.
220 Welcome to Thredbo FTP service.
User (157.235.207.146:(none)): rfidadm
331 Please specify the password.
Password:
230 Login successful.
ftp>
```

Use FTP commands such as **is**, **get**, and **put** to manage files. For more information on FTP commands refer to <u>www.cs.colostate.edu/helpdocs/ftp.html</u>. GUI applications such as **FileZilla** are also supported on Windows and Linux machines to connect to the ATR7000.

#### **FTPS**

Use any standard GUI tool such as FileZilla, to connect to the ATR7000 RFID reader over FTPS.

### **Data Protection**

#### Introduction

The ATR7000 RFID reader stores data in transition when it detects a network condition that prevents the reader from sending data. This applies to RFID tag data that the reader application is transmitting to the outbound TCP socket, and is no longer owned by the RFID application because it was sent to the network layer for transmission.

When the reader cannot queue RFID data in the outbound TCP socket when an LLRP connection is already established, it stores all outbound LLRP messages in the data protection queue. The queue can store up to 66,000 messages, which represents more than 5 minutes worth of data when reading 200 tags/second (the nominal data rate in DRM (dense reader mode) configuration). If the network is still unavailable when the data protection queue is full, the oldest messages are discarded to accommodate the most recent tag reports.

This feature can not be disabled and operates regardless of the physical network interface used.

### Security Recommendations

#### Introduction

This chapter covers general security guidelines to undertake while using the FX Series RFID readers.

#### **Enable Strong Password for User Authentication**

The reader enforces secure HTTP connections and changes the default password on the first login. It is recommended that a strong password be used for an "admin" account. The password chosen should satisfy the following criteria:

- Should contain minimum of 8 and maximum of 15 characters
- English uppercase characters (A through Z)
- English lowercase characters (a through z)
- Base 10 digits (0 through 9)
- Non-alphabetic characters (for example, !, \$, #, %)
- Should not use previously used five passwords.

The "rfidadm" account on the reader has an empty password by default. It is recommended that a strong password be set for this account before readers are deployed.

The reader does not enforce password rotation, but the reader administrator recommends rotating all passwords periodically, for example, once every 30 days.

#### **Configure Required Reader Services in Secure Mode**

Network services on the reader have secure mode options, which may not be enabled by default. It is recommended that all required services be enabled with secure mode. For example, Choose HTTPs for web server instead of HTTP, Secure FTP over unencrypted FTP, etc.

If any service is not required, such as SSH shell access to the reader, it may be turned off. Refer to the Services section for details on reader services and configurations.

#### **Update Default Self-Signed Certificate**

Readers initialize with self-signed certificates by default. It is recommended that the reader's self-signed certificate be updated with a trusted CA-assigned certificate. Refer to the Certificate Configuration section for details.

#### Secure IoT Connector Interface

It is recommended that endpoints to which reader connections are made for IoT use cases be secured with trusted certificates and mutual TLS authentication enabled.

Refer to the Certificate Configuration section in this guide for details on importing reader certificates and trusted CA certificates into the reader.

Note that the reader allows two ways to import trusted CA certificates in X509 format to the reader:

- The CA certificate can be bundled with the PKCS#12 format .pfx file that includes the reader's private key.
- CA certificates can be imported to the reader's trusted certificate store using the addCAcert RM command. Refer to addCAcert, deleteCAcert and listCAcerts command documentation in the FX Series Reader Interface Control Guide.

Refer to the Certificate Configuration section in the <u>Zebra IoT connector documentation</u> for details on how to set certificates on the reader for endpoint connection security.

An alternate but less preferred option for securing the IoT interface is to use "Basic Authentication", which requires a username and password for endpoint connection authentication. For details, refer to the Device Setup section in Zebra IoT connector documentation.

#### Enable TLS Security for LLRP

The reader supports secure LLRP connections for data protection over LLRP mode. It is recommended that secure LLRP be used to authorize and encrypt the client-to-reader LLRP channel. TCP port 5085 is used for this purpose. Certificate-based authentication is used, and it requires the reader to be updated with trusted CA-assigned server certificates. Refer to the Certificate Configuration section and Configure LLRP Settings section of this guide for details.

### Monitor Reader Certificate Expiry and Update Certificates Before Expiry

Refer to the Certificate Configuration section for different types of reader certificates and how these certificates can be updated.

Certificates have an expiration date. It is recommended that administrators keep track of the expiration date for certificates issued to the reader and update the certificates before they expire. If certificates expire, the connection attempt to remote endpoints can fail. Refer to the 'viewCurrentCertificateDetails' RM command, which can be used to programmatically check for the currently installed certificate details, including its expiry.

### Update Custom Trusted CA Certificates to Reader Trusted Certificate Store

The reader has a trusted CA certificate store that may be updated with custom CA certificates. The reader can use such CA certificates to trust remote endpoints before connecting to them, provided the same CA issues the certificates.

The reader currently supports only RM commands for managing such CA certificates. Refer to addCAcert, deleteCAcert and listCAcerts RM command documentation in the FX Series Reader Interface Control Guide for details.

#### Enable FIP 140-2 Mode

FX series readers support reader services in secure mode to use only FIPS 140-2 compliant algorithms. Refer to the FIPS Support section in this guide for details on how to configure FIPS 140-2 mode. Note that as of 3.20.x release, FIPS 140-2 mode is supported for HTTPS, FTPS and LLRP services. FIPS 140-2 mode is not supported for IoT connector interfaces.

#### **Enable Port-Based Network Access Control**

Reader supports 802.1x EAP over ethernet. If your deployment supports 802.1x EAP, it is recommended that you enable it. Refer to the 802.1x EAP Configuration section for details.

#### **Disable Serial Port**

The external serial and serial-to-USB ports on FX9600 and ATR7000 should be turned off if applications or deployment do not require access to the serial port. Refer to the FX9600 Serial Port Configuration section for details on port usage and how it can be set to disabled mode.

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